

### 2005 First Half Results

David Morgan Chief Executive Officer Philip Chronican Chief Financial Officer 5 May 2005

# Profitable and resilient growth

Strong cash earnings per share

up 12%

Revenue driven result

operating income up 8%

Cash return on equity improved

21%

Higher sustainable dividend

up 17%

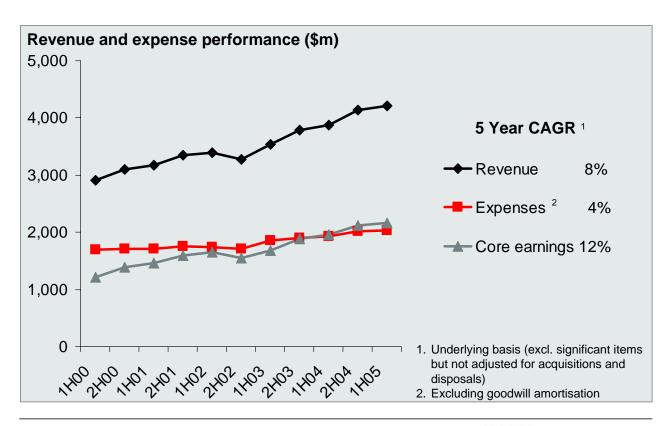
Solid margin performance

margins down 8bps

Productivity improved cost to income 120bps lower

All comparatives on prior corresponding period

### Robust revenue growth in excess of expenses

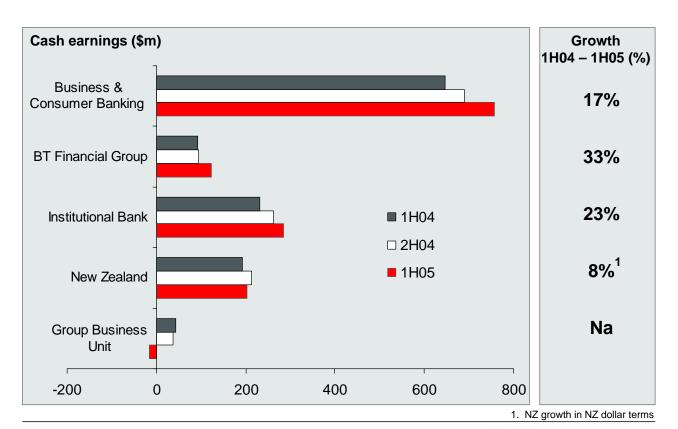


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### Solid contribution across all businesses



**W**estpac

### Disciplines maintained

- Strategic discipline
  - Focused on areas generating the greatest value
- Pricing discipline
  - Strong spread performance despite competitive intensity
- Cost discipline
  - Contained cost growth while absorbing additional investment and compliance spend
- Risk discipline
  - Prudent credit and risk approach



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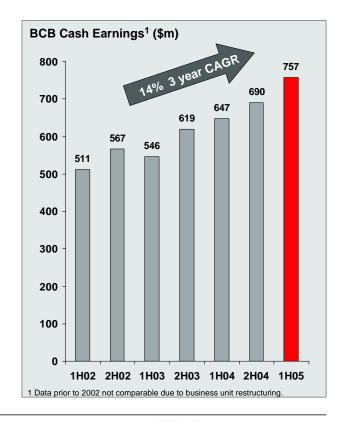
## Successfully managed the growth / margin mix

- Disciplined response to more intense competition:
  - Prepared to forego unprofitable growth
  - Resisted participation in unsustainable price competition

|                  | Australian mortgages   | NZ Mortgages   | Australian deposits  |
|------------------|--|--|--|
| Change in market | <ul><li>Aggressive pricing</li><li>Higher broker commissions</li></ul>   | Two-year fixed rate<br>price war   | Many new online<br>accounts with rates at or<br>above the cash rate      |
| Response         | <ul> <li>Selective pricing<br/>adjustments</li> <li>Held broker commissions</li> <li>Maintained risk/reward<br/>standards</li> </ul> | <ul> <li>Chose not to compete<br/>head-on</li> <li>Responded with<br/>higher rate on<br/>alternative term</li> </ul> | Max-i Direct     Tiered rate product     Top rate in line with cash rate |

