

Investor Discussion Pack

November/December 2002

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A transformational year

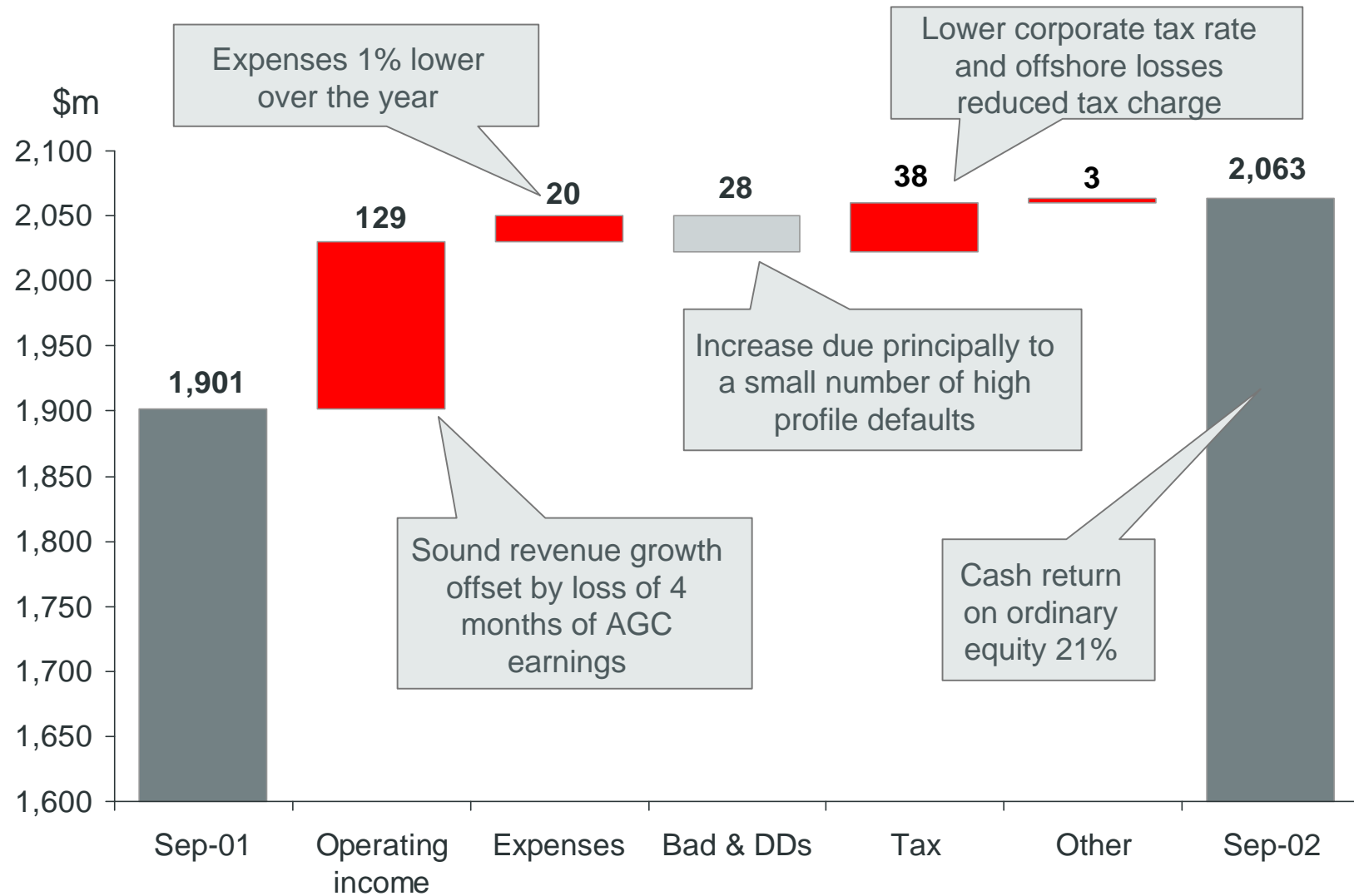
- **Earnings momentum maintained**
 - Record reported earnings of \$2,192m up 15%
 - Underlying cash earnings (before significant items) up 9%
 - Ongoing cash earnings up 12%
 - Dividend of 70 cents per share fully franked up 13%
 - Return on equity maintained above 20%
- **Business repositioned for growth**
 - Sold AGC
 - Acquired Rothschild Australia Asset Management
 - Acquired BT Financial Group
 - Acquired Hastings Funds Management
- **Quality of earnings significantly improved**
 - Exited higher risk finance company and acquired lower risk wealth management business further diversifying income streams
 - Brought significant items to account:
 - Removed embedded value
 - Ceased capitalising expenditure for outsourcing of operations
 - High yield debt portfolio written down to fair value
 - Adopted international accounting standard for superannuation asset
 - Improved asset quality, with net impaired assets declining 32%

Reconciliation of ongoing earnings

| \$m | 2002 | 2001 | % Change |
|--|--------------|--------------|------------|
| Reported NPAT | 2,192 | 1,903 | 15% |
| Less individually significant items ¹ | (181) | (49) | Large |
| Underlying NPAT | 2,011 | 1,854 | 8% |
| Add goodwill | 100 | 98 | 2% |
| Less distributions on other equity instruments | (48) | (51) | 6% |
| Underlying cash earnings | 2,063 | 1,901 | 9% |
| Less AGC profit after tax | (106) | (152) | (30%) |
| Ongoing cash earnings | 1,957 | 1,749 | 12% |

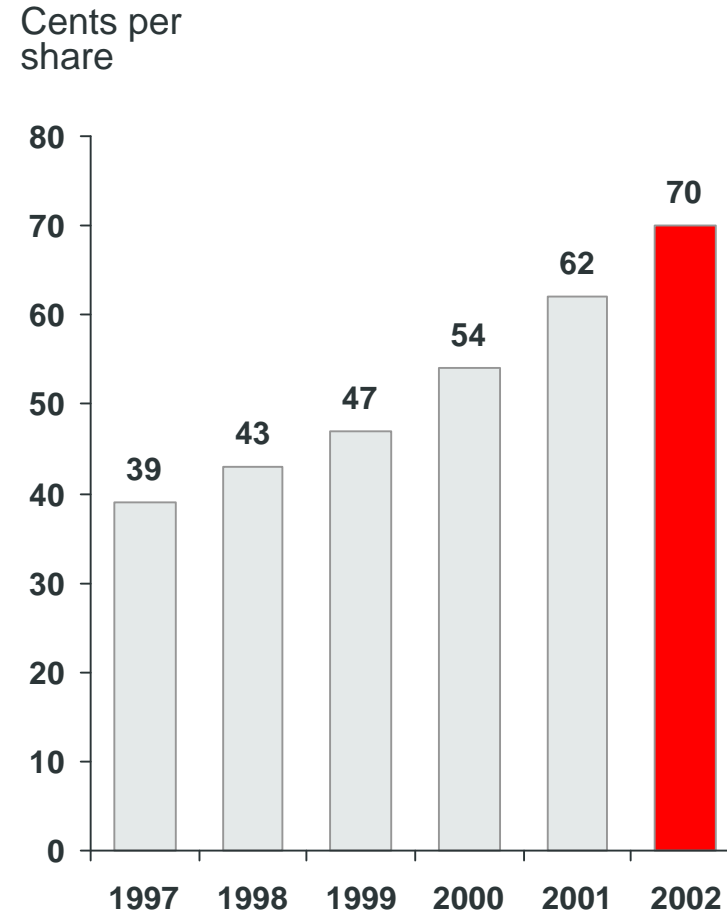
¹Individually significant items in 2001 includes embedded value uplift

Underlying cash earnings up 9%

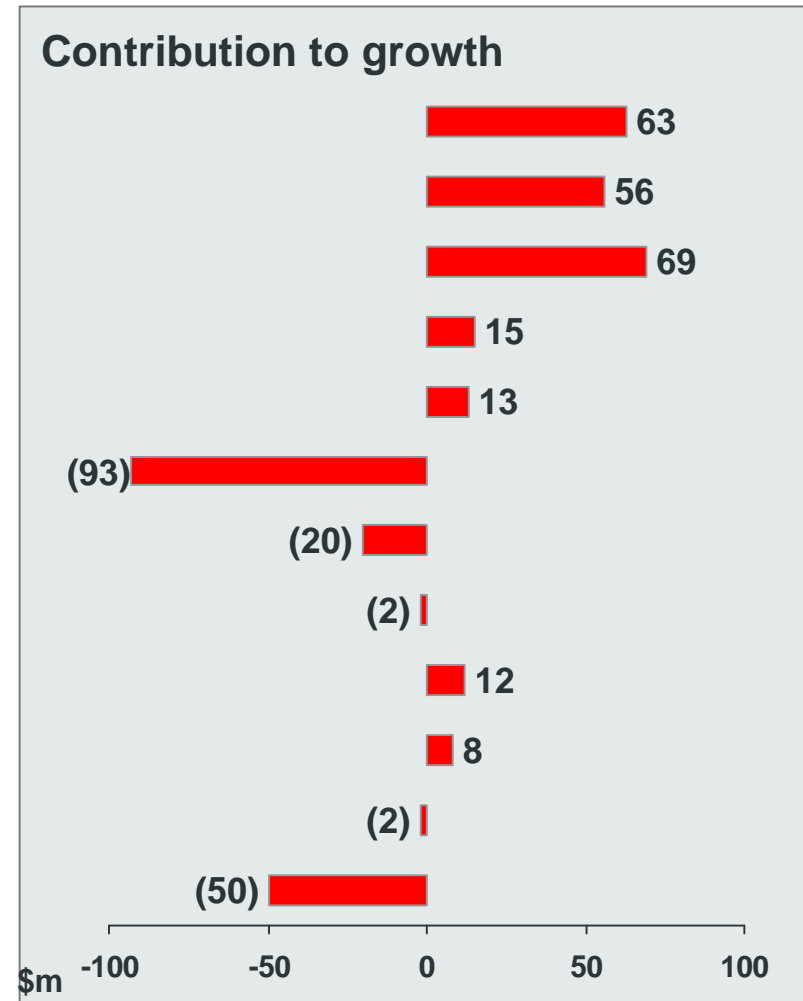
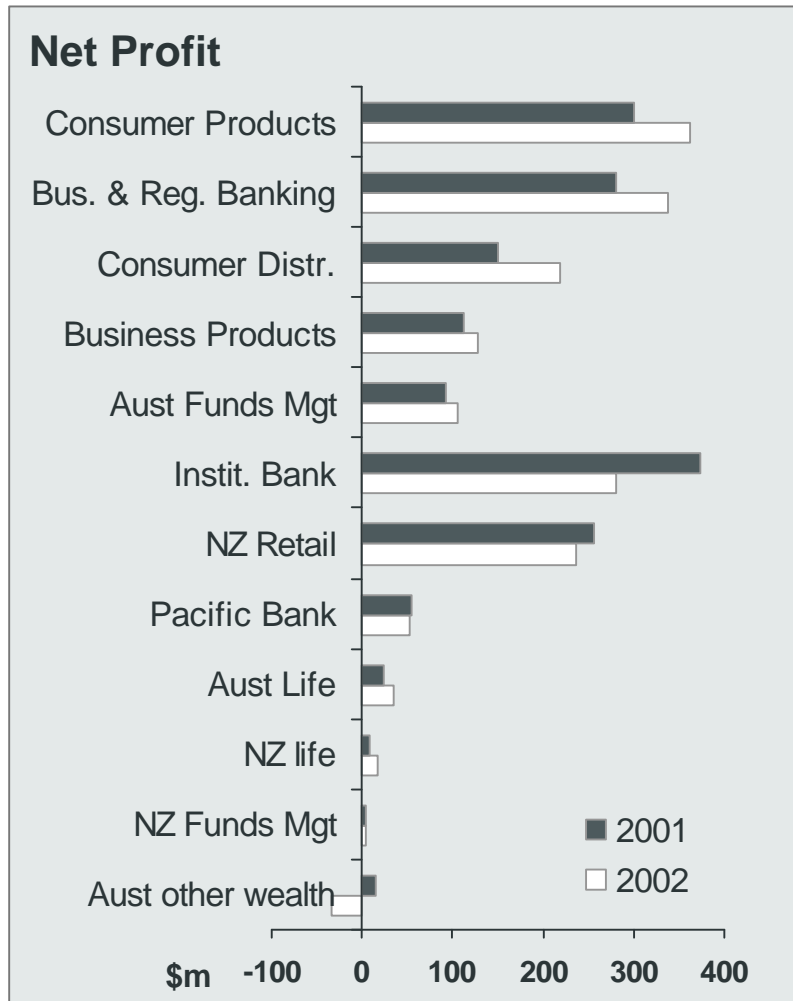


Dividends

- Dividends up 13%
- 5 year CAGR 12% p.a.
- Pay-out ratio on underlying cash earnings increased from 59% to 61%
- Fully franked dividend yield 5.1% approx
- \$400m returned to shareholders via buy-back



Business unit performance



* Ongoing businesses (excludes group items)

Rebalanced business mix

| Corporate activity | Core strategic rationale |
|--------------------------------|--|
| AGC divestment | Low growth/higher risk business |
| Rothschild acquisition | Rated funds & distribution |
| Hastings acquisition | Infrastructure expertise |
| BT Financial Group acquisition | Platform and product capability, funds scale |

- Near-term **strategic agenda complete**
- Integration and transition of BT and Rothschild creating some near term earnings dilution
- Rebalancing business mix has improved growth path while retaining a ROE above 20%

| Cumulative earnings impact of recent transactions | | | |
|---|---------------|---------------|---------------|
| | 2003 | 2004 | 2005 |
| Net AGC earnings foregone¹ | (68) | (51) | (56) |
| Acquisitions | | | |
| RAAM | 6 | 10 | 13 |
| BT | (18) | (11) | 7 |
| Hastings | 4 | 5 | 6 |
| Total | (8) | 4 | 26 |
| Funding of buyback | (14) | (14) | (14) |
| Net cash earnings | (90) | (61) | (44) |
| Number of shares pre buy-back | 1,832 | 1,852 | 1,872 |
| Post buyback shares | 1,807 | 1,827 | 1,847 |
| Earnings impact | (2.6%) | (1.1%) | (0.3%) |

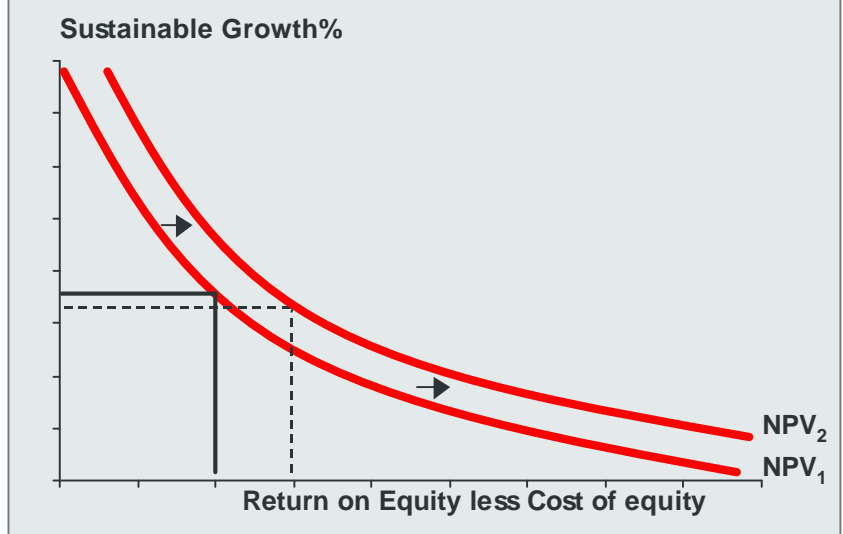
1. Includes AGC earnings forgone, earnings on cash proceeds received and earnings on business portfolio re-acquired

Improving growth trajectory

Strategy based on premise that value is a function of return and growth

- Value =
$$\frac{\text{Economic profit}}{r-g}$$
- Growth rates a critical value determinate
- Underlying profit from the AGC auto and consumer businesses had declined in the two years prior to 2002
- Industry consensus estimates wealth management businesses to grow in the order of 10% - 12%.

