

How to enable Airpay Tap (Android)

Enabling TAP

1. Airpay Tap is a component of EFTPOS Air that enables you to accept card payments on your mobile device. When you first sign in, you will be prompted to **Enable** payments from the dashboard OR navigate to the **More** menu and tap on the **Card Payments** button*.
2. Tap on the **Enable** button.
3. Whilst Airpay Tap is enabling, you will be required to allow the following permissions and settings on your device. You **must** enable these for Airpay Tap to work:

Permission	Description
Do not disturb access	This is used to ensure the cardholder doesn't see any of your personal notifications during a transaction.
Device location access	Your device location helps to minimise transaction fraud.
Device location enabled	Your device location must be turned on for support to access it.
NFC enabled	Your device NFC is required to process transactions.
Google Play Protect enabled ⁺	Your device must have Google Play Protect enabled which helps protect you from malicious apps on the Play Store.

4. Once you have enabled all required permissions, you will need to verify your app.

* In order to use EFTPOS Air on your Android device, you will need to ensure it is compatible. You can check this at: <https://help.eftposair.westpac.com.au/compatibility/>

+ For more information on how to enable Google Play Protect, visit the following help link: <https://support.google.com/googleplay/answer/2812853?hl=en>



How to verify Airpay Tap

You can verify that EFTPOS Air and Airpay Tap are operating securely together any time after Airpay Tap has been enabled.

1. Tap on **Card Payments** from the **More** menu.
2. Tap on the **Tools** menu.
3. Tap on the **Verify TAP** button.
4. Tap on the **Verify Now** button OR scan the QR code with a different mobile device.
5. EFTPOS Air will launch a website on your device web browser which will inform you if your device and app are secure and safe to use. If your device is not secure, please contact the Merchant Helpdesk.

Disable Airpay Tap

You will need to disable Airpay Tap in order to enable Airpay Tap on a different device. You can do this manually using the following steps:

1. Tap on **Card Payments** from the **More** menu.
2. Tap on the **Disable** button.

If you attempt to enable Airpay Tap on a new device without first disabling it on your existing device, the onscreen prompts will also include a direction to automatically disable the existing device.

