



PHONE 1800 805 458

Apply

## Essentials

### Choose between holiday or frequent traveller - individual or family cover

We can help you organise your travel insurance before you leave. Our travel insurance covers single travellers, and families, and includes:

#### Holiday Travel Insurance

- Travel within Australia and overseas
- A single trip during the period of insurance.

#### Frequent Traveller Insurance

- Travel within Australia and overseas
- Unlimited journeys during the period of insurance
- 90 days for any one journey.

Both holiday and frequent traveller insurance covers you, or your family, for events such as:

- 24 hour medical and travel assistance
- Unlimited cover for overseas medical expenses
- Cover for baggage, credit card and travel documents
- Cancelled travel and accommodation expenses.

#### Did you know?

Our travel insurance covers single travellers, families, on holiday or business.

#### [Protecting my lifestyle](#)

- [No income? Lots of worries](#)
- [What if something happens to my home?](#)
- [What if something happens to my car?](#)
- [More Insurance solutions](#)

#### Things you should know

1. Dental expenses are limited to \$1,000 under a Single Policy and \$2,000 under a Family policy

Travel Insurance is issued by Vero Insurance Limited ABN 48 005 297 807 and arranged by Westpac Banking Corporation ABN 33 007 457 141 (the Bank). The policy is subject to conditions, limits and exclusions on cover, which are explained in the policy wording. No Westpac Group company (other than the Bank as policy arranger) has any liability in connection with the policy or this information.

By clicking on Apply you will enter a third party site hosted by Vero Insurance Limited ABN 48 005 297 807 ("Vero"). Any information provided by you to the Vero hosted site including any information provided in the application process may be disclosed to Westpac by Vero for administration, calculating commissions, planning, product development and research purposes. Westpac may also use your information for marketing. If you do not wish for us to use your information for marketing please refer to our Privacy Policy on how to contact us.



<http://www.westpac.com.au/personal-banking/insurance/travel/travel-insurance/>

This information does not take your circumstances into account. Read the relevant Product Disclosure Statements or other disclosure documents before making a decision. Unless otherwise specified, the products and services described on this website are available only in Australia from Westpac Banking Corporation ABN 33 007 457 141 AFS Licence No. 233714. Conditions and fees apply.

## Features

Below is a summary of the benefits available on our holiday and frequent traveller insurance policies.

### Summary of benefits

Policy benefit	Holiday Single	Holiday Family	Frequent Traveller Single	Frequent Traveller Family
Cancelled travel & accommodation expenses	Unlimited	Unlimited	Unlimited	Unlimited
Overseas medical & dental expenses	Unlimited <sup>1</sup>	Unlimited <sup>1</sup>	Unlimited <sup>1</sup>	Unlimited <sup>1</sup>
Additional transport & accommodation expenses	Unlimited	Unlimited	Unlimited	Unlimited
Cash paid each day while you are in hospital	\$100 up to \$6,000	\$100 up to \$12,000	\$100 up to \$6,000	\$100 up to \$12,000
Delayed transport - accommodation and meal expenses	\$250 each 12 hour period up to \$1,000	\$500 each 12 hour period up to \$2,000	\$250 each 12 hour period up to \$1,000	\$500 each 12 hour period up to \$2,000
Personal baggage & travel documents	Up to \$6,000	Up to \$12,000	Up to \$8,000	Up to \$15,000
Accidental death	Up to \$25,000	Up to \$50,000	Up to \$25,000	Up to \$50,000
Personal liability	Up to \$5 million all claims arising from one event	Up to \$5 million all claims arising from one event	Up to \$5 million all claims arising from one event	Up to \$5 million all claims arising from one event
Disability	Up to \$10,000	Up to \$25,000	Up to \$10,000	Up to \$25,000
Resumption of journey	Up to \$2,000	Up to \$4,000	Up to \$2,000	Up to \$4,000
Special event cancellation expenses	Up to \$500	Up to \$2,000	Up to \$2,000	Up to \$4,000
Delayed baggage emergency purchases	Up to \$250 each 12 hours of delay up to \$500	Up to \$500 each 12 hours of delay up to \$1,000	Up to \$250 each 12 hours of delay up to \$500	Up to \$500 each 12 hours of delay up to \$1,000
Hire car insurance excess	Up to \$2,000	Up to \$4,000	Up to \$2,000	Up to \$4,000
Loss of income	Not applicable	Not applicable	\$1,000 per month up to \$10,000	\$1,500 per month up to \$15,000



<http://www.westpac.com.au/personal-banking/insurance/travel/travel-insurance/>

This information does not take your circumstances into account. Read the relevant Product Disclosure Statements or other disclosure documents before making a decision. Unless otherwise specified, the products and services described on this website are available only in Australia from Westpac Banking Corporation ABN 33 007 457 141 AFS Licence No. 233714. Conditions and fees apply.

Policy benefit	Holiday Single	Holiday Family	Frequent Traveller Single	Frequent Traveller Family
Substitute person to complete your business	Not applicable	Not applicable	Up to \$10,000	Up to \$20,000

## Things you should know

- Dental expenses are limited to \$1,000 under a Single Policy and \$2,000 under a Family policy

Travel Insurance is issued by Vero Insurance Limited ABN 48 005 297 807 and arranged by Westpac Banking Corporation ABN 33 007 457 141 (the Bank). The policy is subject to conditions, limits and exclusions on cover, which are explained in the policy wording. No Westpac Group company (other than the Bank as policy arranger) has any liability in connection with the policy or this information.