The return/growth indifference curve



| | Growth rate | Typical P/E ¹ |
|---|-------------|--------------------------|
| Growth rate in AGC consumer & auto businesses | <0% | 12-14 |
| Growth in wealth management businesses | 10%-12% | 18-22 |

1. Typical PEs from comparable companies

Points of differentiation

November/December 2002

Points of differentiation

- **Strategy**

- Focused on core markets of Australia, New Zealand and near Pacific
- Customer centric organisational structure
- Balanced wealth management position

- **Customer franchise**

- # 1 or # 2 market share in major customer segments in Australia and New Zealand
- Customer based skewed to higher value segments

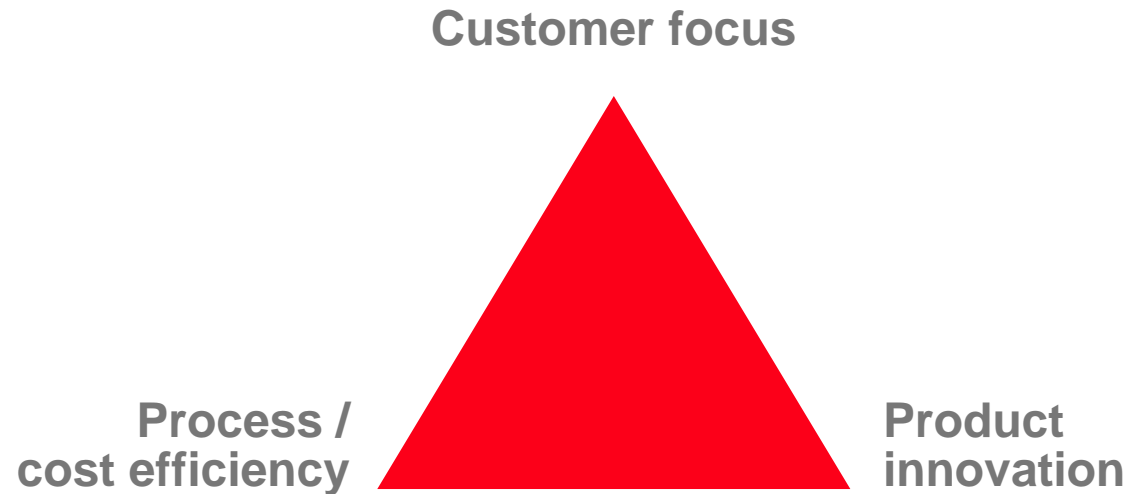
- **Low risk**

- De-risked income streams
- Further improvement in asset quality, and sound provisioning coverage
- Strong surplus capital generation capacity

- **Leader in sustainability**

- Highly committed workforce
- Number 1 Dow Jones Sustainability Index
- Number 1 *Sydney Morning Herald / The Age* Good Reputation Index

A straightforward strategy – well executed



- Broadening customer relationships
- Wealth management integration
- Driving operational efficiency
- Embedding a high performance culture
- Building strong corporate reputation

Customer base skewed to higher value demographics

Customer numbers

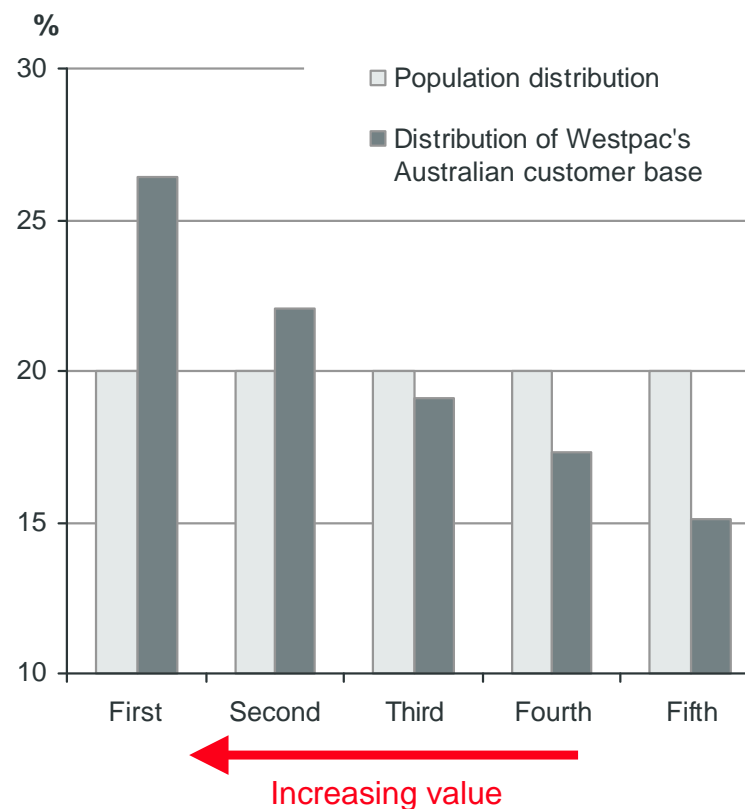
| | |
|--------------|--------------------|
| Australia | 6.0m |
| New Zealand | 1.3m |
| Other | <u>0.2m</u> |
| Total | <u>7.5m</u> |

| Position in core markets | | |
|--------------------------|----------------|----------------|
| | Australia | New Zealand |
| Consumer | 2 ¹ | 1 ² |
| Business | 2 ³ | 2 ² |
| Corporate | 1 ⁴ | 2 ⁵ |
| Wealth management | 4 ⁶ | 5 ⁷ |

Sources

1. Reported customer numbers
2. KPMG FIPS NZ 2002, AC Nielson, Greenwich
3. Greenwich Associates
4. Corporate transactional business – Greenwich Associates
5. Greenwich large corporate banking survey (9/01)
6. Retail funds under management ASSIRT Sept 2002
7. Melville Jessup Weaver, Investment Survey, March 2002

Australian value quintiles¹

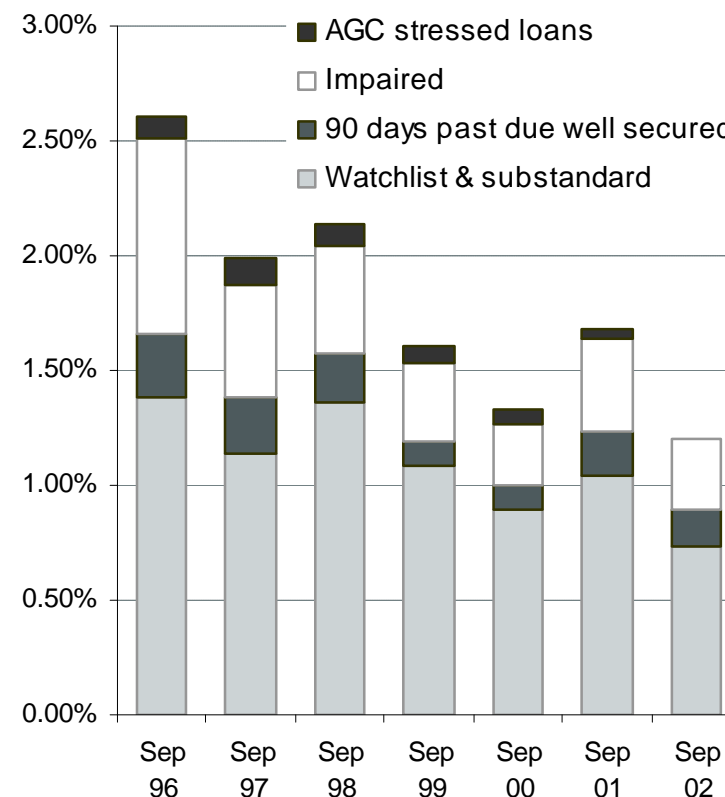


¹Source: Roy Morgan Research : Ranking of Australians by education, income and occupation

Low risk - stressed loans remain near historic lows

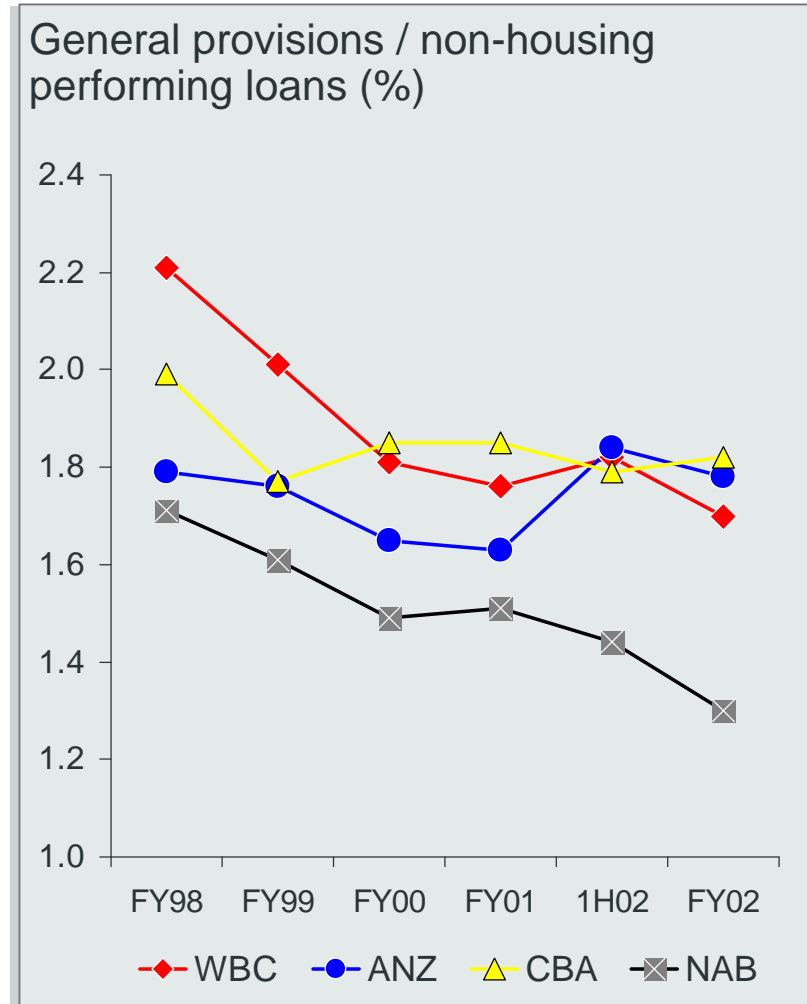
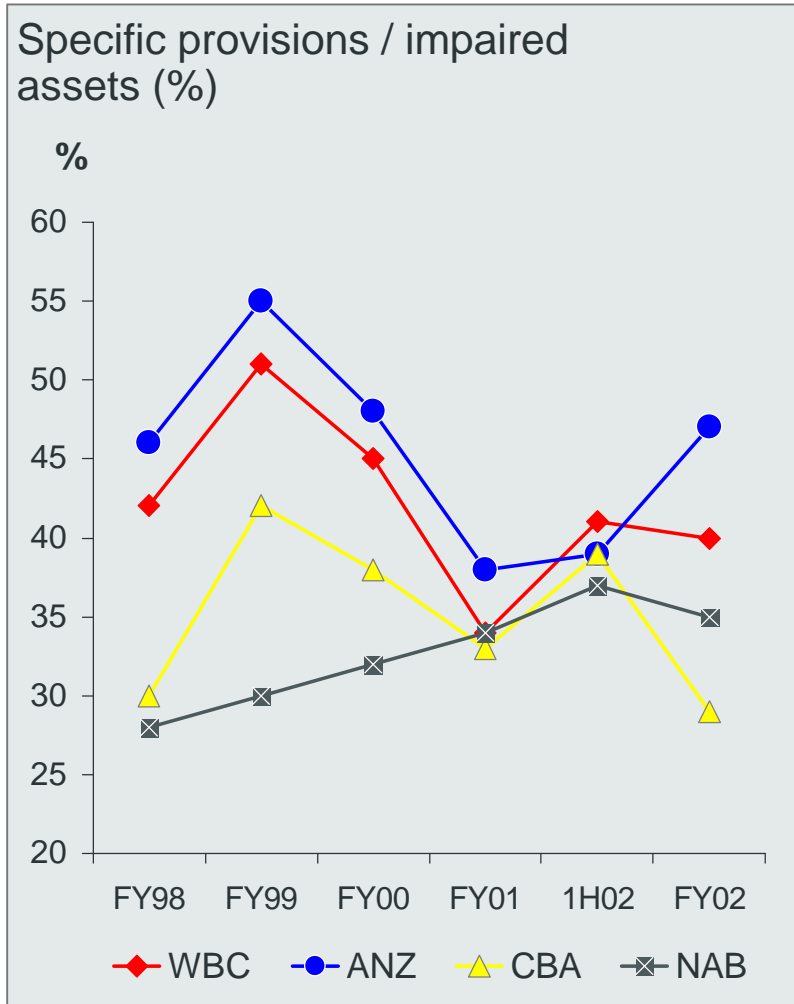
- Net impaired assets down \$223m on September 2001
 - \$95m from 2 large write-offs
 - \$51m from sale of AGC
- Signs that corporate downgrades and defaults are easing
- Business banking credit quality remains strong
- Quality of mortgage book outstanding
- Expected increase in stressed unsecured consumer loans remains within planned tolerances

Exposure by credit grade - stressed loans*
% of total commitments



* Includes retail stressed loans

Low risk – sound provisioning cover



Surplus capital generation continues to be a strength

| | \$ million | % of avg ordinary equity | Comments |
|---|------------|--------------------------|---|
| Average ordinary equity | 10,269 | | |
| Cash earnings | 2,063 | 20.1% | Strong cash returns |
| Dividends paid | (1,266) | 12.3% | Payout ratio 61.3% |
| Clawback through Dividend Reinvestment Plan (DRP) | 289 | 2.8% | DRP participation 23% |
| Reinvested for growth | (597) | 5.8% | To fund 8% growth in risk weighted assets |
| Growth in surplus capital | 489 | 4.8% | Delivers 3-4 bps increase in Tier 1 ratio per month |