### BCB - a revenue led result

- Cash earnings up 17%
- Revenue growth twice expense growth
- Profitable growth
  - Slower asset growth 8%
  - Margins little changed
- Reconfigured deposit products
- Consumer customer satisfaction up 3% over the year



estpac

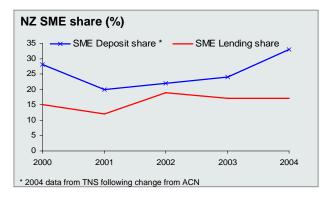
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## New Zealand – growth in a tough environment

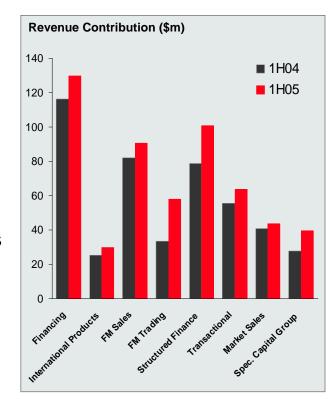
- Cash earnings up 8% in NZ dollar terms
- Solid lending growth, up 13%
  - Mortgage lending up 15%
  - Business lending up 8%
- Housing margin compression offset in part by strong deposit margins





### Institutional Bank – broadening revenue base

- Cash earnings up 23%
- Strengthened customer relationships through transactional business
- Specialised Capital Group continued to grow
  - \$4.6bn in FUM
  - Hastings Diversified Utilities
     Fund
- Strong deal flow
- Sound financial markets income



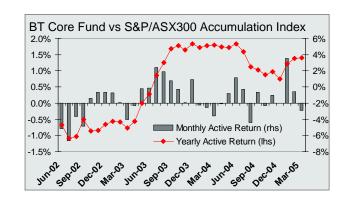
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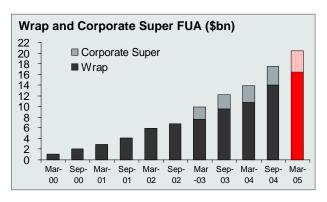
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## BT Financial Group – building strong momentum

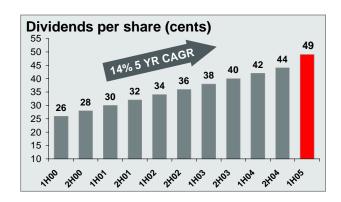
- Cash earnings up 33%
- Significant business momentum, with integration behind us
- Continued top-quartile fund performance
- Innovative new products launched
- Additional mandates:
  - FUM \$40bn (up 6%)
  - Platform FUA \$27bn (up 48%)

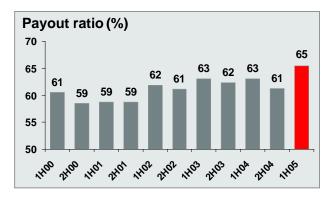




### Step-up in dividend trajectory

- Increased dividend by 7 cents or 17%, reflecting:
  - Strong earnings growth
  - Confidence in outlook
- Envisage maintaining consistent dividend path of at least a 2 cent increase per half





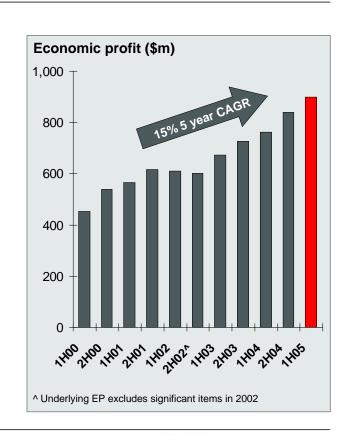
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## Long-run consistency in growth and returns

- Consistently strong performance
- True to form on managing growth/margin mix
- Maintained franchise investment
- Cash earnings per share up 12%
- Return on equity 21%
- Delivering value to shareholders with higher dividend



