

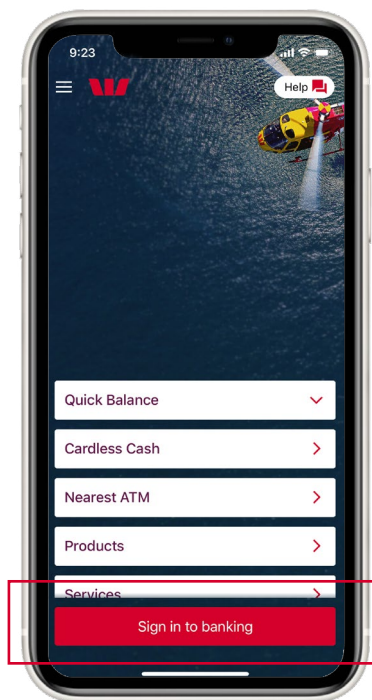
Reporting your card lost or stolen.

A helpful Westpac App how-to guide.

How to report your card lost or stolen.

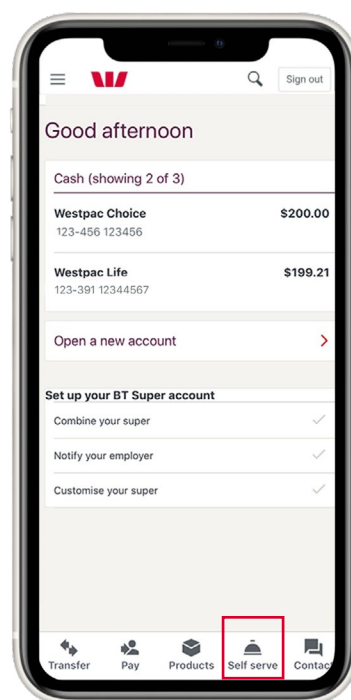
Step 1.

Open the Westpac App on your phone and tap 'Sign in to banking'.



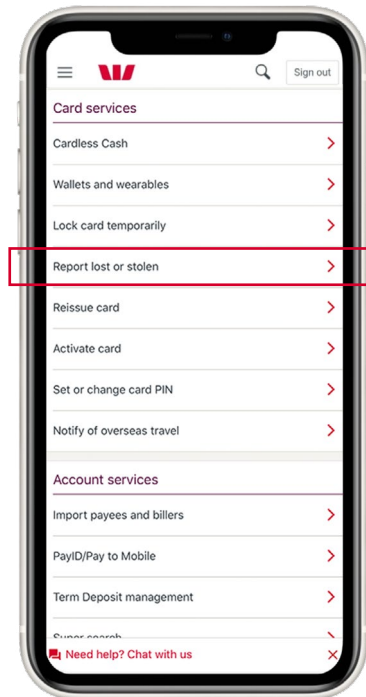
Step 2.

Tap the 'Self serve' icon located on the bottom menu.



Step 3.

Under 'Card services', tap 'Report lost or stolen'.



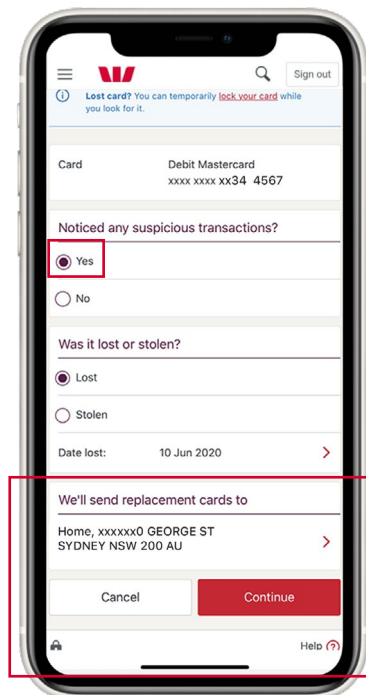
Step 4.

If you've noticed any suspicious transactions on your card, tap 'Yes'.

Next, select whether your card was lost or stolen, and the date the event occurred.

Then select the address you want your replacement card sent.

Once you're ready, tap 'Continue'.

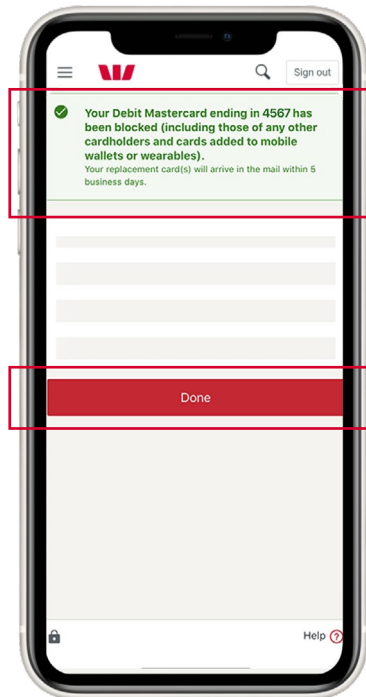


Step 5.

Your lost or stolen card will now be successfully reported and blocked.

Your replacement card(s) will be sent to you by mail.

Tap 'Done' to complete.



We're here to help.

 westpac.com.au/lost-stolen-card