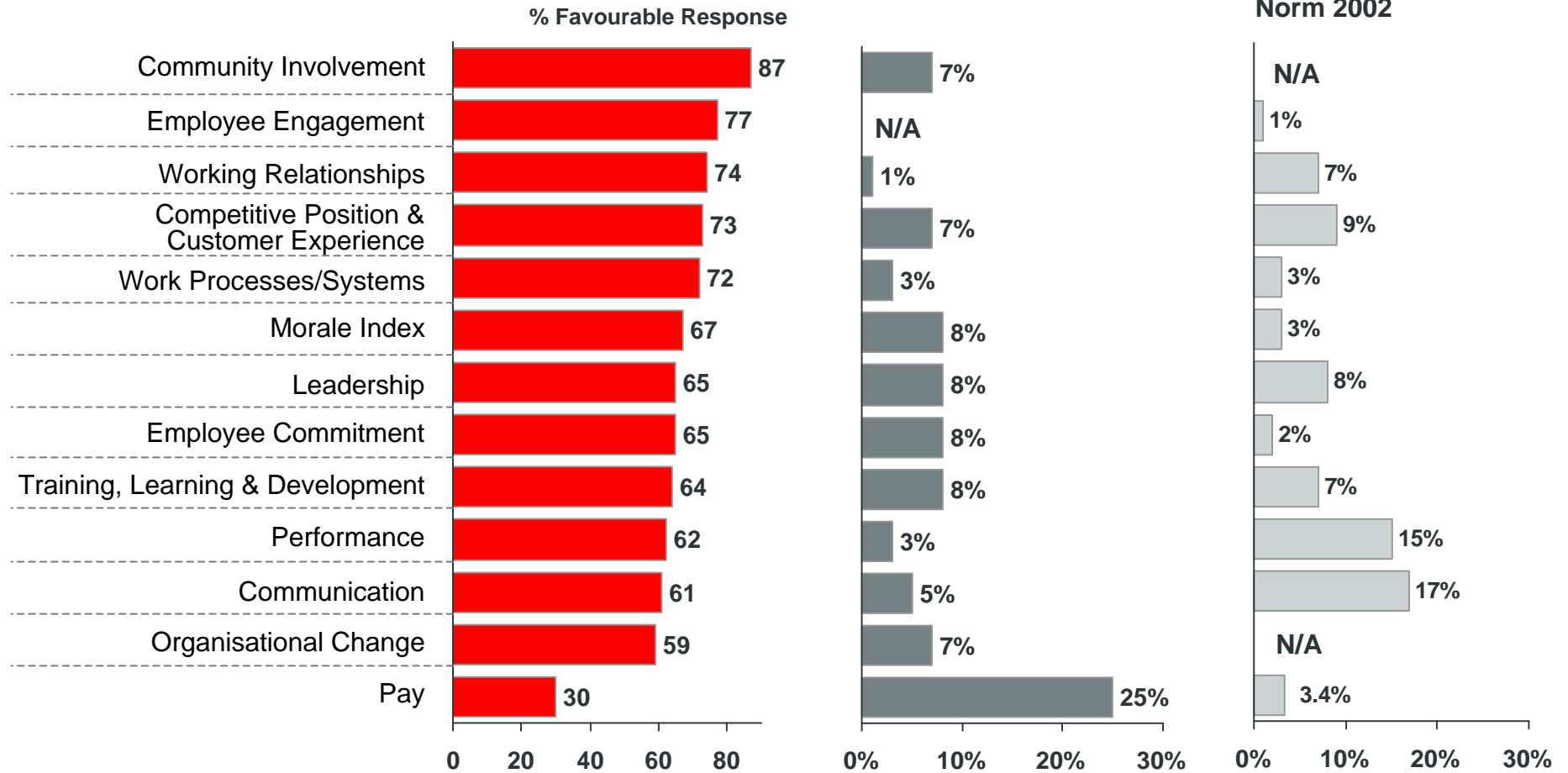
Enhanced sustainability - staff

Staff perspectives survey 2002

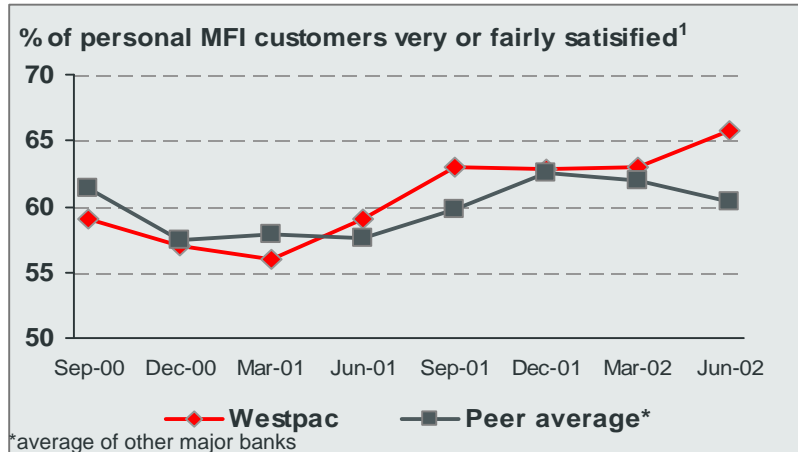
Westpac Overall 2002 Category Summary

2002 vs 2001 percent increase over year

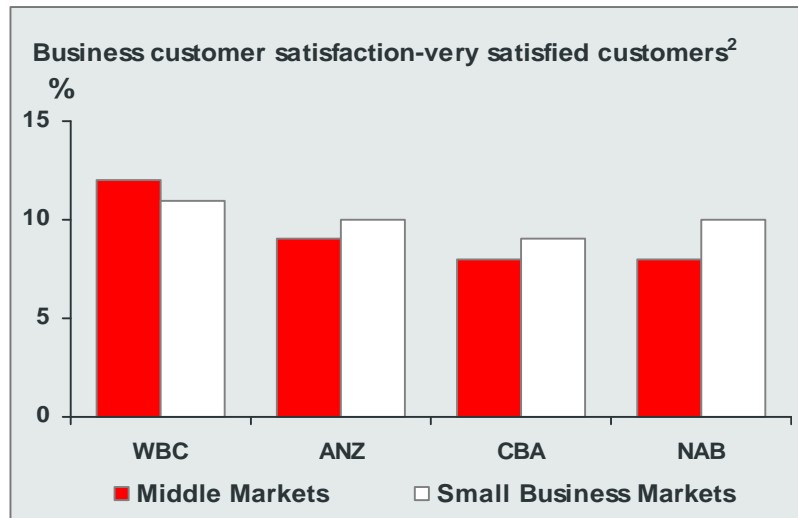
Percent above / below Global Financial Services Norm 2002



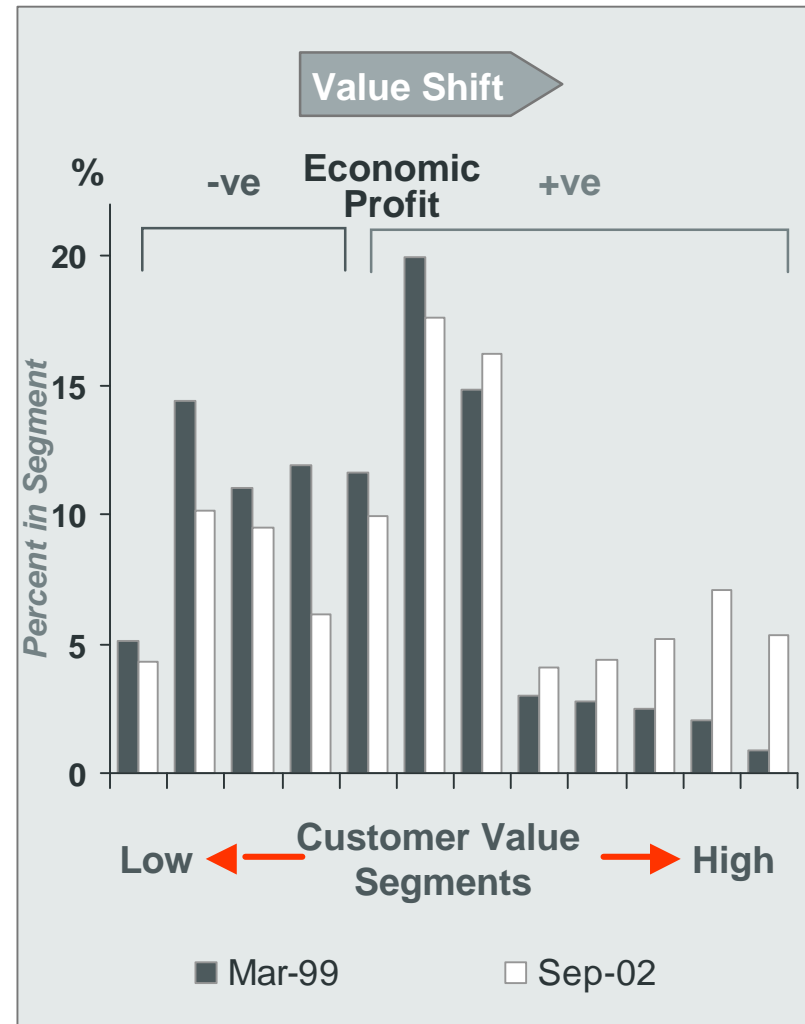
Enhanced sustainability - customers



1 Source Roy Morgan Research June 2002



2 Source Greenwich Associates



Enhanced sustainability - governance and reputation

Number 1 *Sydney Morning Herald / The Age* Good Reputation Index 2002



Number 1 bank globally in Dow Jones Sustainability Index 2002/03

First social impact report produced



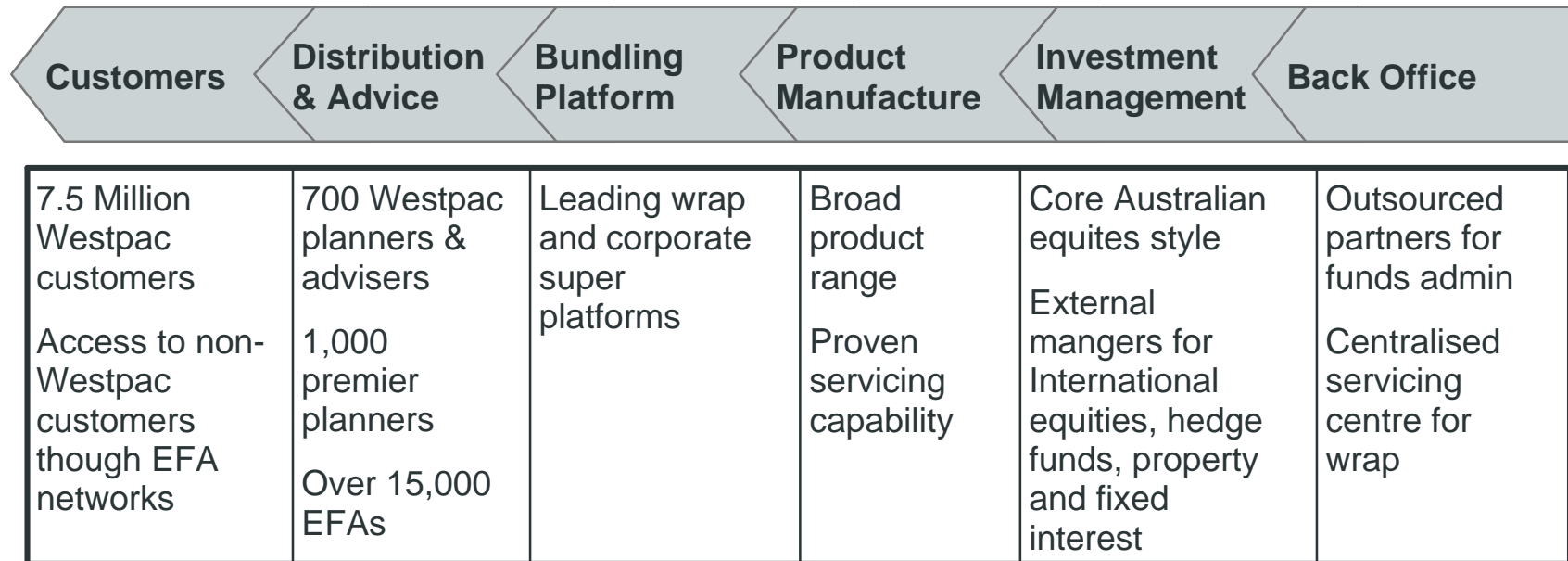
What the market is saying

November/December 2002

What the market is saying

- What is Westpac's **wealth management** strategy and how is value going to be created?
- What are the risks in the wealth management integration?
- What are the risks in the **housing** cycle?
- What are the **significant items**?
- **Overseas exposures** - what is Westpac's position?
- Why was the 2002 **tax rate** so low?
- What are the business drivers behind the **2003 outlook**?
- SME business, when do we expect a pick-up and what is the quality of new lending?