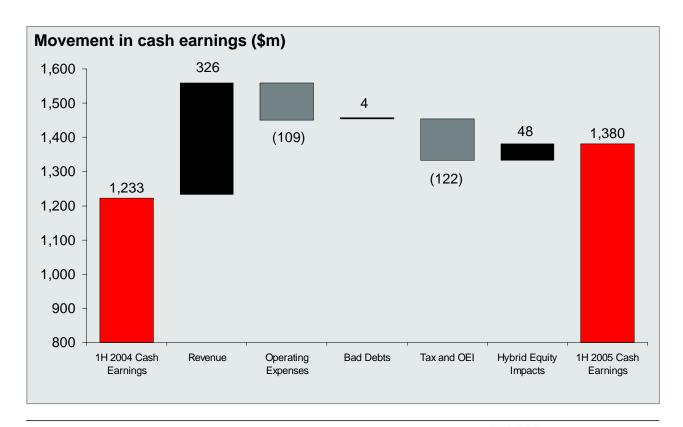


## The Details

Philip Chronican Chief Financial Officer

5 May 2005

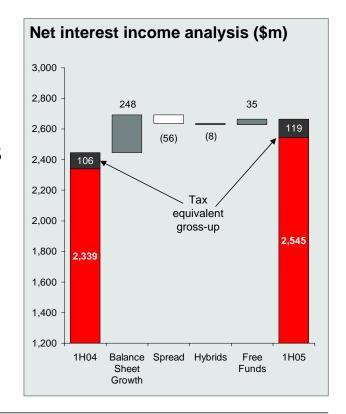
# Revenues continue to drive earnings





### Net interest income

- Net interest income increased 9%
  - 13% growth in average interest earning assets
  - Offset by 8 bps spread contraction
- Modest slowing of growth in 1H05 with smaller margin decline
- One-off factors increased net interest income in 1H05:
  - \$9m from change in broker commission amortisation
  - \$15m in GST recoveries on broker commissions





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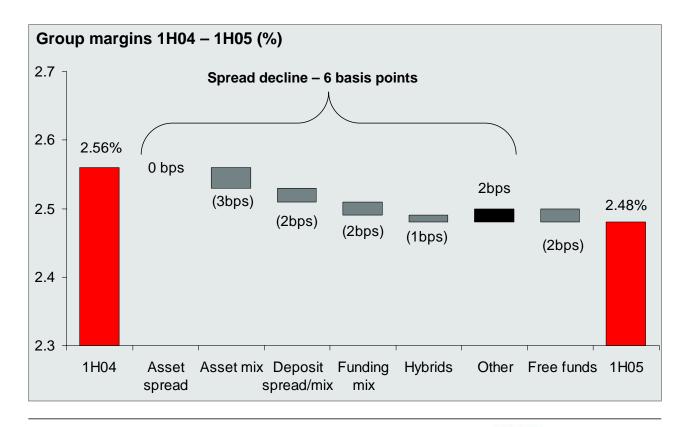
# Loan growth

|                           |      |      | '    | Change <sup>1</sup> |
|---------------------------|------|------|------|---------------------|
| \$bn                      | 1H05 | 2H04 | 1H04 | 1H04- 1H05          |
| Net loans and acceptances | 194  | 188  | 175  | 11%                 |
| Key contributors          |      |      |      |                     |
| Australia                 |      |      |      |                     |
| Housing <sup>2</sup>      | 94   | 92   | 88   | 8%                  |
| Personal (loans & cards)  | 7    | 7    | 7    | 0%                  |
| Business                  | 37   | 36   | 34   | 10%                 |
| Institutional Bank        | 28   | 25   | 23   | 23%                 |
| New Zealand (\$NZ)        | 30   | 28   | 27   | 13%                 |

- 1. Percentage changes have been calculated before rounding of numbers
- 2. Grossed up for mortgages securitised



