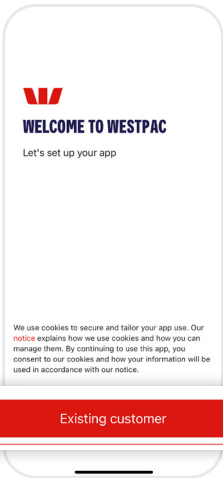


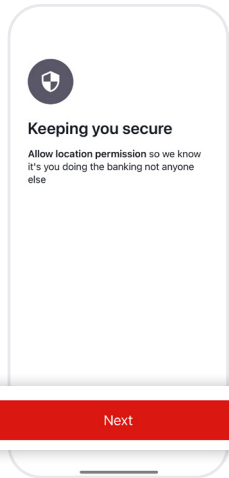
# HOW TO REGISTER FOR ONLINE BANKING



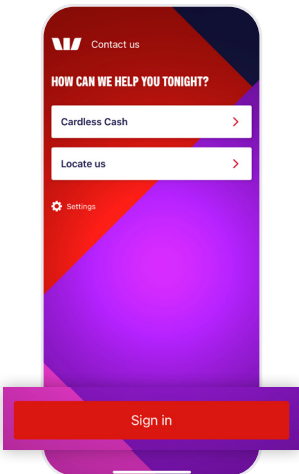
**1** Open the Westpac App and tap **Existing customer**



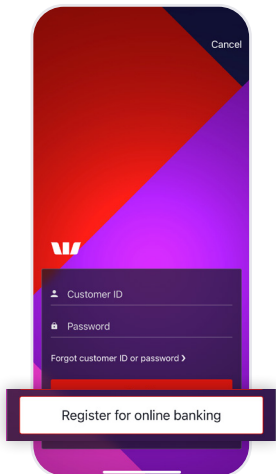
**2** Follow the prompts to provide location and push permissions



**3** Tap **Sign in**



**4** Tap **Register for online banking**



**5A**

Enter your **Card number** and personal details

Registration Close

Step 1 of 4 - Personal details

Card number Customer ID

Card number: 5163 1030 1234 5678

First name: John

Last name: Smith

Date of birth: 3 Jul 1981

**5B**

Or enter your **Customer ID** (see your bank statement) and personal details

Registration Close

Step 1 of 4 - Personal details

Card number Customer ID

Customer ID: 1234 5678

First name: John

Last name: Smith

Date of birth: 3 Jul 1981

**6**

You may be asked to answer your security questions

Registration Close

Step 2 of 4 - Security questions

Please answer the following security questions

Enter the account number for one of the Transaction or Savings accounts that you hold with Westpac

123456

Enter the BSB number for an account linked to one of your Westpac Handy Cards

123-456

Enter the first 16 digits of your Westpac Handy card number

5010072024131696

Cancel Continue

These sample questions may not be the ones asked while you're registering.

**Hint:**

Have your account information on hand to help

7

Create the password you'll use for the Westpac App

The screenshot shows the 'Registration' screen, Step 3 of 4 - Create a password. It includes a back arrow, 'Registration' title, and 'Close' button. Below the title, it says 'Step 3 of 4 - Create a password' and 'Your new password must be 6 characters, using at least 1 letter and 1 number and not including more than 2'. There are two input fields: 'Password' and 'Re-enter', both with masked characters. At the bottom, there are 'Cancel' and 'Register' buttons.

8

Confirm your email address and phone number

The screenshot shows the 'Your details' screen, Step 4 of 4 - Your details. It includes a back arrow, 'Your details' title, and 'Close' button. Below the title, it says 'Step 4 of 4 - Your details' and 'You're now registered. Please complete the following to get started.' There are three input fields: 'Email address:' with the value 'john.smith@gmail.com', 'Protect me by SMS Code' with a help icon, and 'Country code:' with the value '61 Australia & Cocos-...' and a right arrow. Below these is a 'Number:' field with the value '0412 345 678'. At the bottom, there is a 'How to sign in' section with the text: 'Your customer ID is: 12345678', 'You can sign in anytime from the Westpac website or the mobile app with your customer ID and your selected password.', and 'If you forget your customer ID, you can easily and securely retrieve it on the sign in screen.'

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You're now registered

The screenshot shows the Westpac app home screen. At the top, there is a 'Contact us' link and a 'Sign out' button. Below that is a banner with the text 'FAST TRACK YOUR SAVINGS GOALS.' and 'T&Cs apply'. There are two buttons: 'Manage goals' and 'Regular deposit'. Below the banner is a search bar with a magnifying glass icon and the text 'Search'. The main content area is titled 'Accounts' and has a 'New account' link. It lists two accounts: 'Westpac Choice' with a balance of '\$551.00' and 'Westpac Life' with a balance of '\$10,800.00'. There is a gear icon to the right of the accounts list. Below the accounts list is a section for 'Insurance policies' with a right arrow. At the bottom, there is a navigation bar with icons for 'Home', 'Cards', 'Accounts' (highlighted with a red circle), 'Products', and 'Profile'.



Download the **Westpac App** today



Go to **westpac.com.au/register**

**Things you should know:** Fees, charges and conditions apply. Online Banking Terms and Conditions apply. Internet connection is needed to access the Westpac App. Normal mobile data charges apply. This information does not take your personal objectives, circumstances or needs into account. Consider its appropriateness to these factors before acting on it. Read the Terms and Conditions for Westpac Online Banking at [westpac.com.au](http://westpac.com.au) before making a decision and consider whether the product is appropriate for you. Apple, the Apple logo, iPhone and iPad are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android, Google Pay and Google Play are trademarks of Google LLC. World Mastercard®, Mastercard® and the Mastercard brand mark are registered trademarks, and PayPass is a trademark of Mastercard International Incorporated.

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