Wealth management - operating across the value chain



- Wealth management position **now complete** with strong capability across the value chain
- Open architecture model provides significant benefits:
 - Ensures each element of the chain remains efficient by competing in the market
 - Provides **optionality in business model**, resources can be redirected to elements of the chain generating the greatest value
- Focused on the 'new' and growing elements of wealth management without excess baggage of lower growth life insurance business

Wealth management - BT acquisition and value acquired

- Price \$900m - net asset value \$128m
- EPS positive end 2004
- Retail funds outflow assumed to continue into 2003, turning around by end 2004 - base case
- Price represents 81% of assessed value with all revenue benefits and 25% of cost synergies retained

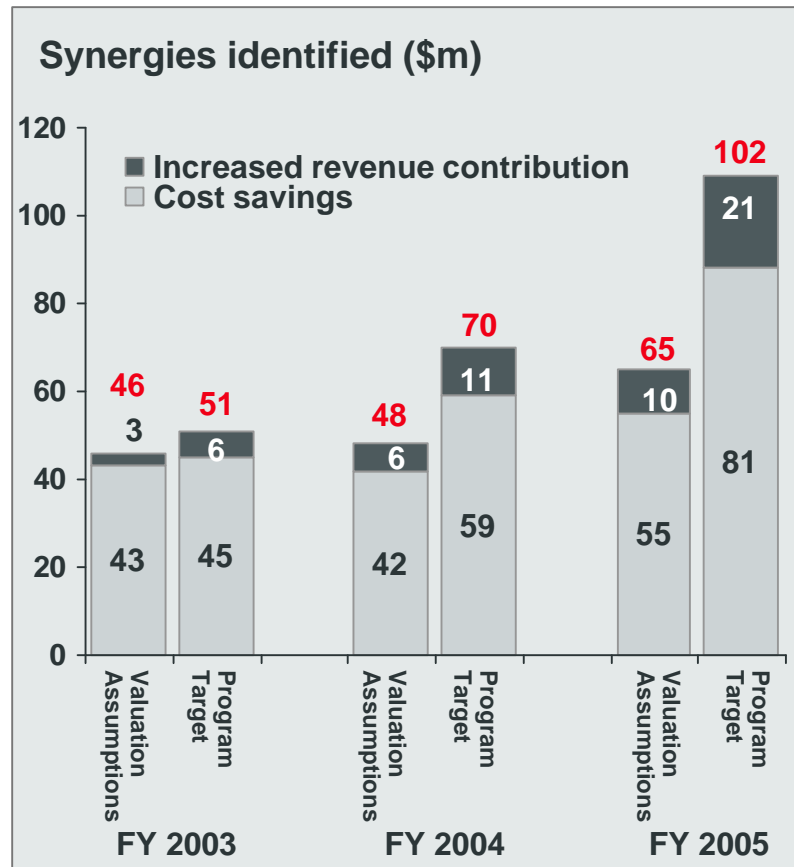
Components of value – as at 29 Aug 2002

| | Total |
|--------------------------------------|-------------|
| Portfolio services–Wrap & Corp Super | 34% |
| Retail product and distribution | 41% |
| New Zealand | 5% |
| Margin lending and wholesale funds | 20% |
| Total | 100% |

76% of value attributed to portfolio services and retail distribution

Wealth management - BT synergies higher than expected

- Following nine week design phase, consolidated synergies are now estimated at \$102m pa in FY05 with implementation costs of ~\$142m



Implementation costs (\$m)

| | |
|-----------------------------|------------|
| Charged in Westpac | 67 |
| Fair Value Adjustment to BT | 70 |
| Future expense | 5 |
| Total | 142 |

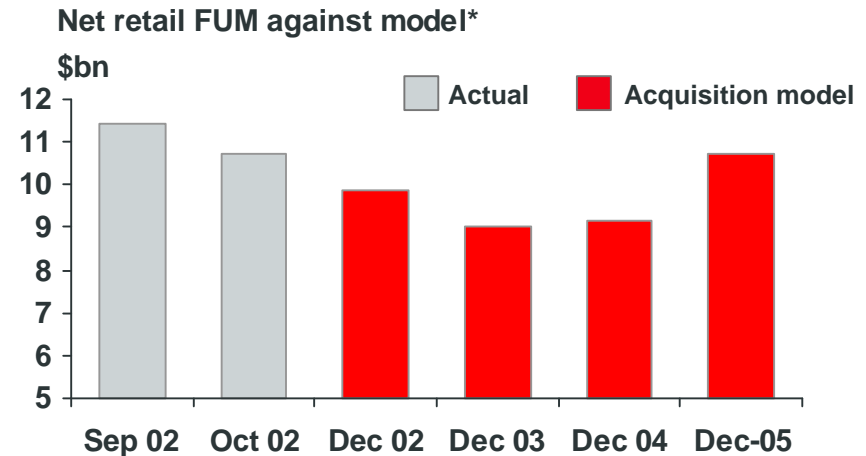
Wealth management – controlling integration risks

| | Mitigating strategies/actions |
|------------------------------|---|
| Diversion | <ul style="list-style-type: none"> → Dedicated integration team in place → Internal distribution network is quarantined from integration |
| Retail funds outflows | <ul style="list-style-type: none"> → BT investment management team not acquired → Putnam appointed for international equities → Transfer of BT funds to the rated investment management team |
| People/ systems | <ul style="list-style-type: none"> → Key management team appointed → Organisational structure confirmed → Operating model confirmed → Office location confirmed → Rapidly implementing integration program |
| Delivery on synergies | <ul style="list-style-type: none"> → Review of cost and revenue synergies completed → Accountability for delivery in place |

Wealth management – key milestones

| | Q3 '02 | Q4 '02 | Q1 '03 | Q2 '03 | |
|------------------------------|--------|--------|--------|--------|---|
| Management team confirmed | ★ | | | | |
| Investment team confirmed | ★ | | | | |
| Putnam selected | ★ | | | | |
| Brand approved | | ★ | | | |
| 1 st Co-Locations | | ★ | | | |
| BT Wrap rollout | | | ★ | | |
| Corporate Super rollout | | | ★ | | |
| Call centre consolidation | | | | ★ | |
| Single customer view | | | | | ★ |

- Funds flow tracking expectations
- Expect funds net outflow until Dec 03, tracking the market in 04 before rising in 05
- Should funds outflow exceed expectations by \$1bn this impacts valuation by \$40m



* Indicative stock of funds under management assuming 0% investment returns

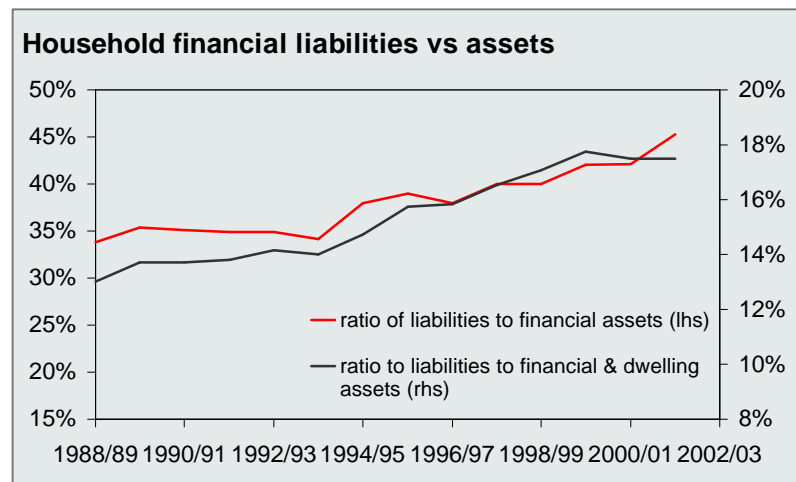
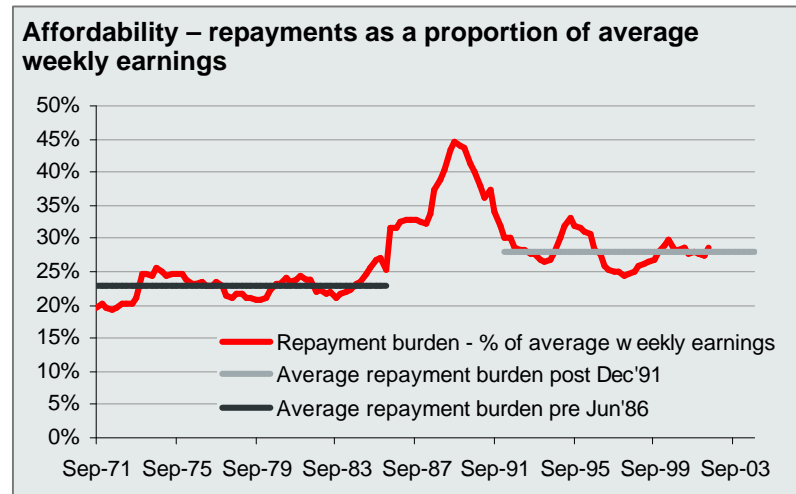
Wealth management – combined funds under management

| Asset class | WBC \$bn | Rothschild \$bn | BT \$bn | Total \$bn |
|------------------------------|-------------|--------------------|------------|-------------|
| Cash and liquid assets | 6.5 | 0.5 | 2.5 | 9.5 |
| Australian fixed interest | 3.8 | 2.2 | 1.9 | 7.9 |
| International fixed interest | 1.0 | 0.6 | 1.0 | 2.6 |
| Property | 1.6 | 1.6 | 0.8 | 4.0 |
| Australian equities | 5.1 | 3.0 | 3.1 | 11.2 |
| International equities | 2.6 | 1.6 | 4.4 | 8.6 |
| Other | 2.2 | 0.1 | 1.0 | 3.3 |
| Total FUM | 22.8 | 9.6 | 14.7 | 47.1 |

Other includes FX, currency, and asset allocation

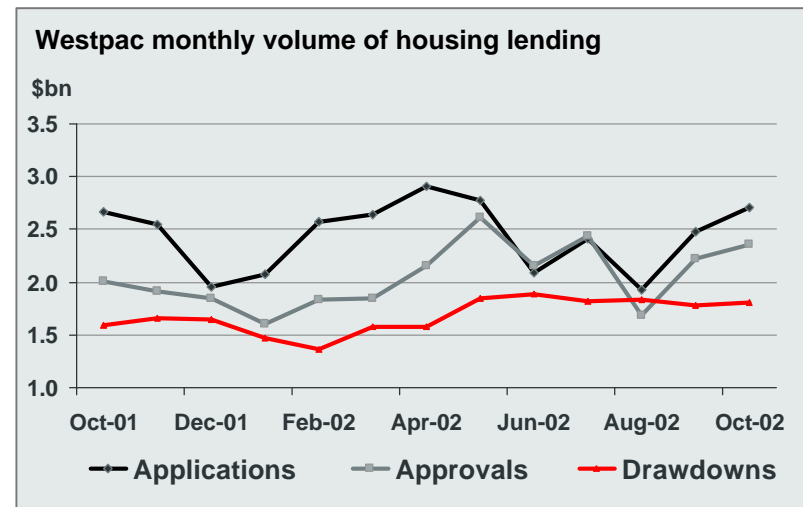
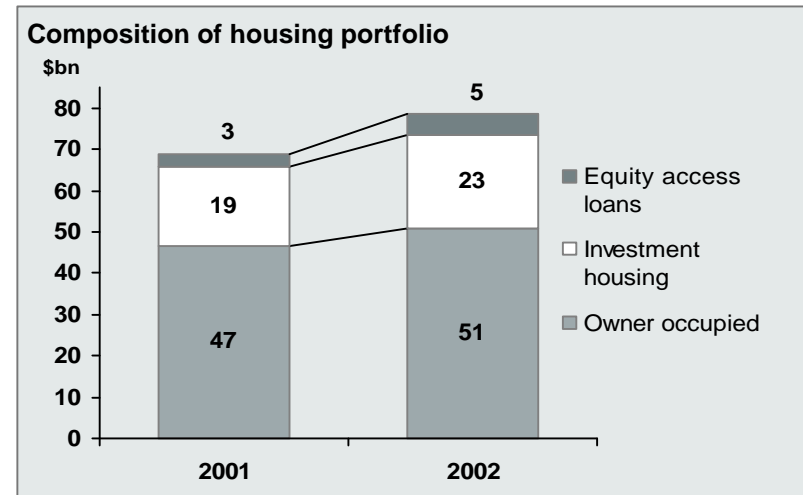
Housing market - state of play

- Growth in system housing lending has been strong, increasing over 19% for year to September 2002
- Market growth supported by:
 - Increase in investment loans
 - Government subsidy for first home owners
 - Regearing of the housing sector as Australia has shifted to a lower inflationary environment
- Led to significant house price increases of circa 40% over last two years
- Despite these factors, affordability is not stretched and household debt has not significantly increased as a proportion of household wealth
- System housing volumes expected to ease in the year ahead



Westpac mortgage portfolio

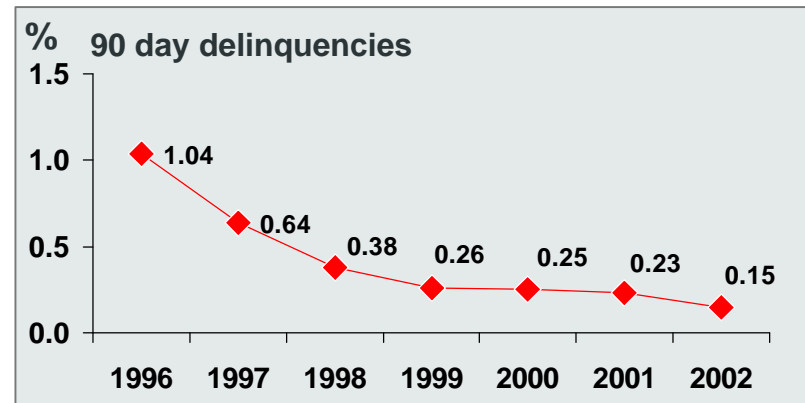
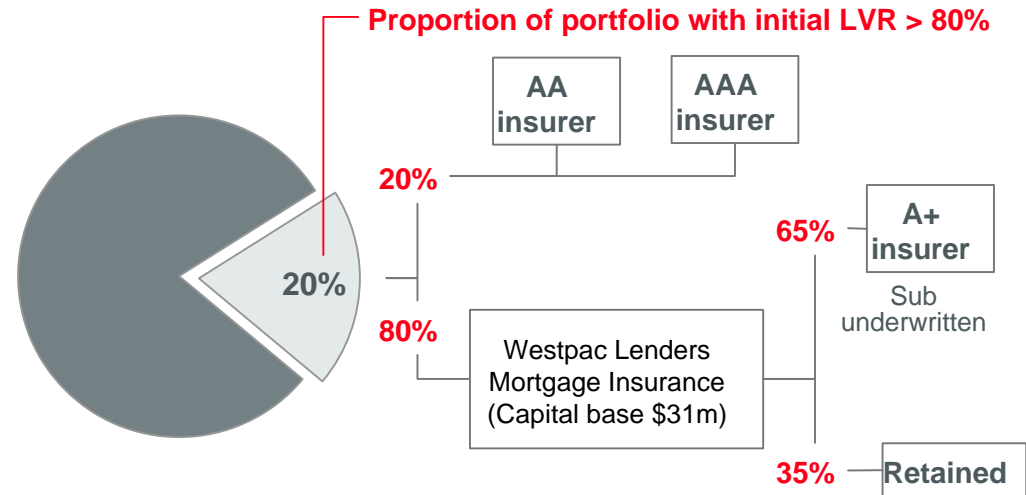
- Housing lending grew 15% (16% including securitised loans)
- Securitised \$2.1bn in March 2002
- Portfolio biased to upgrading borrowers not new home owners
- Investment property loans grew more rapidly (19%) over the year, but only represent 29% of portfolio
- Pipeline of applications and approvals points to continuing growth, at least until the first half of the new financial year
- Key statistics
 - Average maturity 3.7 yrs
 - Average initial loan to value ratio 61%



Housing portfolio quality

- 100% mortgage insurance where Loan to value (LVR) ratio > 80%
- Insurance required for loans > \$1.3M and LVR > 70%
- Overall delinquencies continue to decline to record lows
- Over 70% of borrowers paying in excess of scheduled repayments
- Long run losses less than 3 basis points
- More rigorous criteria for potential property hot spots, i.e. CBD apartments

Mortgage portfolio \$78bn at 30 Sept 2002



Stress testing mortgage portfolio

- Detailed stress testing completed to determine expected losses under more severe economic conditions. Tested separately and jointly for:
 - up to a 4 percentage point increase in cash rates;
 - 20 per cent decline in housing prices; and
 - a 200 basis point increase in the unemployment rate
- Behaviour of the investment portfolio closely tracks that of the owner occupied portfolio

| | | | |
|--------------------------------------|------------|-------------|-------------|
| Interest rate % pa | 6.5% | 8.5% | 10.5% |
| Individual effect \$m | 0.0 | 2.2 | 5.2 |
| Price fall % | 0% | 10% | 20% |
| Individual effect \$m | 0.0 | 6.8 | 20.3 |
| Unemployment rate | 6.3% | 7.3% | 8.3% |
| Individual effect \$m | 0.0 | 1.6 | 3.3 |
| Total effect \$m ¹ | 0.0 | 15.5 | 64.3 |
| Total w rite-offs \$m ² | 6.7 | 22.2 | 71.0 |
| Total w rite-offs bps ² | 0.9 | 3.1 | 10.1 |