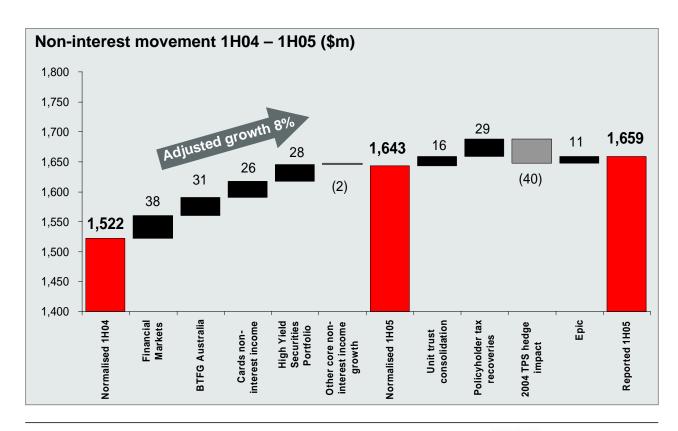
### Analysis of margin movements



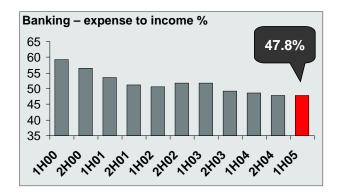
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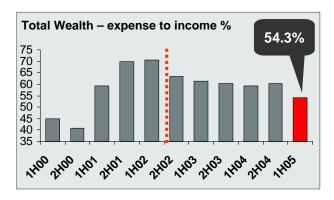


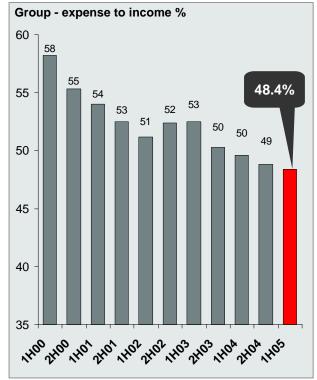
# Non-interest income analysis



### Expense to income – downward trend continues







Note: Pre BT acquisition – data not comparable. Data for 2000 does not include NZ wealth business.

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### Expenses – continued tight management

| \$m                                  | 1H05  | 1H04  | %<br>Change |
|--------------------------------------|-------|-------|-------------|
| Operating expenses                   | 2,034 | 1,925 | 6%          |
| Consolidation of Epic                | (8)   |       |             |
| Consolidation of Life<br>Company MIS | (2)   | (1)   |             |
| \$NZD impact                         | (16)  |       |             |
| Adjusted operating expenses          | 2,008 | 1,924 | 4%          |

- Expenses, adjusted for non-core items increased 4.4%
- Benefited from prior restructuring of cost base
- Held expense growth low while absorbing:
  - project costs expensed \$80m
  - compliance spend \$7m

# Movements in capitalised software

 Major investments in Reach, Pinnacle and the One Bank Platform are the major drivers of the increase

| Capitalised software - major projects \$m  | Amort-<br>isation<br>period<br>(years) | 1H0<br>4 | 2H04 | 1H05 |
|--|--|----------|------|------|
| Loan process re-<br>engineering (Pinnacle) | 3                                      | 62       | 76   | 85   |
| Standardised platform (One Bank)           | 3                                      | 39       | 58   | 66   |
| Customer relationship management (Reach)   | 3                                      | 33       | 45   | 52   |
| Teller platform, New Zealand               | 5                                      | 21       | 29   | 33   |
| Other                                      |  | 173      | 169  | 173  |
| Total                                      |  | 328      | 377  | 409  |

| \$m                      | 1H04 | 2H04 | 1H05 |
|--------------------------|------|------|------|
| Capitalised software     | 328  | 377  | 409  |
| Half-yearly amortisation | 57   | 47   | 68   |



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# Cost efficiency offsetting compliance spend

| Cost Efficiency Pipeline<br>\$m    | 2005(f) | 2006(f) |
|------------------------------------|---------|---------|
| Outsourcing                        | 9       | 9       |
| Wealth integration                 | 18      | 18      |
| Lending processes                  | 14      | 29      |
| Productivity improvement programme | 85      | 113     |
| Other efficiency initiatives       | 21      | 29      |
| Cumulative total                   | 147     | 198     |

| Major<br>compliance<br>projects <sup>1</sup><br>\$m | Spend<br>in 1H05 | Expected in 2H05 | Expected<br>spend<br>after<br>FY05 |
|---|------------------|------------------|------------------------------------|
| Basel II  | 4                | 13               | 10                                 |
| IFRS  | 4                | 5                | 5                                  |
| Sarbanes<br>Oxley                                   | 3                | 3                | 5                                  |
| Anti-Money<br>Laundering                            | 1                | 3                | 25                                 |
| Other   | 1                | 1                | 5                                  |
| Total   | 13               | 25               | 50                                 |

