



UNCLAIMED MONEYS CLAIM FORM

Privacy Statement.

Personal information.

We collect personal information from you to process your application, provide you with your product or service, and manage your product or service. We may also use your information to comply with legislative or regulatory requirements in any jurisdiction, prevent fraud, crime or other activity that may cause harm in relation to our products or services and help us run our business. We may also use your information to tell you about products or services we think may interest you.

If you do not provide all the information we request, we may need to reject your application or we may no longer be able to provide a product or service to you.

We may disclose your personal information to other members of the Westpac Group, anyone we engage to do something on our behalf, rewards program administrators and other organisations that assist us with our business.

We may disclose your personal information to an entity which is located outside Australia. Details of the countries where the overseas recipients are likely to be located are in our privacy policy.

As a provider of financial services, we have obligations to disclose some personal information to government agencies and regulators in Australia, and in some cases offshore. We are not able to ensure that foreign government agencies or regulators will comply with Australian privacy laws, although they may have their own privacy laws. By using our products or services, you consent to these disclosures.

We are required or authorised to collect personal information from you by certain laws. Details of these laws are in our privacy policy.

Our privacy policy is available at westpac.com.au or by calling 132 032. It covers:

- how you can access the personal information we hold about you and ask for it to be corrected;
- how you may complain about a breach of the Australian Privacy Principles or a registered privacy code and how we will deal with your complaint;
- how we collect, hold, use and disclose your personal information in more detail.

We will update our privacy policy from time to time.

We will use or disclose your personal information to contact you or send you information about other products and services offered by the Westpac Group or its preferred suppliers. Please call us on 132 032 or visit any of our branches if you do not wish to receive marketing communications from us.

Other Acknowledgments and Consents.

- We may confirm the details of the information provided in this application.
- Where you have provided information about another individual, you must make them aware of that fact and the contents of the Privacy Statement.
- This application form is not an offer or acceptance of credit.

Definitions.

“We”, “our”, “us” means Westpac Banking Corporation ABN 33 007 457 141. “Westpac Group” means Westpac Banking Corporation and its related bodies corporate.

IMPORTANT: PLEASE READ ALL OF THESE POINTS BEFORE COMPLETING THE CLAIM FORM

- **The Claims process can take up to 3 months once all required documents are received.**
- **All documents are to be scanned and emailed with Subject: “Unclaimed Moneys Claim” to NSWaccountmaintenance@westpac.com.au**
- One claim form should be completed for each amount sent to ASIC as Unclaimed Moneys.
- Branch staff member/relationship manager to complete sections 1-3, Branch checklist and Manager’s certification while the account owner is present at the branch. Relationship managers are not required to branch stamp this document once account owner identity and proof of account ownership have been verified.
- Account owners to complete sections 4-6.
- The account owner should complete this form and provide two types of identification documents (one being a photo ID e.g. driver’s licence or passport and the other showing the account owner’s signature e.g. credit or debit card).
- If the account owner is unable to visit a branch or is overseas, the account owner and authorised certifier should also complete the Certified Identification Form (CIF-Form No. PC2026 or for businesses, WBCP_C2048) and provide copies of all documents which have been certified by an authorised Certifier.
- The account owner should provide proof of account ownership by scanning the original document relating to the account transferred as unclaimed (e.g. passbook, bank statement, encoded cheque or deposit form etc).
- If an account has two or more owners, at least two of the account owners must be present when completing the form and each account owner must provide two forms of Identification as detailed above.
- If the account owner is a business or a company, the following documents are required:
 - Certificate of Registration
 - Business extract to verify the business owners (this can be obtained through Equifax) or
 - Minutes of the meeting showing the names of the officers/directors
- This form should be completed for Deceased Estates.
Executors are also required to provide these additional documents:
 - Will/Probate
 - Death Certificate
 - 2 types of Identification for each Executor
 - Certified ID Copy Certificate for each executor or next of kin (Form No. PC2026)

STAFF MEMBER TO COMPLETE

1. Verify unclaimed money

- Using the Account owner’s full name(s), check on [ASIC’s Moneysmart website \(https://moneysmart.gov.au/find-unclaimed-money\)](https://moneysmart.gov.au/find-unclaimed-money) that the account owner(s) has/have unclaimed money.
- Note the Original Transaction Number (OTN) relating to the claim as listed on ASIC’s website in section 4. below.

2. Verify account

- Scan the original document relating to the account transferred as unclaimed (e.g. passbook, bank statement, encoded cheque or deposit form etc).

3. Verify account owner

- Scan two forms of identification – one to be a photo ID (e.g. driver’s licence or passport) and the other showing the account owner’s signature (e.g. credit or debit card). If the account owner is a business or company, scan the Certificate of Registration and the Business extract or Minutes of the meeting showing the names of the officers/directors.

OR

- Signatures have been verified to branch staff/relationship manager or the account owner is known to the branch/relationship manager and the manager verifies that the account owner is the rightful owner of the account below.

ACCOUNT OWNER TO COMPLETE

4. Account information

BSB	Account number	Amount
<input type="text"/>	<input type="text"/>	<input type="text" value="\$"/>

OTN Reference as listed on ASIC's Moneysmart website

Full name of account

Account owner'(s) current residential/business address

Account owner'(s) residential/business address when account was opened (if different)

Account owner'(s) mobile number

Account owner'(s) landline number

Credit Card (if applicable)

Card number (16 digits)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Cardholder name

Amount

5. Refund details

Select one method only

Pay to an existing Westpac or other bank account

BSB	Account number	Account name
<input type="text"/>	<input type="text"/>	<input type="text"/>

OR

Branch suspense account

Branch	BSB	Account number
<input type="text"/>	<input type="text"/>	<input type="text"/>

OR

Overseas account

Account name	Country
<input type="text"/>	<input type="text"/>
ABA Swift (if no Swift Code provided, enter the BIC number)	Bank name
<input type="text"/>	<input type="text"/>
TT Account number (if no account number provided, enter the IBAN number)	Currency required
<input type="text"/>	<input type="text"/>

Bank address

OR

Bank cheque

6. Declaration

I/We declare that:

- I/We had an account with the Bank which I/we believe has been transferred to Unclaimed Moneys.
- The account details were as set out above.
- I/We are the true owner(s) of the moneys in that account and am/are entitled to claim the moneys that were available in the account immediately prior to the value being transferred and the account being closed by the Bank.

Note: It is an offence under the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* to give false or misleading information or documents.

Account owner, authorised signatory or Executor to sign

Date

Account owner, authorised signatory or Executor to sign

Date

BANK USE ONLY - Complete while Account owner(s)/Authorised signatory/Executor is present

Checklist

- Sections 1-6 have been completed in full Yes No
- Documents required under Sections 2 and 3 are scanned to be emailed Yes No
- Account owner/Authorised signatory/Executor has been advised that refunds from Federal Treasury/ASIC take approximately 3 months Yes No

Manager's Certification

I have verified the account owner'(s) signature(s) and confirm that the account owner(s) is/are the true owner(s) of the account.

Employee no.

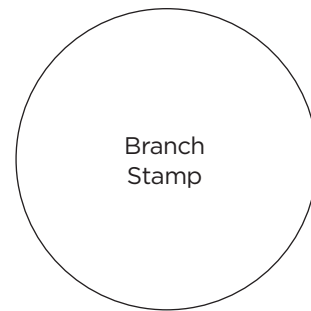
Contact name

Manager's signature

Completing branch name

BSB

Contact telephone no.



Scan this form and all other documents and email with Subject: "Unclaimed Moneys Claim" to: nswaccountmaintenance@westpac.com.au