1. Individual effects do not sum to the total effect because the impact of each of the individual effects is multiplicative in the model
2. Total write-offs on residential mortgage products should all factors coincide

Maximum additional expected loss if all economic factors coincided

Offshore exposures

- Offshore exposures primarily supporting customer relationships in Australia and New Zealand
- Total portfolio 5.5% of committed exposures
- Proportion of total portfolio that is sub investment grade, 0.5%
- Investment grade securities portfolio (value included in committed exposures)
 - Face value \$1,224m
 - Fair value \$1,122m
 - Shortfall \$ 102m
- Portfolio of high yield securities also held US\$146m (not included in table opposite)

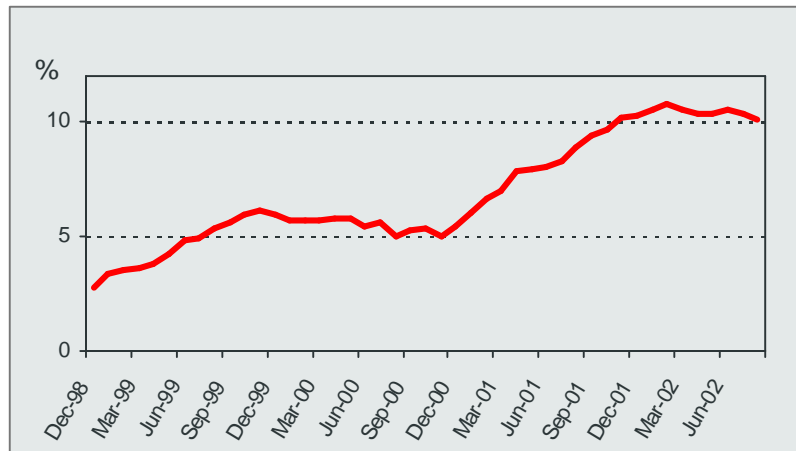
| Offshore committed exposures \$bn | | | | | |
|-----------------------------------|-------|--------|-------|------|---------------|
| | US | Europe | Japan | Asia | Total |
| AAA to AA- | 1,786 | 803 | 160 | 85 | 2,834 |
| A+ to A- | 2,619 | 2,334 | 3 | 5 | 4,961 |
| BBB+ to BBB- | 1,043 | 2,068 | 0 | 26 | 3,137 |
| BB+ to B+ | 277 | 273 | 60 | 29 | 639 |
| <B+ | 250 | 91 | 13 | 61 | 415 |
| | 5,975 | 5,569 | 236 | 206 | 11,986 |

Offshore exposures - investment securities

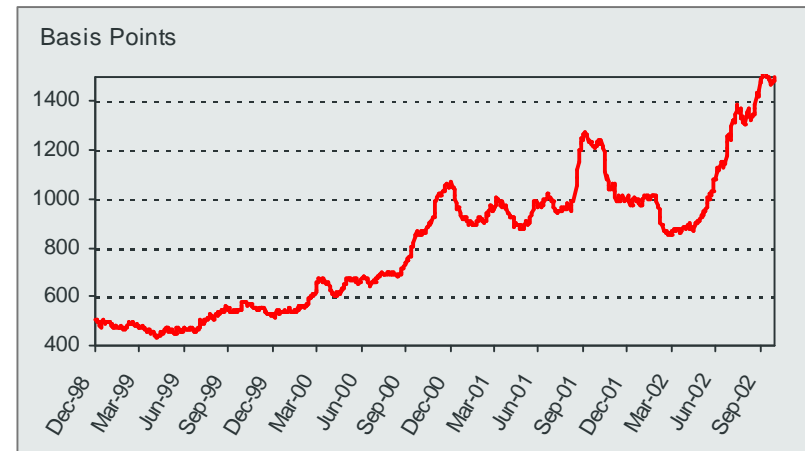
History

- Portfolio acquired in 1997 to 1998
- Proposition was that a widely diversified portfolio of BBB and BB rated securities would perform in a predictable manner and generate reliable income to consume US and UK tax losses
- Rise in credit spreads and default rates in 1998 led to decision in 1999 to freeze the portfolio at \$US800m and commence a run-down to the current level of \$US255m (fair value \$US146m)

Moody's sub investment grade default rates



S&P sub investment grade credit spread index



- Yield adjustments not previously realised given “hold to maturity” intention.
- Move to fair value reflects changed intention to actively manage exposure
- \$149m charge is a **yield adjustment** (reflecting credit spreads) not an expected credit loss

Tax reconciliation on ongoing business

| \$ million | Ongoing Business |
|--|------------------|
| INCOME TAX EXPENSE | |
| Operating profit before income tax (including gross up) | 2,620 |
| | (139) |
| Operating profit before income tax (excluding gross up) | 2,481 |
| Prima facie income tax on operating profit before income tax (excluding gross up) based on the company tax rate of 30% | 744 |
| Add (or deduct) permanent diff expressed on a tax effect basis | |
| Rebatable & exempt dividends | (127) |
| Tax losses & timing differences now tax effected | 24 |
| Life insurance and funds management impacts | (49) |
| Other non-assessable items | (47) |
| Other non-deductible items | 44 |
| Adjustment for overseas tax rates | 18 |
| Prior period adjustments | (23) |
| Sale of AGC | - |
| Other items | (13) |
| Total income tax expense attributable to operating profit | 571 |
| Fully taxable equivalent gross up | 139 |
| Total income tax expense (including gross up) | 710 |
| Effective tax rate (%) (including gross up) | 27% |
| Effective tax rate (%) (excluding life company accounting) | 29% |

Increase in rebatable dividends from structured transactions

Predominately tax recoveries on policy holder investment earnings (\$33m)

Includes revaluations and other non assessable items

Principally offshore losses not tax effected

Summary of significant items

| Acquisition and divestment | | |
|---------------------------------------|---|---|
| AGC sale | → | \$754m after tax profit |
| Integration expenses (RAAM/BT) | → | Integration expenses of \$60m post tax |
| More conservative treatments | | |
| Embedded value and goodwill | → | Written off embedded value (\$109m post tax) and recognise goodwill on acquisitions |
| Superannuation prepayment | → | Adoption of International Accounting Standard - \$160m post tax write-down |
| Outsourcing transition expense | → | Previously capitalised expenses written off - \$95m post tax |
| Improving risk management | | |
| High yield investment securities | → | Change portfolio to mark to market \$149m post tax |

- **Recognition of significant items driven by**

- Major repositioning of the company
- Strong ongoing earnings
- Improving transparency of earnings and better alignment to analyst conventions
- Adoption of International Accounting Standards due 2005

Significant items - wealth management financial impact

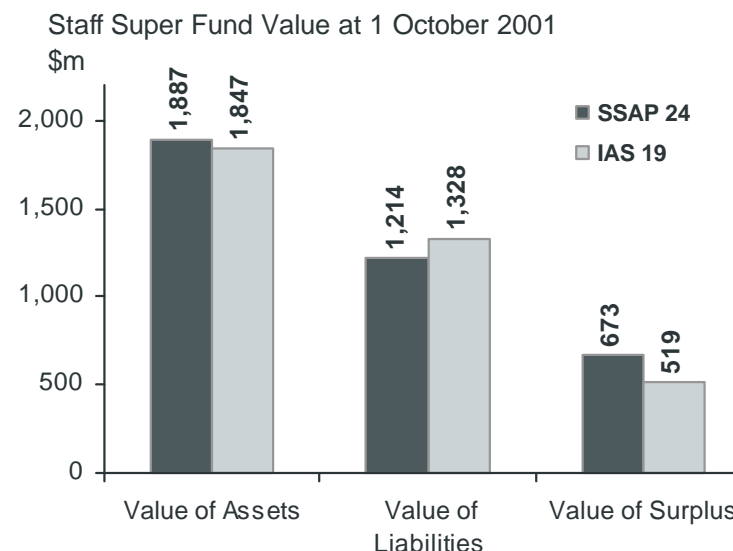
| Accounting rules require three approaches: | Before tax \$m | |
|---|----------------|------------|
| | RAAM | BT |
| Expenses incurred in acquiring entity – charge when known | 19 | 67 |
| Expense incurred in target entity – fair value adjustment (increase in goodwill) | 9 | 70 |
| Uncertain future expenses – expense as incurred | 2 | 5 |
| Total | 30 | 142 |

- Move to accrual accounting for wealth management business
- Consequences
 - Eliminates embedded value in Westpac Financial Services Group (WFSG)
 - Recreates deferred acquisition costs
 - Moves RAAM from Life Company to WFSG at 30 September creating goodwill asset of \$330 m

| | | |
|------------------------|----------------------|---------------------|
| - BT goodwill estimate | From purchase price | \$772 |
| | Transaction Costs | \$30 |
| | Integration Expenses | <u>\$49</u> |
| | | <u>\$851</u> |

Significant items - superannuation prepayment

- Superannuation fund surplus brought to account in 1991 and treated as a prepayment of superannuation expense. Decided to adopt International Accounting Standard (IAS19) given redundancy of current standard (UK standard SSAP24) and Australia's move to IAS in 2005
- Surplus utilised to meet payments to both defined benefit and defined contribution sections of the fund
- Access closed to defined benefit plans in the late 1990's. Current membership:
 - Defined benefit 11,434
 - Defined contribution 13,176
- Superannuation expense in 2001 - \$20m, in 2002 - \$75m. Estimated expense of \$92m in 2003



Differences in accounting policies

| | SSAP 24 | IAS 19 |
|------------------------------------|---|---|
| Value of assets | Actuarially assessed on a three year cycle | Market Value assessed each year |
| Value of liabilities | Actuarially assessed using discount rate equivalent to projected funds earnings | Actuarially assessed using long-term bond rate (lower rate) |
| Changes in value recognised | Variations amortised over average life of membership | Variations within 10 percent corridor amortised over life of membership |

Significant items - outsourcing transition expenses

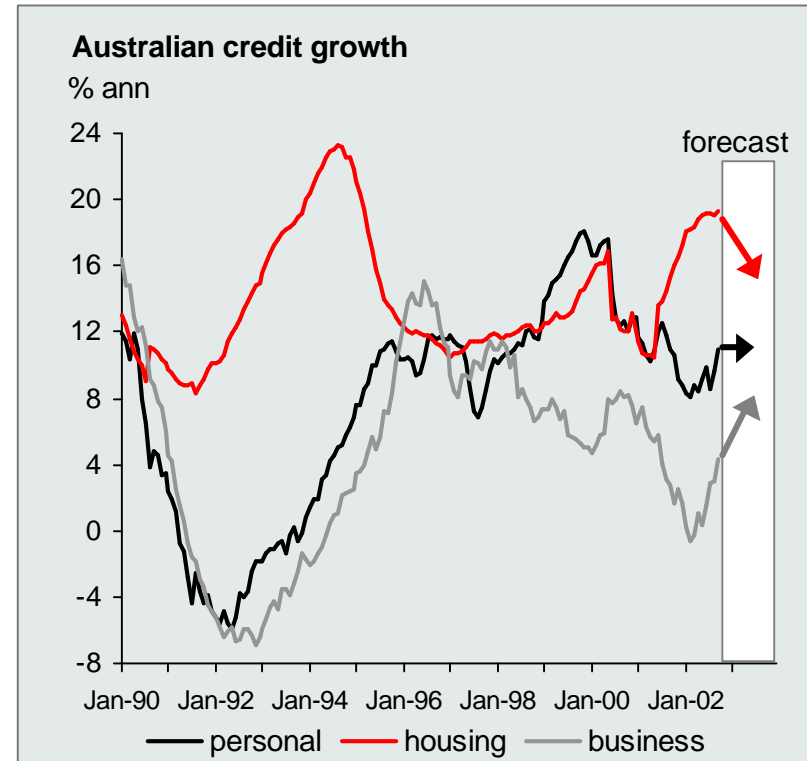
- Reviewed all categories of deferred expenditure and decided to change the policy to write-down \$136m (\$95m after tax) covering all outsourcing transition expenses relating to technology and telecommunications, the mortgage processing centre and other outsourced operations
- Decision improves clarity of contract costs in future operating expenses. If change had not been implemented, previously deferred expenses would otherwise have been charged-off as follows:
 - 2003 \$37
 - 2004 \$37
 - 2005 \$24
- Other categories of deferred expenditure in the accounts are:

| Nature \$m | Balance at 30.09.2002 | Policy |
|---|-----------------------|--|
| Software | \$232 | Software development costs capitalised and amortised over three years, but no greater than five. In line with likely IAS standard. None currently over 3 years |
| Deferred Acquisition Costs ¹ | \$86 | Matched with underlying products in wealth business |
| Other deferred expenditure | \$162 | Includes debt issue costs, mortgage broker costs etc. |

¹ Relates to Funds Management, excludes life business

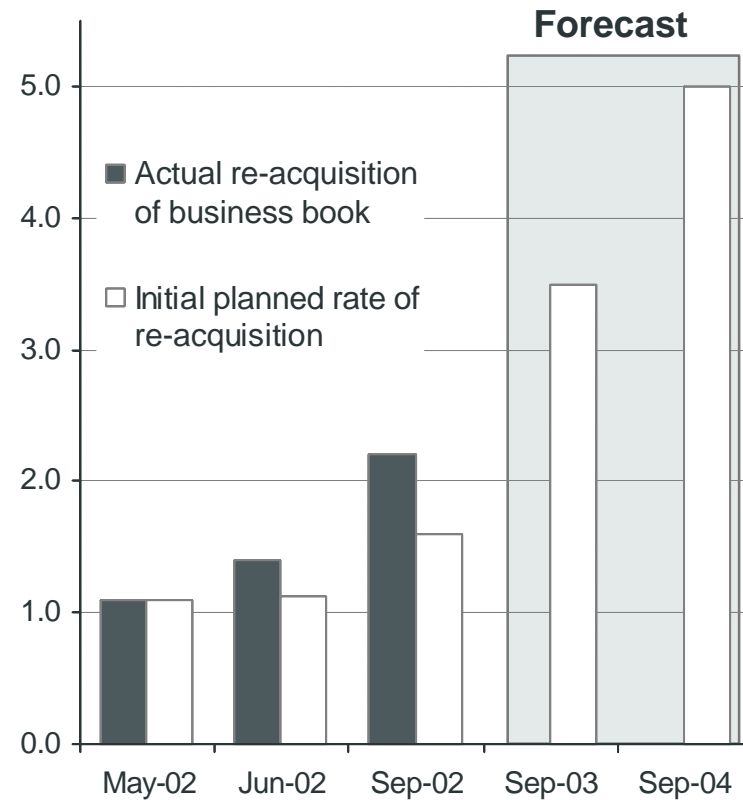
Assumptions underlying growth outlook

- Credit growth in the 8% to 10% range
- At least maintain market share momentum across core products
- Expense to income trending lower against re-based costs
- No material change in strong asset quality
- Net retail funds inflow to stabilise vs. market in 2004
- Return to more 'normal' financial markets performance