<sup>1.</sup> Includes project spend capitalised



### Bad debt component analysis

|                          | 2H04 | 1H05 |
|--------------------------|------|------|
| New specific provisions  | 87   | 124  |
| Write-offs               | 146  | 149  |
| Write backs & recoveries | (67) | (84) |
| Dynamic provision        | 41   | 14   |
| Total                    | 207  | 203  |



| 1H 05                           |        |
|---------------------------------|--------|
| New business/composition change | \$37   |
| Factor changes                  | \$8    |
| Write-back of credit related    |        |
| litigation provision            | (\$31) |

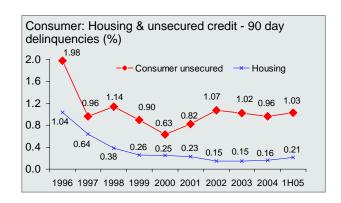
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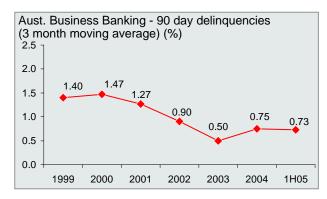
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# Forward credit indicators in good shape

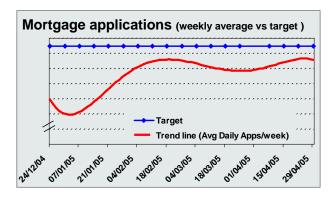
- Increase in housing delinquencies from:
  - Easing in loan growth rate
  - Temporary collections backlog due to early Easter break
- Consumer increased moderately in the half:
  - Maturing of Virgin card portfolio
  - Lower personal loan balances





## Mortgage lending – targeting profitable growth

- Mortgage income up 10%
- 8% growth with spreads 1 basis point lower
- Mortgage growth below system partly due to:
  - Reduced sales productivity
  - Below weight broker lending
  - Below market growth in Low-doc lending
- Initiatives to enhance growth underway with some improvement evident



#### Australian mortgage spreads (%)

| 2H03 | 1H04 | 2H04 | 1H05 |
|------|------|------|------|
| 1.22 | 1.18 | 1.18 | 1.17 |

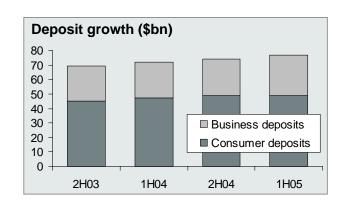


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### Retail deposits – balancing the product and price mix

- Achieved competitive growth of 6% with modest spread contraction
- Strategy responded to customer needs:
  - Grew term deposits in 2004
  - Westpac One 130,000 new accounts since November 2004
  - Launched Max-i Direct \$3bn growth in cash management balances since March 2004

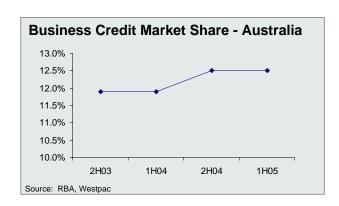


#### **Deposit spreads**

|                      | 2H03 | 1H04 | 2H04 | 1H05 |
|----------------------|------|------|------|------|
| Consumer<br>Deposits | 1.56 | 1.66 | 1.62 | 1.59 |
| Business<br>Deposits | 2.60 | 2.76 | 2.81 | 2.77 |

### Business lending – solid growth

- Maintained market share in total business credit, with growth of 15% comprising:
  - Institutional lending up 23%
  - SME and Middle Market lending up 10%
- Lending slower in latest half:
  - 65% of annual loan growth typically occurs in the second half
  - Maintained growth/return disciplines
  - Lending redesign project diverted resources in first quarter



#### Australian business spreads (%)

|                   | 2H03 | 1H04 | 2H04  | 1H05 |
|-------------------|------|------|-------|------|
| Business          | 1.81 | 1.79 | 1.80  | 1.78 |
| Equipment Finance | 2.33 | 2.16 | 2.021 | 2.15 |

<sup>&</sup>lt;sup>1</sup> Spread in 2H04 impacted by repurchase of portfolio of equipment finance loans under the terms of the sale of AGC to GE Capital Finance in 2002



