

Pre-Installation Checklist: is your business ready for Presto Smart?

Read these tips to help ensure your business is ready for Presto Smart.

Point of sale (POS) compatibility.

- Is your POS software version compatible with Presto?**

Contact your POS provider prior to receiving your terminal to confirm your POS software is up to date and ready to be paired with Presto Smart).

Active and stable internet connection.

- Is your Wi-Fi network stable?**

Sometimes your router or Internet Service Provider (ISP) could be the cause of slower internet speeds. If your internet connectivity is poor or you face drop-outs regularly, you may need to do some troubleshooting by contacting your ISP. Remember, the more devices connected to your Wi-Fi network, the less stable your internet may be.

Your Wi-Fi network and POS details.

- To connect Presto to the internet, will you be using your Wi-Fi network, Ethernet or a Mobile Hotspot?**

See our handy [Network Guide](#) to ensure you have all the details prior to installation.

- Do you know the name and password of the Wi-Fi network your terminal will be connected to (if applicable)?**


This will be the same network as your POS is connected to. You will need these to integrate your Presto terminal with your POS.

- Do you know the password details for your POS?**


If you have set up your POS with a separate password for administrator access, you may need it when pairing the POS with the terminal. Being prepared with these details will ensure the installation goes smoothly.

Note: For a technician installation, having these details on hand will ensure they connect the terminal to the right network. If you are unable to be present, you will need to authorise a person to do this on your behalf.

Accepting Westpac's Terms and Conditions.

-  When your terminal is installed and activated by a technician, you can process an initial transaction with a valid credit or debit card whilst the technician is still on-site.

Note: Processing this initial 'first transaction' means you agree to Westpac's [Merchant Services Terms and Conditions](#).

-  If your terminal was delivered via a courier (Satchel) - taking delivery of this equipment means you agree to Westpac's [Merchant Services Terms and Conditions](#).

After installation, you can visit our support website [here](#), for additional questions you may have.

