

Refund of Unclaimed Moneys

Privacy Statement

Personal information

We collect personal information from you to process your application, provide you with your product or service, and manage your product or service. We may also use your information to comply with legislative or regulatory requirements in any jurisdiction, prevent fraud, crime or other activity that may cause harm in relation to our products or services and help us run our business. We may also use your information to tell you about products or services we think may interest you.

If you do not provide all the information we request, we may need to reject your application or we may no longer be able to provide a product or service to you.

We may disclose your personal information to other members of the Westpac Group, anyone we engage to do something on our behalf, rewards program administrators and other organisations that assist us with our business.

We may disclose your personal information to an entity which is located outside Australia. Details of the countries where the overseas recipients are likely to be located are in our privacy policy.

As a provider of financial services, we have obligations to disclose some personal information to government agencies and regulators in Australia, and in some cases offshore. We are not able to ensure that foreign government agencies or regulators will comply with Australian privacy laws, although they may have their own privacy laws. By using our products or services, you consent to these disclosures.

We are required or authorised to collect personal information from you by certain laws. Details of these laws are in our privacy policy.

Our privacy policy is available at westpac.com.au or by calling 132 032. It covers:

- how you can access the personal information we hold about you and ask for it to be corrected;
- how you may complain about a breach of the Australian Privacy Principles or a registered privacy code and how we will deal with your complaint;
- how we collect, hold, use and disclose your personal information in more detail.

We will update our privacy policy from time to time.

We will use or disclose your personal information to contact you or send you information about other products and services offered by the Westpac Group or its preferred suppliers. Please call us on 132 032 or visit any of our branches if you do not wish to receive marketing communications from us.

Other Acknowledgments and Consents

- We may confirm the details of the information provided in this application.
- Where you have provided information about another individual, you must make them aware of that fact and the contents of the Privacy Statement.
- This application form is not an offer or acceptance of credit.

Definitions

"We", "our", "us" means Westpac Banking Corporation ABN 33 007 457 141. "Westpac Group" means Westpac Banking Corporation and its related bodies corporate.

1. Account details

Full name of account transferred as unclaimed

Account holder(s) current residential address

Postcode

Account holder(s) residential address when account was opened (if different)

Postcode

Account holder(s) telephone numbers

Work ()

Home ()

Branch where account is held

BSB

Account number

Date of last customer transaction

 / / (or estimate if not known)

Credit Card (if applicable)

Cardholder number (16 digits)

Cardholder name

Service Centre Use Only

Amount \$	Report date / /	Paid date / /
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2. Refund details

Select one method only

- Pay to an existing Westpac or other bank account
- OR
- Branch suspense account

BSB

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Branch

Account number

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Account name

- OR
- For overseas accounts please attach the relevant details

3. Declaration I/We declare that:

- I/We had an account with the Bank which I/we believe has been transferred to Unclaimed Moneys.
- The account details were as set out above.
- I/We are the true owner(s) of the moneys in that account and am/are entitled to claim the moneys that were available in the account immediately prior to the value being transferred and the account being closed by the Bank.

Note:

It is an offence under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 to give false or misleading information or documents.

ALL account holders or authorised signatories to sign

Date

 / /

- Contact me to discuss savings and investment options

BRANCH USE ONLY – complete while customer is present

4. Verifying account

- Attach original or photocopy document relating to the account transferred as unclaimed (e.g. passbook, bank statement, encoded cheque or deposit form etc.).

5. Verifying account holder

- Attach photocopy of two forms of identification – both must carry account holder’s signature and one must have their current address (e.g. drivers licence, passport, credit/debit card with signature).
- OR
- Signatures have been verified to branch authorities or the customer is known to the branch and the manager verifies that the customer is the rightful owner of the above account.

Checklist

- Sections 1 – 5 have been completed in full..... Yes
- Documents required under Sections 4 and 5 are attached Yes
- Customer has been advised that refunds from Federal Treasury/ASIC take approximately 3 months (if applicable).... Yes

Manager’s Certification

I have verified customer’s signature(s) and confirm that customer(s) is/are the true owner(s) of the account.

Manager’s signature

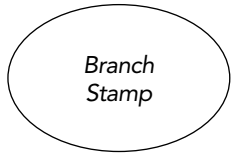
Contact name (print)

Completing branch name

BSB

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Contact telephone no.



➤ ➤ ➤ Send completed form with attachments to : Unclaimed Moneys, Service Centre • BSB 032-890 CW