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## Strong institutional loan growth

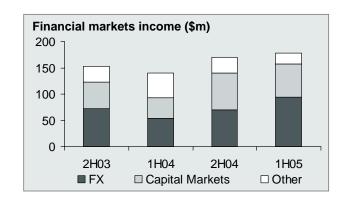
- Lending within the Institutional Bank increased 23% over the period
- Strong loan growth across all sectors
- No change in the average risk grade of the portfolio
- Margins lower from tighter credit spreads
- Financing (term and bridging) margins down from 61bps to 50bps

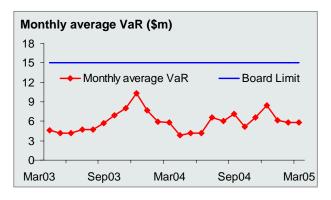
### Institutional loans & acceptances (\$bn)

| 31 March 2004     | 22.6  |
|-------------------|-------|
| Term lending      | 3.3   |
| Bridging finance  | 0.8   |
| International     | 0.5   |
| Warehoused assets | 1.1   |
| Asset finance     | 0.2   |
| Other             | (0.6) |
| 31 March 2005     | 27.9  |

### Financial markets – sound performance

- Improved customer flow increasing sales and trading opportunities
- Particularly strong foreign exchange performance – up 77%
- Solid financial markets performance without taking additional risk







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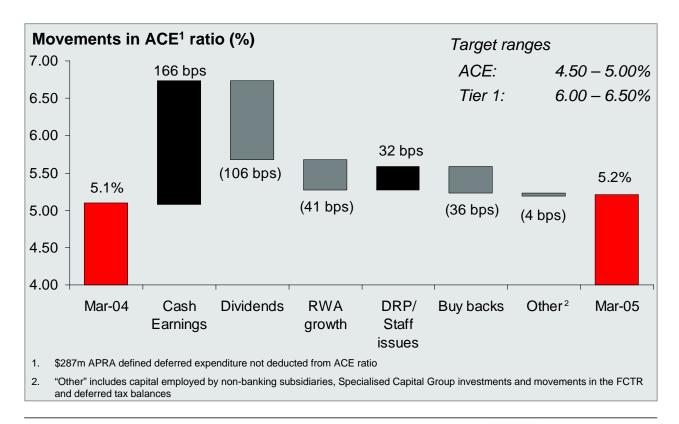
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# Group business unit

| \$m                | 1H05 | 2H04 | 1H04 | % Change<br>1H04 -<br>1H05 |
|--------------------|------|------|------|----------------------------|
| Operating income   | (18) | 24   | 45   | Na                         |
| Operating expenses | 29   | 87   | 16   | 81                         |
| Core earnings      | 11   | 111  | 61   | (82)                       |
| Bad debts          | (4)  | (25) | (15) | 73                         |
| Tax & OEI          | 5    | 19   | 73   | (93)                       |
| Other eq.distr.    | (68) | (78) | (76) | 11                         |
| 2004 TPS rev       | 40   | 10   | -    | large                      |
| Cash<br>earnings   | (16) | 37   | 43   | Na                         |

- No change to composition of Group business unit over year
- Result lower from:
  - Revenue from Treasury down \$41m over year
  - \$30m tax charge relating to prior period activities
- 2004 TPS hedge has no impact on cash earnings but reduced operating income by \$40m

### Strong capital generation

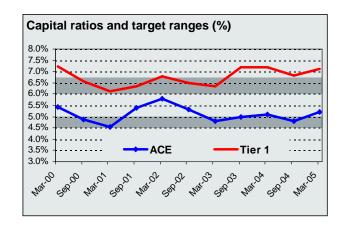


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### Capital - above target capital ranges

- Strong capital generation has increased capital flexibility
- New IFRS capital directives from APRA unresolved:
  - Treatment of hybrids
  - Innovative equity levels
  - Grandfathering/transition arrangements
  - Treatment of bad debt reserve
- Additional capital management initiatives on hold pending clarity APRA treatment