Growth outlook - re-acquisition of AGC business portfolio

- Between Jan 02 and May 02 Westpac re-acquired \$1.1bn of AGC business receivables
- Sold \$4.1bn to AGC May 02
- \$2.2bn re-acquired by end Sept 02
- No capital implications due to business finance indemnity

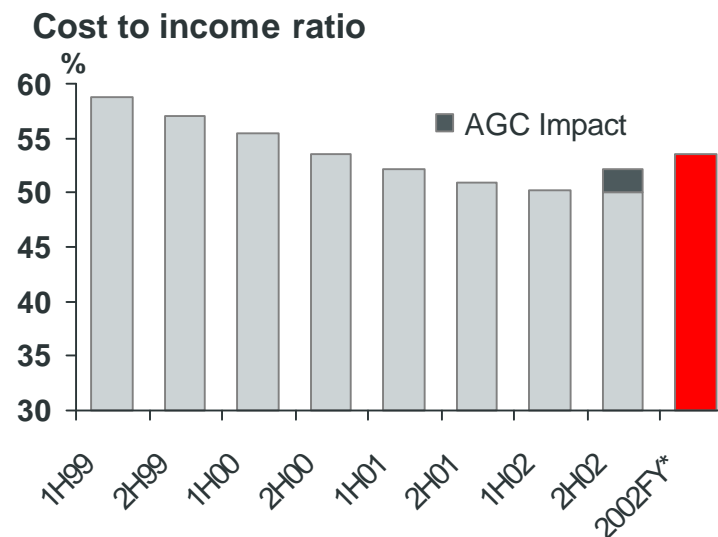


Based on the current run-rate we expect over \$4.0bn of the book will be re-acquired by Sept 03, ahead of our planned schedule

Growth outlook – expense analysis

- Efficiency momentum expected to be maintained in 2003
- Higher cost to income base of 53.6% following AGC sale and wealth management acquisitions, including BT
- Banking cost to income ratio¹ 50% (down from 52% in 2001)
- Given reduction in cost base in 2002, headline cost growth expected to be marginally higher in 2003 at around 4%
- Increase driven by:
 - Higher NZ dollar
 - Restructuring expenses associated with NZ performance improvement program
 - Increase in superannuation expenses
 - Variable compensation in institutional banking returning to normal
- Offsetting cost increases is the pipeline of initiatives already in place

1. The Banking cost to income ratio includes Westpac's Australian Business and Consumer banking, Institutional banking and New Zealand and Pacific Island banking operations.



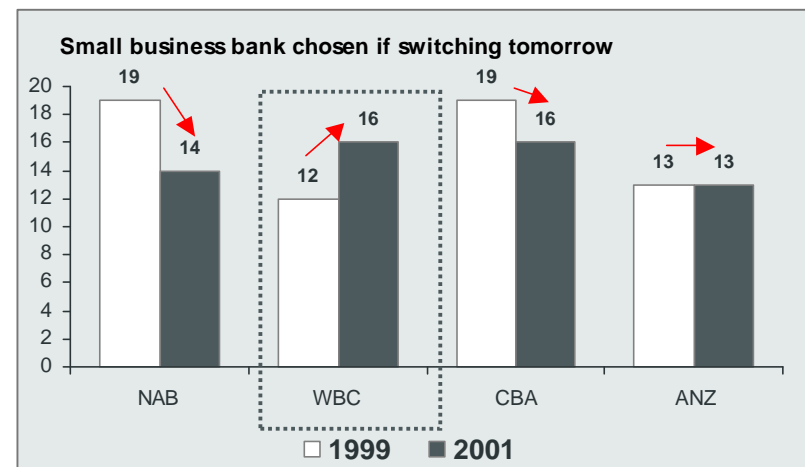
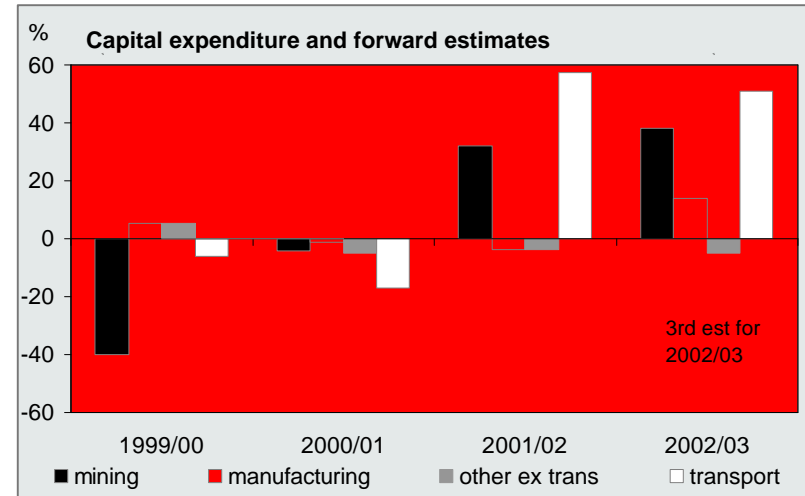
* 2002FY represents the full year ratio adjusted for BT and Hastings acquisitions.

Pipeline of efficiency initiatives

| Initiative \$m | 2002 | 2003 | 2004 | 2005 |
|-------------------------------|-----------|------------|------------|------------|
| Outsourcing | 83 | 112 | 119 | 127 |
| Organisational simplification | 4 | 77 | 77 | 77 |
| Other programs | 5 | 62 | 76 | 85 |
| Annual savings | 92 | 251 | 272 | 289 |

Small and medium enterprise (SME) portfolio growth

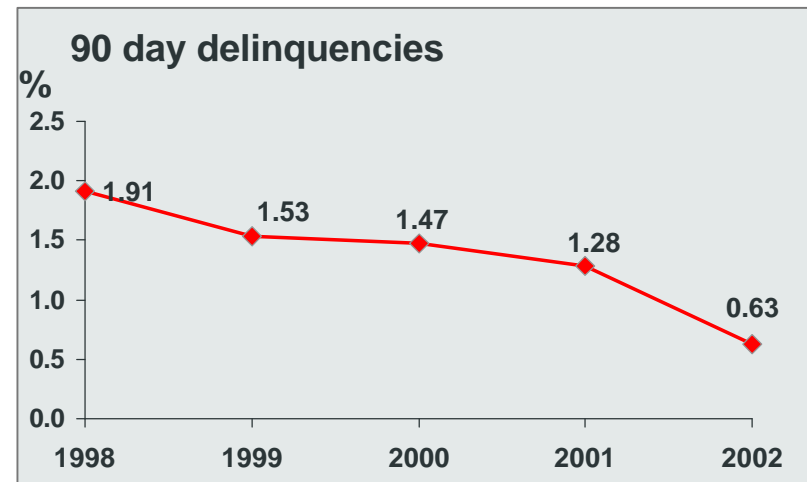
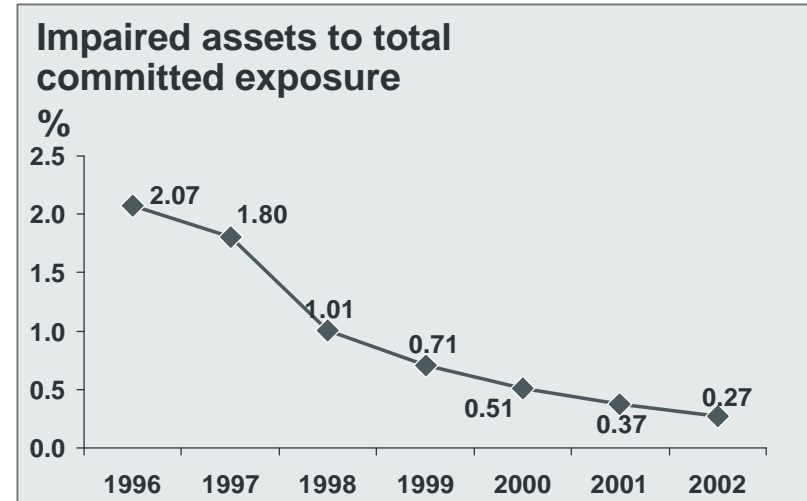
- Small and medium businesses are in excellent shape, with strong cash reserves and modest gearing
- In 2003, expected pick-up in business lending driven by capacity constraints from solid consumer demand
- Business intention surveys expect increased investment in 2002/03, a portion of which is expected to be funded from borrowings
- Credit to businesses has shown recent improvement with growth expected to rise from 4% to between 6% to 8% in 2003
- Westpac well positioned in sector having improved its position as the preferred business bank



Source: Greenwich Associates

Business banking* portfolio quality

- Total portfolio exposure \$33bn*
- In growing the portfolio, Westpac has maintained its credit standards, with the overall quality of the book improving
- Most growth expected from existing customers.
- Business acquired from other financial institutions subject to rigorous review and higher approval authorities
- No signs of any systemic credit problems

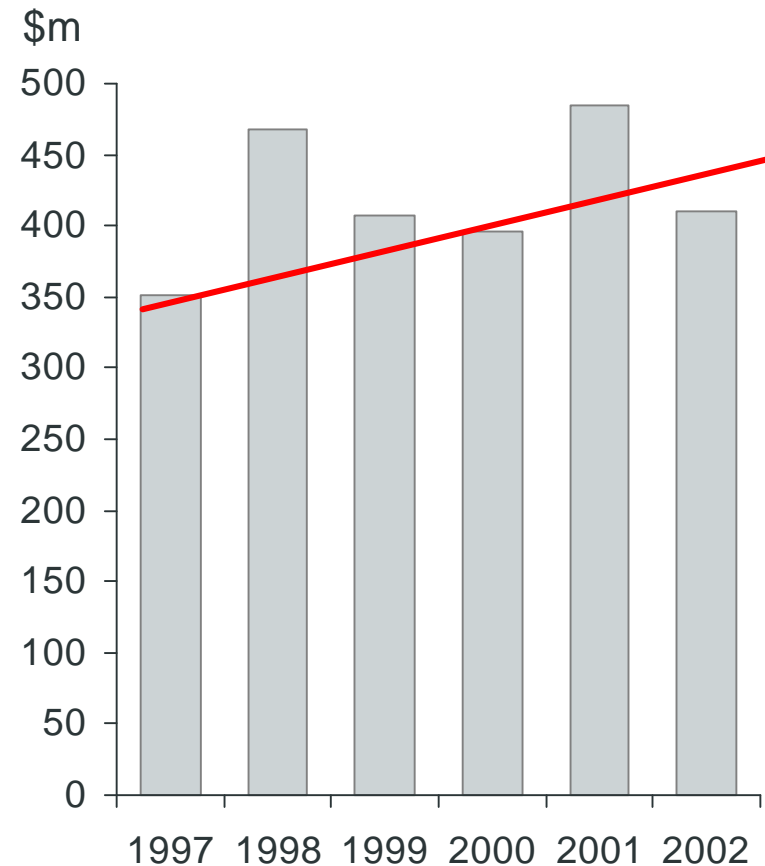


* Australian Business Banking portfolio

Institutional banking performance

- Disappointing performance from institutional banking with profit falling 25%
- Results impacted by:
 - Write down and charges against investment securities portfolio
 - Bad debts associated with a small number of high profile defaults
 - Poor financial markets trading
- Trading performance consistent with expected volatility
- Detailed performance enhancement program now commenced
- Expect financial markets earnings to return to more 'normal' levels in 2003

Financial markets earnings



Outlook

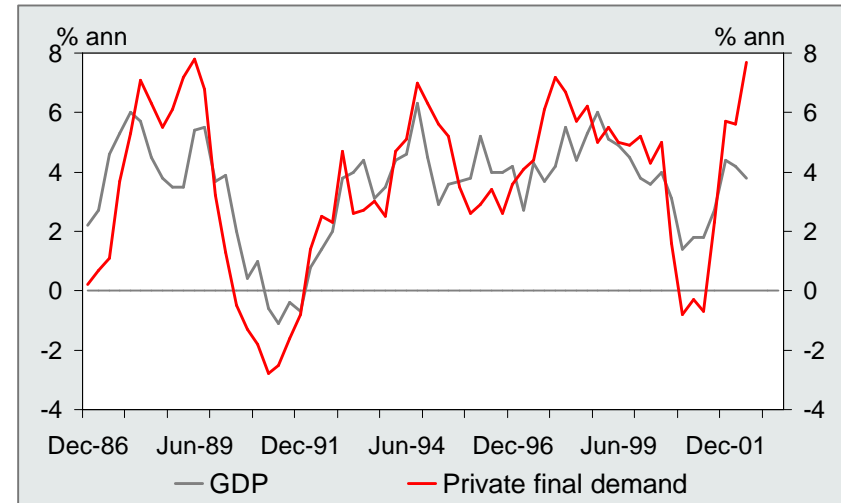
November/December 2002

Priorities for 2003

- **Maintain momentum in ongoing businesses**
 - Complete initiatives arising from NZ program review
 - Implement program reviews of Australian Banking and Institutional Banking
 - Complete end-to-end re-engineering of lending processes
- **Deliver value from new acquisitions**
 - Complete wealth management integration
 - Capture value across 7.5m customer base using wrap and corporate super
- **The customer promise**
 - Transform customer service levels

Economic environment

- Australian economy in good shape
- GDP growth in 3.0% to 3.5% range
- Housing to slow; business investment and exports up
- Unemployment falling into the 6% to 6.5% range
- Underlying inflation back in 2% - 3% range
- Rise in official rates not expected near term



Key economic indicators

| | 2001/02 | 2002/03f | 2003/04f |
|-------------------|---------|----------|----------|
| GDP | 3.8% | 3.3% | 3.8% |
| Unemployment rate | 6.7% | 6.5% | 6.4% |
| CPI | 2.8% | 2.2% | 2.9% |

Where are the risks?

| Risk | Probability of occurrence |
|-----------------------------------|----------------------------------|
| • Australian economy stalls | Low |
| • Irrational competition | Low |
| • New entrants | Low |
| • Re-regulation | Medium / low |
| • Acquisition risk | Very low |
| • New wave of corporate collapses | Low |

Regulatory issues

- **Credit card reform**

- Reforms released by Reserve Bank of Australia 27 Aug 02
- Affects interchange fees, ends restrictions on cost recovery by merchants and removes restrictions on new entrants
- Interchange reforms apply from October 03
- Assuming average reduction of 40 bps in interchange fees from 2004

- **EFTPOS reform**

- RBA currently reviewing submissions
- Westpac expected to be a net beneficiary

- **Expected earnings impact**

- Full year impact approximately \$30-40m p.a (post tax) from 2004

Summary and earnings expectations

- Core businesses continuing to deliver
- Transformed the business underpinning medium term growth trajectory
- Lower risk and higher quality earnings

