

## Viewing payment status.

Follow this guide to view the status of payments (and beneficiaries) after processing by the Bank.

To perform this procedure, you require access to the **Office**, **Debit account** and **Payment currency** for each payment you wish to view. Payments are available to view for 2 years from the date processed.

1. From the **Payments** menu, select **Payment status** under the **View** heading.

Each payment is detailed with a status before, during and after processing. A successful payment will have a status of either **COMPL** – Completed or **PROCD** – Processed.

You will receive an information message when payments have a status of **RFUSD** – Refused or **PYERR** – Payment contains errors.

**View payment status**

View the status of payments after processing by the bank. To view further details click the **Account description** link.

Select office, currency, status or date as required

Office:  Currency:  Status:

From:  Calendar To:  Calendar

Search criteria:

**Update list** **Clear** (Reset list parameters)

Account description	Account number	Debit description	Value date	CCY	Amount	WBC ref	No.	Status
<a href="#">Working account</a>	032000431	Invoice AB23	18/03/2025	AUD	4.00	139644129	1	UNPRC
<a href="#">Working account</a>	032000431	Transfer to investment account	18/03/2025	AUD	4.00	139644123	FT	UNPRC

Start of list Previous 20 payments Next 20 payments End of list

Status codes:  
**CANCL** - Payment cancelled / deleted  
**COMPL** - Processing completed  
**CRPFV** - Pending funds verification  
**INPRG** - In progress  
**PROCD** - Payment has been processed  
**PYERR** - This payment contains errors  
**RFUSD** - Payment refused  
**UNPRC** - Unprocessed

**Print preview**

2. Complete any of the following:
  - Filter the list of payments by changing the **Office**, **Currency**, **Status**, **Start date** and **End date** and then selecting **Update list**.
  - To print the list of payments, select **Print preview**.
  - Where the payment has a status of **PYERR**, select the **Account description** link to view the status of each beneficiary making up the payment. Filter to view the beneficiary with a status of **ERROR**. Select the **ID** link for further information.
  - Select the **Status** link to learn more about the status of a payment.