### Higher dividend – sustainable path

#### Key considerations

- Ensure dividend growth broadly in line with cash EPS growth
- New share issues do not dilute EPS in medium term
- Consistency in dividend path given more volatile earnings under IFRS
- Full franking
- Market feedback for a higher payout
- Strong capital position



#### Outcome

- Dividend up 7 cents or 17% to 49 cents, fully franked
- Step-up in dividend delivers a higher pay-out
- Future dividend trajectory expected to remain at least at 2 cents per half
- Strong franking position maintained
- Capital ratios above target ranges

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## Preparing for New Zealand incorporation

- Agreed to incorporate systemically important operations in NZ
- Incorporation model yet to be determined. Westpac intends to operate a branch and an incorporated entity concurrently
- Impact on earnings and capital for the group is yet to be quantified, but is expected to be manageable
- Required legislative change will impact timing



### Structured finance transactions - update

- NZ Structured Finance transactions have been under review by the New Zealand Inland Revenue Department (IRD) since 2003
- Amended assessments received relating to 1999 and 2000 years
- Maximum potential exposure of NZ\$711m (tax effected and including interest) up to 31 March 2005
- Confident in our original tax treatment and no provision has been raised
- Current transactions to be unwound in 2H05 as the NZ thin capitalisation regime to apply from 1 July 2005 renders them uneconomic

## Revenues from NZ Structured Finance Transactions (\$m)

| 2004<br>Full year | 1H05 | 2H05<br>(est.) | 1H06<br>(forecast) |
|-------------------|------|----------------|--------------------|
| 85                | 44   | 11             | Nil                |

- Revenue impact from the unwinding of these transactions, will impact earnings in 2H05
- Alternate structured transactions have already been undertaken to assist in offsetting loss of revenue



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# Exchange of NZ Class shares

| What occurred   | <ul> <li>Australian tax rule changes enabled Westpac to invoke an exchange of the NZ Class shares</li> <li>Efforts to restructure NZ Class shares could not satisfactorily resolve all issues</li> <li>Board decided to exercise its right to exchange</li> </ul>   |
|-----------------|---|
| What<br>changes | <ul> <li>NZ Class shares held on 11 July 2005 will be exchanged for Westpac ordinary shares on a 1 for 1 basis</li> <li>A New Zealand register will be established to enable ordinary shares to be traded on NZX</li> </ul>   |
| The impact      | <ul> <li>No impact on EPS or published capital ratios</li> <li>NZ Class shareholders will receive their final imputed dividend on 1 July 2005</li> <li>Improved capital flexibility as NZ Class shares were deemed 'innovative equity' and were not classified as Level 1 Tier 1 capital for regulatory purposes</li> </ul> |

- Diverse sources of growth maintaining earnings quality
- True to form on managing growth/margin mix
- Ongoing efficiency improvements adding value
- Risks managed effectively
- Higher dividend reflecting
  - Quality and strength of result
  - Confidence in future



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Outlook

**David Morgan** 

**Chief Executive Officer** 

5 May 2005

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### **Environment more challenging**

#### Economic

- Slower domestic demand and credit growth
- Higher interest rate environment

### Regulatory

- Numerous regulatory changes under way (Basel II, IFRS, Sarbanes Oxley, Anti Money Laundering)
- Increased regulatory oversight

### Competitive intensity increasing

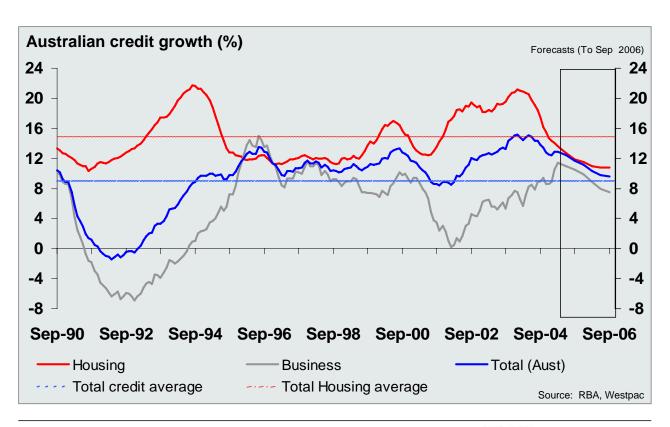
- Existing players focusing more on market share
- New entrants with price based propositions
- Regional banks venturing outside core markets