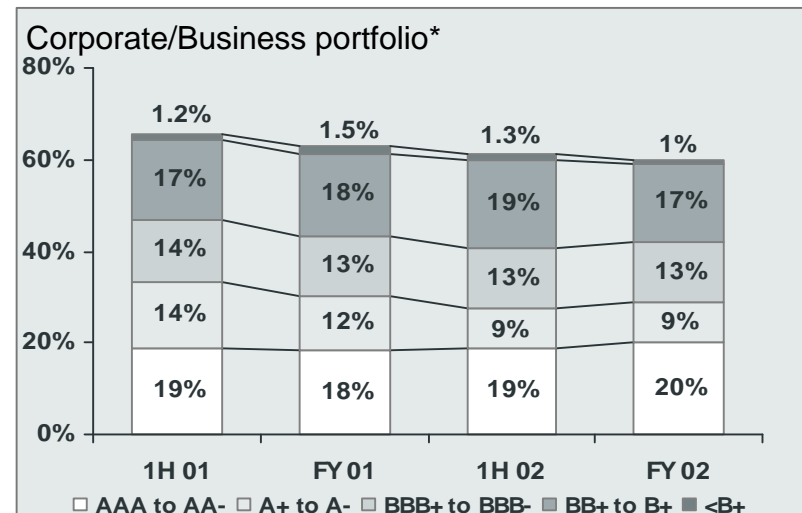
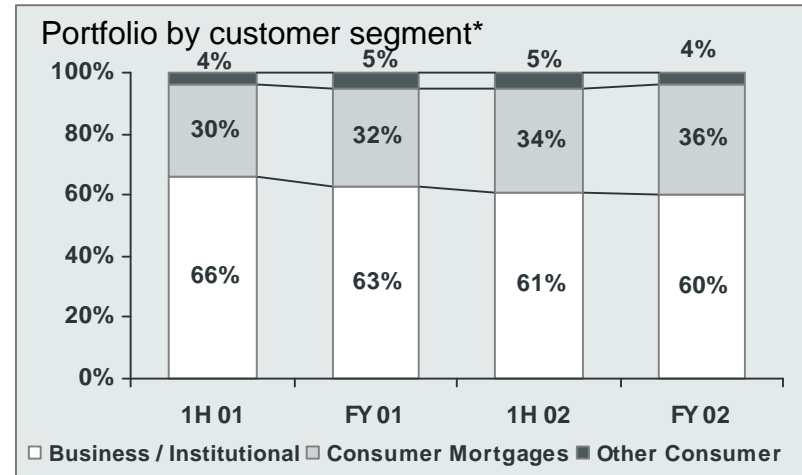
| Earnings Expectations | 2003 |
|---------------------------------|-------------|
| Core business EPS growth | 9%-11% |
| Dilution of recent transactions | (2%) |
| Cash EPS expectations | 7% – 9% |

Supplementary Information

November/December 2002

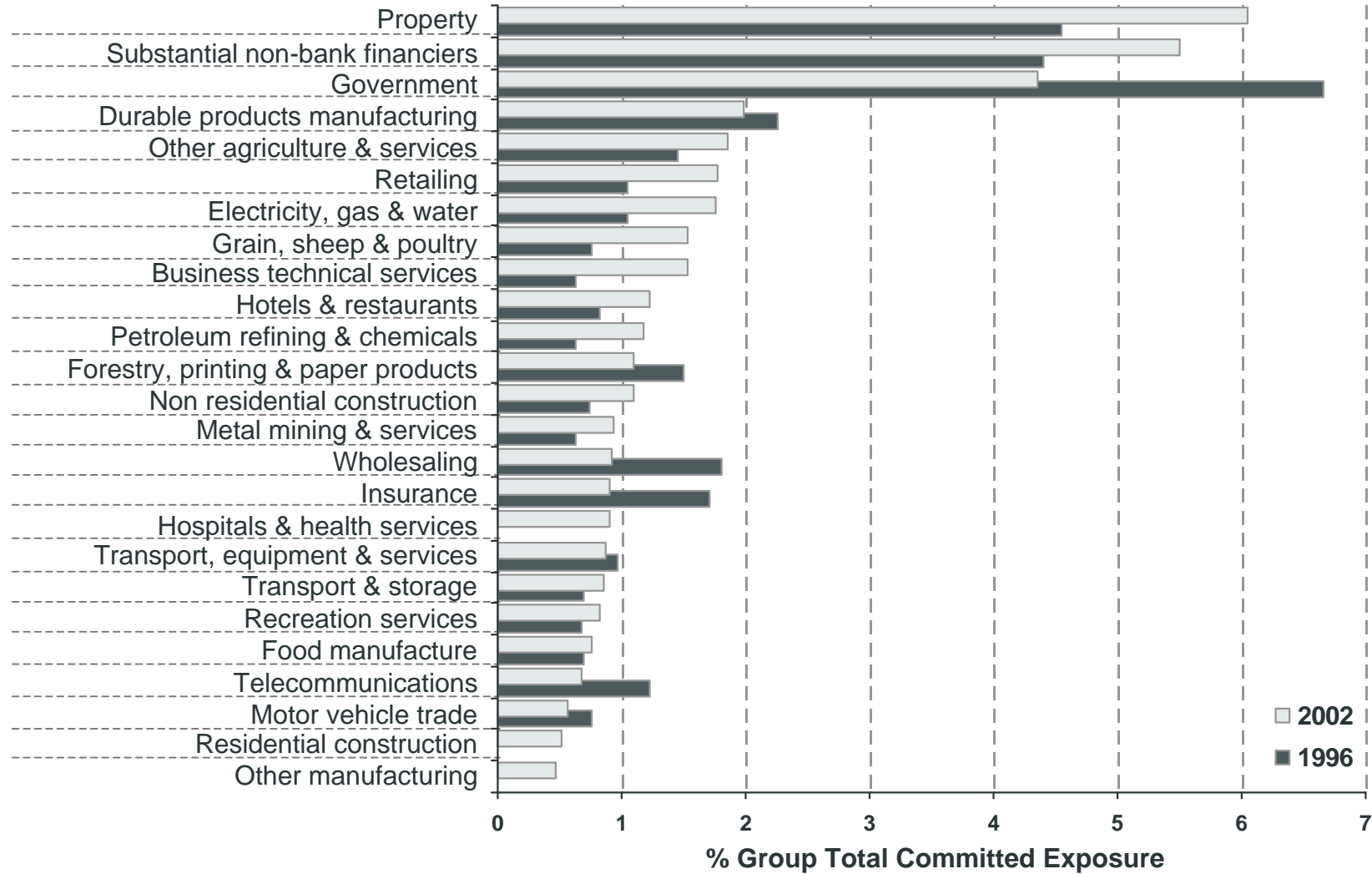
Composition of portfolio - % of total committed facilities

- Other consumer includes credit cards, personal lending and margin lending
- Mortgages represent 36% of total commitments and 55% of funded lending
- 70% business / corporate portfolio exceeding investment grade



* % of Total Exposure - 30 September 2002

Industry exposure – 1996 to 2002



Total exposure by booking office¹

| | Australia | NZ / Pacific | Americas | Europe | Asia ex Japan | Japan | Group |
|---------------------------------|----------------|---------------|--------------|--------------|---------------|------------|----------------|
| AAA to AA- | 32,833 | 6,663 | 1,786 | 803 | 85 | 160 | 42,331 |
| A+ to A- | 12,978 | 2,704 | 2,619 | 2,334 | 5 | 3 | 20,643 |
| BBB+ to BBB- | 19,385 | 4,772 | 1,043 | 2,068 | 26 | 0 | 27,293 |
| BB+ to B+ | 30,542 | 6,080 | 277 | 273 | 29 | 60 | 37,260 |
| <B+ | 1,324 | 518 | 250 | 91 | 61 | 13 | 2,256 |
| Secured consumer ² | 67,835 | 12,352 | 0 | 0 | 0 | 0 | 80,187 |
| Unsecured consumer ³ | 6,482 | 937 | 0 | 0 | 0 | 0 | 7,419 |
| | 171,380 | 34,025 | 5,974 | 5,570 | 206 | 236 | 217,390 |

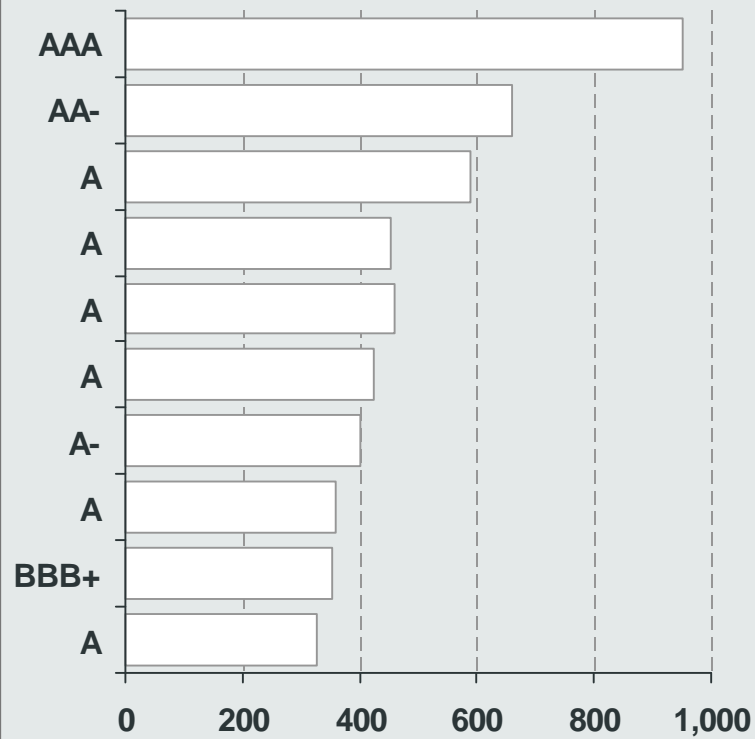
1. As at 30 September 2002
2. Includes mortgages for housing, investment property loans, equity access loans and margin lending.
3. Credit cards and personal loans.

Remaining offshore sub investment grade exposures represents 0.5% of TCE.

Single name exposure concentrations

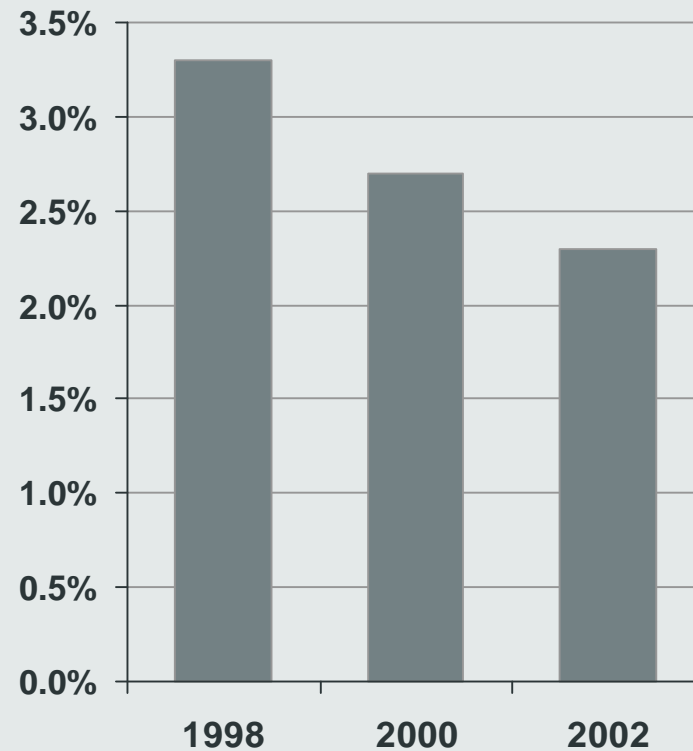
Top 10 exposures to corporations and NBFIs

S&P rating or equivalent



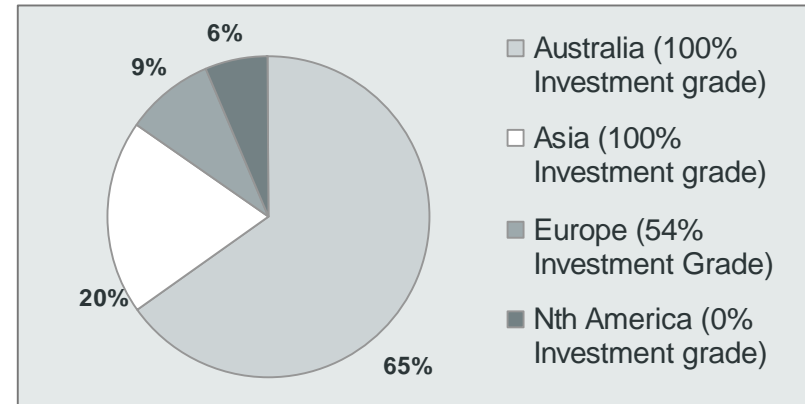
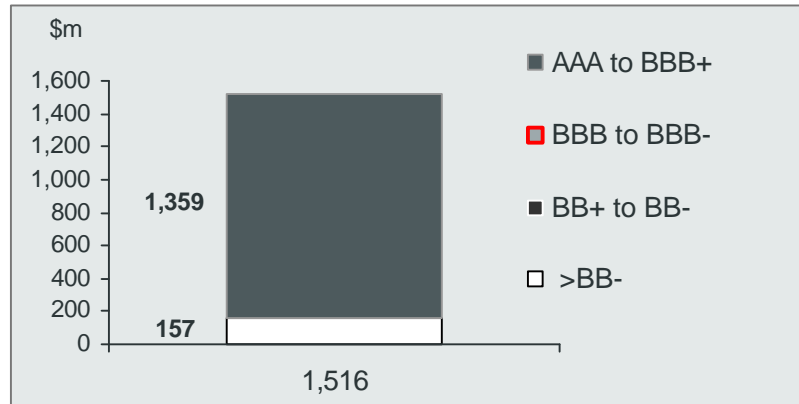
* Exposure \$m - September 2002.