By clicking on Apply you will enter a third party site hosted by Vero Insurance Limited ABN 48 005 297 807 ("Vero"). Any information provided by you to the Vero hosted site including any information provided in the application process may be disclosed to Westpac by Vero for administration, calculating commissions, planning, product development and research purposes. Westpac may also use your information for marketing. If you do not wish for us to use your information for marketing please refer to our Privacy Policy on how to contact us.



<http://www.westpac.com.au/personal-banking/insurance/travel/travel-insurance/>

This information does not take your circumstances into account. Read the relevant Product Disclosure Statements or other disclosure documents before making a decision. Unless otherwise specified, the products and services described on this website are available only in Australia from Westpac Banking Corporation ABN 33 007 457 141 AFS Licence No. 233714. Conditions and fees apply.

## How to claim

### If you are in Australia:

- Call us on 1800 805 458.

### If you are overseas:

- Call us on +61 (2) 8987 1625 and reverse charges or
- Email: [travelclaims@vero.com.au](mailto:travelclaims@vero.com.au) or
- Fax: on +61 (2) 8064 9395.

## Stolen or damaged property

- If your property is stolen or maliciously damaged, you must report this to the local police within 24 hours and obtain a written copy of the report
- If you are in transit, report the loss, or damage, to your transport provider within 72 hours. Obtain a written copy of the report
- If your property is lost or damaged in other circumstances, you must report this to us within 72 hours of either: the loss or damage becoming known to you, or your return to your home, or the date of expiry shown on your schedule, whichever happens first
- If you recover your lost, damaged or stolen goods, keep them so that we can inspect them if needed.

## Provide us with the following information

You may need to show us documentation to support your claim, such as medical certificates, doctor and police reports, receipts, invoices, airline, train or bus tickets and luggage tags.

## Insurance claim help

If you need assistance, call us on:

- 1800 805 458 within Australia
- +61 (2) 8987 1625 and reverse charges when you are overseas.

## Things you should know

1. Dental expenses are limited to \$1,000 under a Single Policy and \$2,000 under a Family policy

Travel Insurance is issued by Vero Insurance Limited ABN 48 005 297 807 and arranged by Westpac Banking Corporation ABN 33 007 457 141 (the Bank). The policy is subject to conditions, limits and exclusions on cover, which are explained in the policy wording. No Westpac Group company (other than the Bank as policy arranger) has any liability in connection with the policy or this information.

By clicking on Apply you will enter a third party site hosted by Vero Insurance Limited ABN 48 005 297 807 ("Vero"). Any information provided by you to the Vero hosted site including any information provided in the application process may be disclosed to Westpac by Vero for administration, calculating commissions, planning, product development and research purposes. Westpac may also use your information for marketing. If you do not wish for us to use your information for marketing please refer to our Privacy Policy on how to contact us.



<http://www.westpac.com.au/personal-banking/insurance/travel/travel-insurance/>

This information does not take your circumstances into account. Read the relevant Product Disclosure Statements or other disclosure documents before making a decision. Unless otherwise specified, the products and services described on this website are available only in Australia from Westpac Banking Corporation ABN 33 007 457 141 AFS Licence No. 233714. Conditions and fees apply.

---

## Links

- > <http://www.westpac.com.au/personal-banking/insurance/travel/travel-insurance/travel-insurance-apply/>
- > Adobe Acrobat Reader  
<http://get.adobe.com/reader/>
- > Frequent Traveller Product Disclosure Statement (PDF 490kb)  
<http://www.westpac.com.au/docs/pdf/pb/business-travel-pds>
- > Holiday Travel Product Disclosure Statement (PDF 679kb)  
<http://www.westpac.com.au/docs/pdf/pb/holiday-travel-pds>
- > More Insurance solutions  
<http://www.westpac.com.au/personal-banking/insurance/solutions/>
- > No income? Lots of worries  
<http://www.westpac.com.au/personal-banking/insurance/solutions/protecting-my-lifestyle/no-income-lots-of-worries/>
- > online PDF conversion tools  
[http://www.adobe.com/products/acrobat/access\\_onlinetools.html](http://www.adobe.com/products/acrobat/access_onlinetools.html)
- > Protecting my lifestyle  
<http://www.westpac.com.au/personal-banking/insurance/solutions/protecting-my-lifestyle/>
- > travelclaims@vero.com.au  
<mailto:travelclaims@vero.com.au>
- > What if something happens to my car?  
<http://www.westpac.com.au/personal-banking/insurance/solutions/protecting-my-lifestyle/something-happens-to-my-car/>
- > What if something happens to my home?  
<http://www.westpac.com.au/personal-banking/insurance/solutions/protecting-my-lifestyle/something-happens-to-my-home/>



<http://www.westpac.com.au/personal-banking/insurance/travel/travel-insurance/>

This information does not take your circumstances into account. Read the relevant Product Disclosure Statements or other disclosure documents before making a decision. Unless otherwise specified, the products and services described on this website are available only in Australia from Westpac Banking Corporation ABN 33 007 457 141 AFS Licence No. 233714. Conditions and fees apply.