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# Credit growth expected to ease



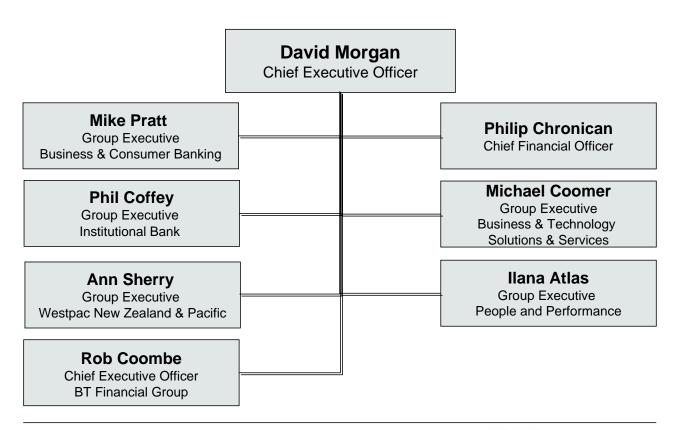
### Upside potential remains across the business

| всв            | <ul> <li>Potential from revamped deposit suite</li> <li>Full roll-out of CRM capability</li> <li>Improve sales productivity</li> </ul>        |
|----------------|---|
| BTFG           | <ul> <li>Capitalise on sustained improvement in fund performance</li> <li>Increase penetration of Westpac customer base</li> </ul>            |
| WIB            | <ul> <li>Grow alternative funds under management</li> <li>Cross sell opportunities from strong client and product positioning</li> </ul>      |
| BTSS           | Strategic initiatives to support expense management   |
| New<br>Zealand | <ul> <li>Deepen the share of wallet</li> <li>Continued growth in business banking</li> <li>Build on momentum in deposits and cards</li> </ul> |

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### Experienced executive team



### Westpac well positioned for future

- Long term strategy has increased the resilience of the organisation
- Strategy has delivered:
  - Right business mix
  - Right financial and capital structure
  - Right team
  - Right culture
- Accordingly, well positioned for the evolving competitive environment

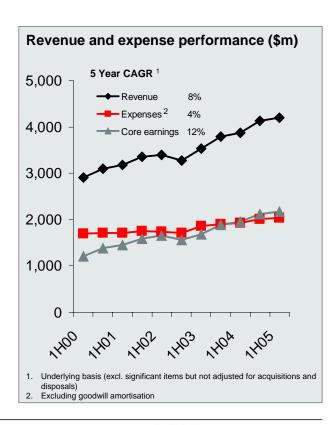


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### A balanced, high quality result

- Earnings momentum maintained in lower growth environment
- Growth/margin mix managed well
- Efficiency improved despite compliance spend
- Higher dividend with stronger capital position
- Consistency in long-run growth and returns



- Well positioned for the more challenging environment
- Good earnings momentum across all businesses
- Earnings model continues to deliver solid results in changing environment
- Credit quality continues to be favourable
- Continue to deliver strong results at the upper end of the major bank sector



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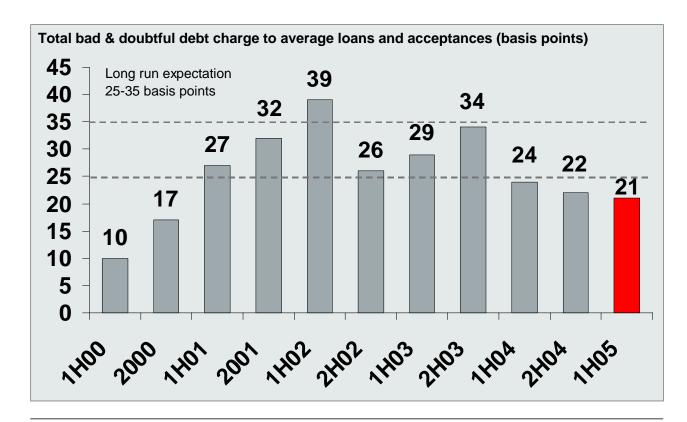
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### Bad debt trend analysis - half year trend



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