



Human Rights Grievance Submission Form

Please fill in this form to tell us about your human rights grievance.

Once you press 'submit', your submission will be shared with Westpac's Human Rights and Social Policy team, who will review your grievance.

Refer to [Westpac's Human Rights Grievance Mechanism](#) for information on how the process works.

Once completed, click the Submit button at the top of this form and email us at sustainability@westpac.com.au

Protecting your privacy is fundamental to the way we do business. We are committed to earning and maintaining your trust by carefully and respectfully managing your personal information. If you would like to know more about how we handle personal data, please refer to our [Privacy Statement](#).

1. Contact details

Full name

Email address

Phone number

Preferred method of contact

Language or Interpreter services needed?

2. Representation

Are you submitting this grievance on behalf of yourself or someone else?

On my behalf On behalf of someone else

If representing someone else, please provide their name and relationship to you:

When emailing this form, please attach documentation to the email to confirm that the person representing you is a recognised and legitimate representative (e.g. letter of consent/authorisation).

3. Description of grievance

Please explain what happened, including when and where:

How has this situation affected you or the person/people you represent?

3. Description of grievance (continued)

What adverse human rights impacts (if known) have you or the person/people you represent experienced?

Which company is involved?

Have you contacted the company? No If yes, what did they say?

Why do you think this issue is connected to our organisation?

3. Description of grievance (continued)

Have you raised this concern anywhere else? If yes, please provide details:

What outcome would you like?

Is there anything else you want us to know to help us understand your concern?

4. Privacy and safety concerns

Are you concerned about your identity or immediate safety in relation to this grievance? If yes, please explain:

4. Privacy and safety concerns (continued)

Do you wish to keep certain information confidential? If yes, please specify:

Westpac will publicly report on eligible grievances received by the Mechanism. Do you have any objections to Westpac publicly reporting on this grievance? (For example date grievance received, customer sector, description of the human rights impact, location, grievance status). Please note, we will not disclose any personal information such as complainant names or any other information you choose to keep confidential.

No Yes – please explain below

5. Consent

By submitting this form, I give consent to Westpac to use the information provided for the purpose of reviewing my grievance.

Signature

X

Date

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