Top 10 exposures as a % of total committed exposure

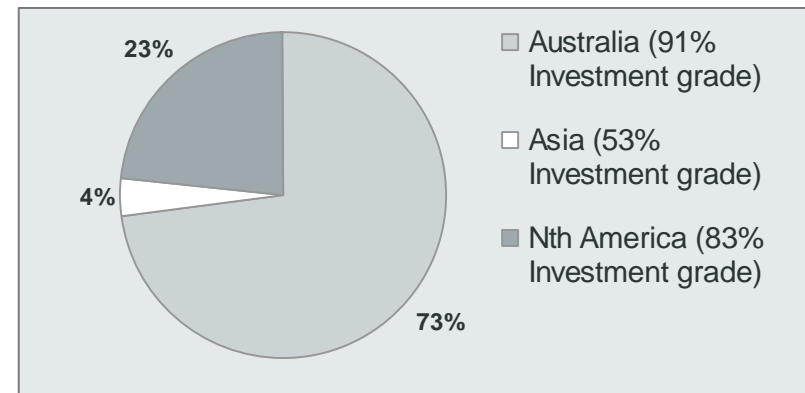
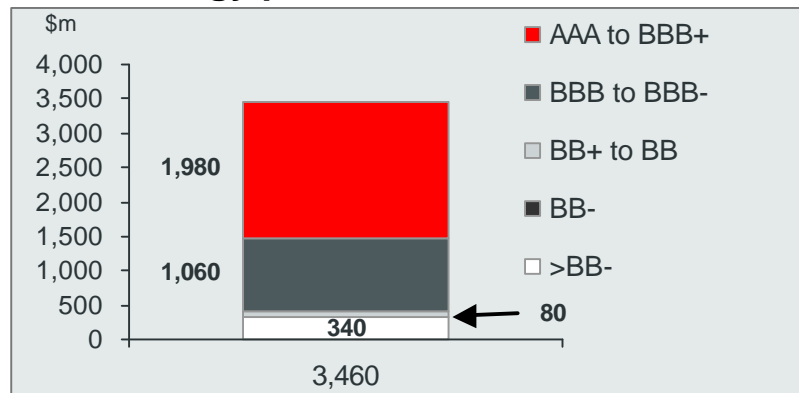


Telco and energy exposures

Telco exposure



Global energy portfolio



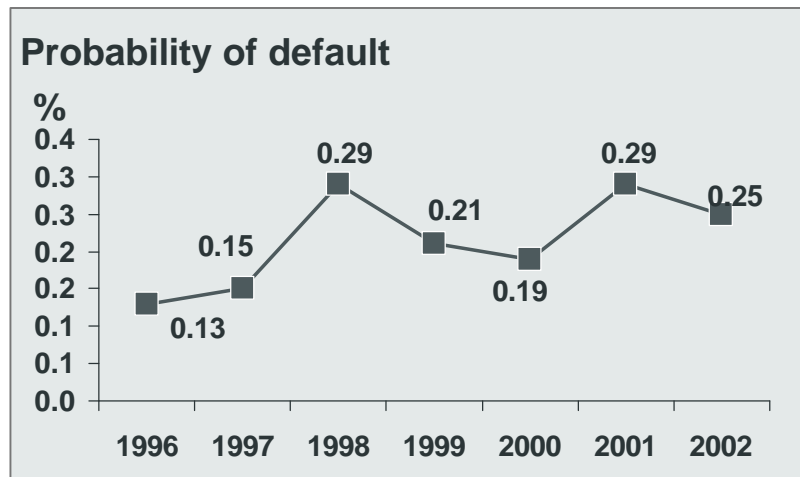
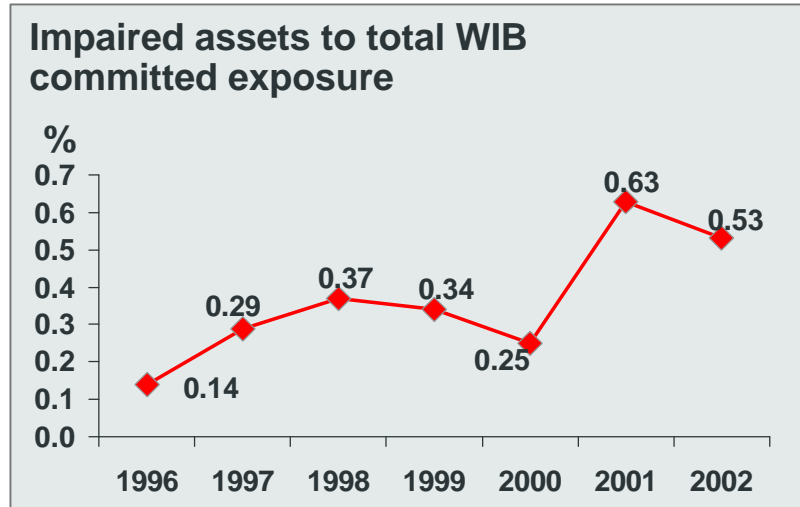
Exposure to telco and energy sectors*

| \$bn | Telco | Energy | Total non investment grade |
|------|-------|--------|----------------------------|
| WBC | 1.5 | 3.5 | 0.7 |
| NAB | 2.7 | 10.9 | 2.0 |
| ANZ | 5.5 | 9.6 | 4.0 |

*Source: Merrill Lynch

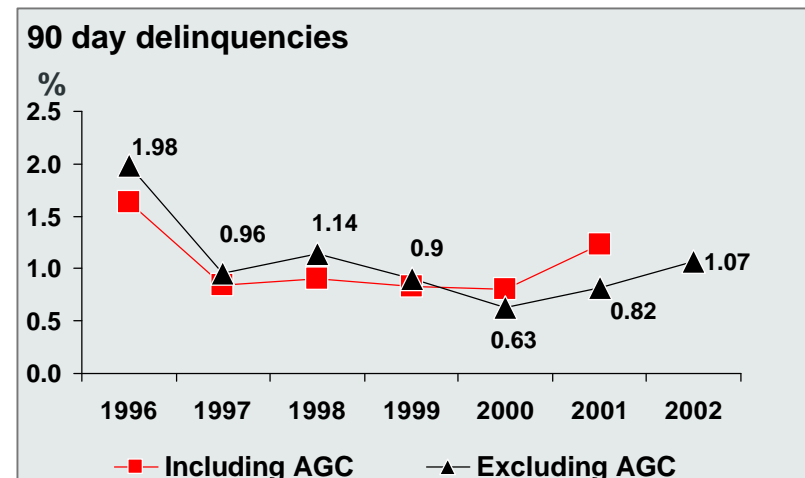
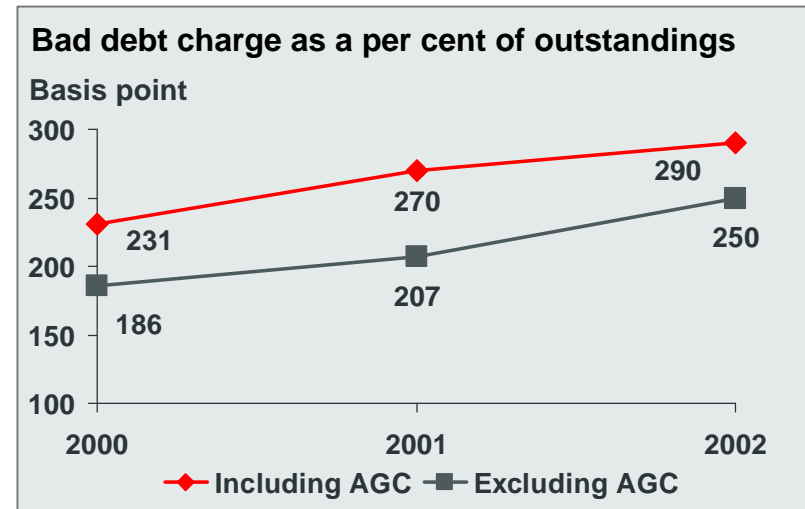
Institutional banking portfolio quality

- Increase in impaired assets since 2000 due to small number of high profile defaults
- Decline in impaired assets in 2002 related to write-down in two major impaired assets of \$95m

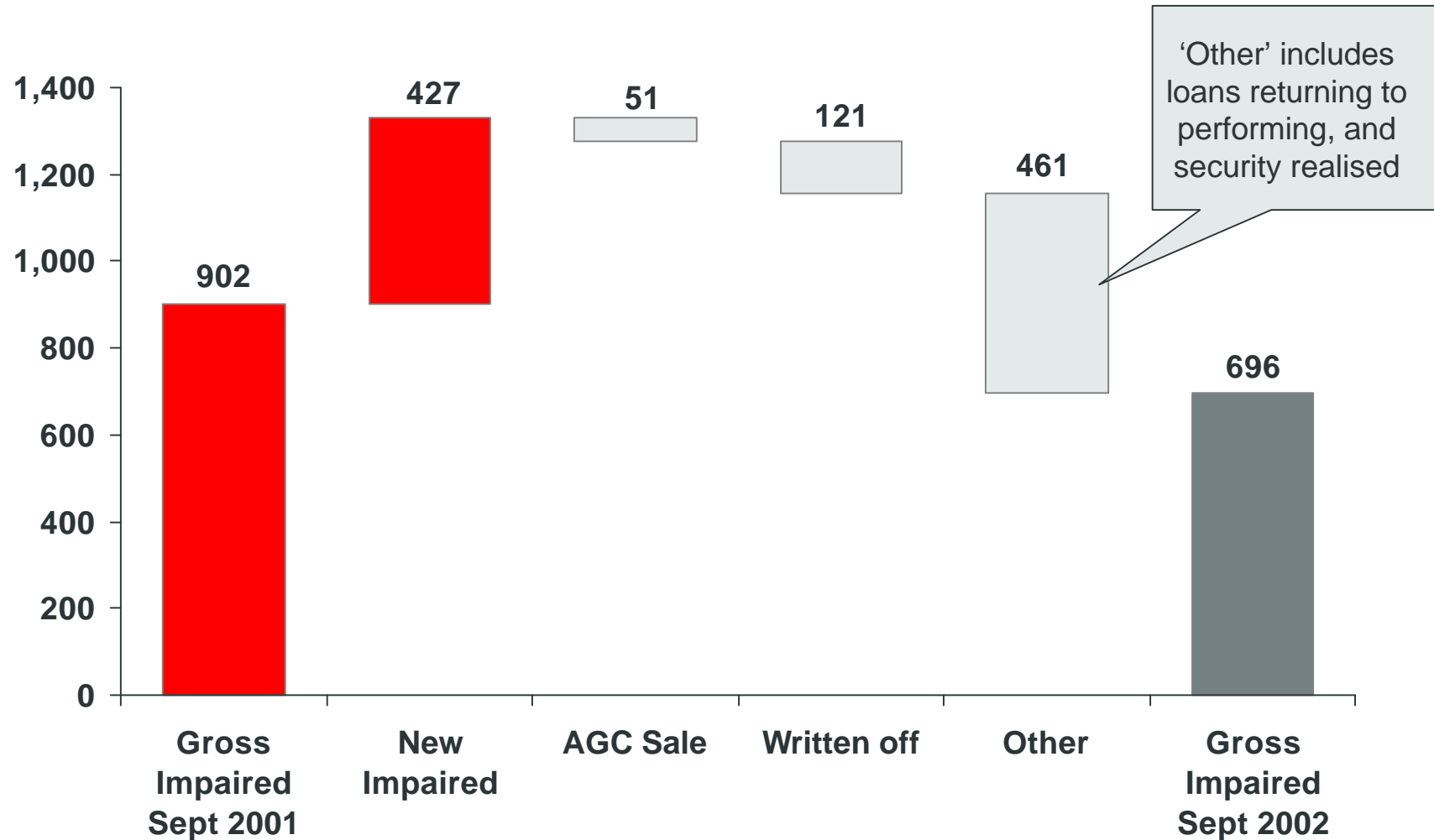


Consumer unsecured portfolio

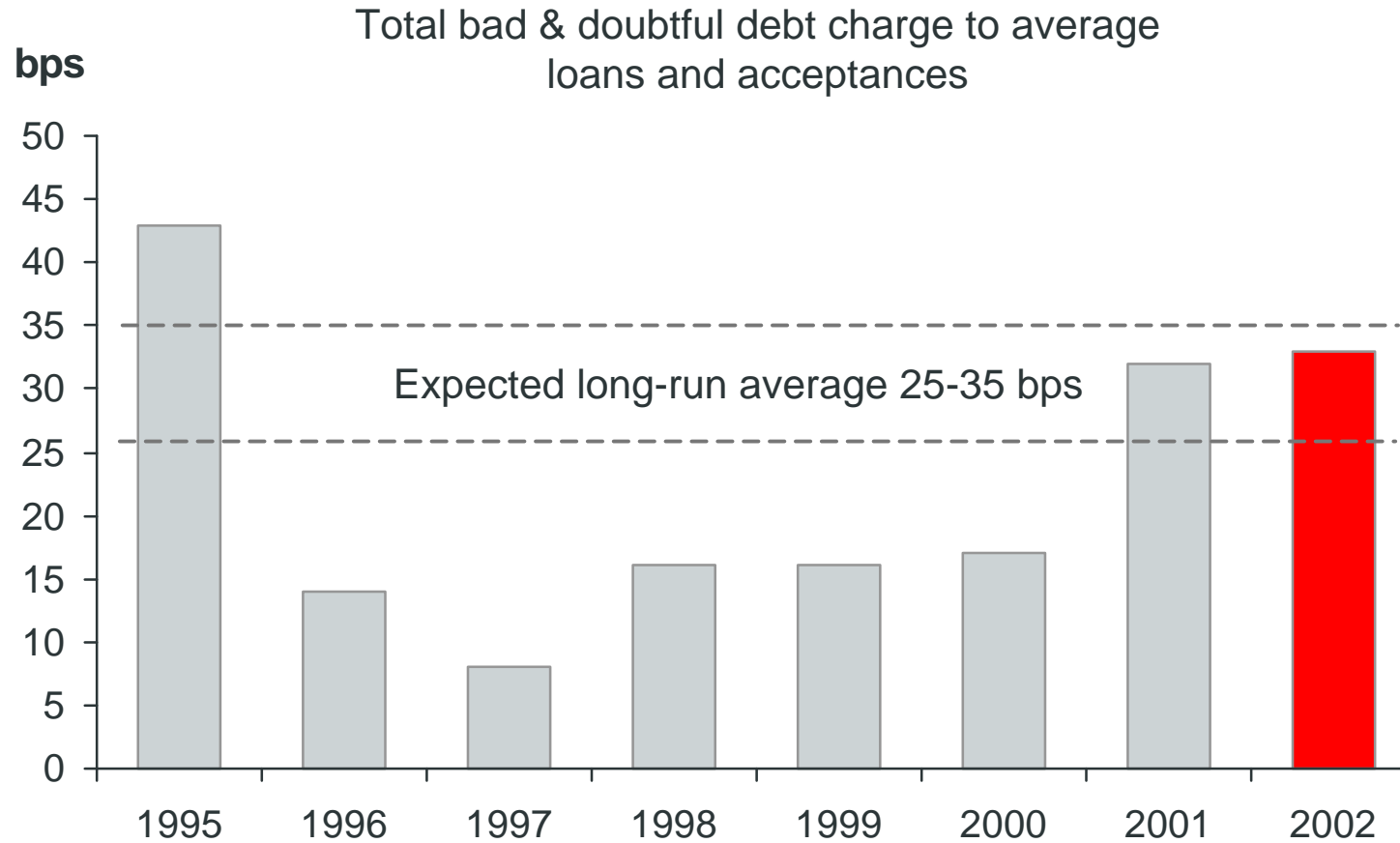
- Strong growth in portfolio led to increase in bad debts
- Planned pick-up in delinquencies in line with credit scoring adjustments
- Modest increase in bad debts in 2002



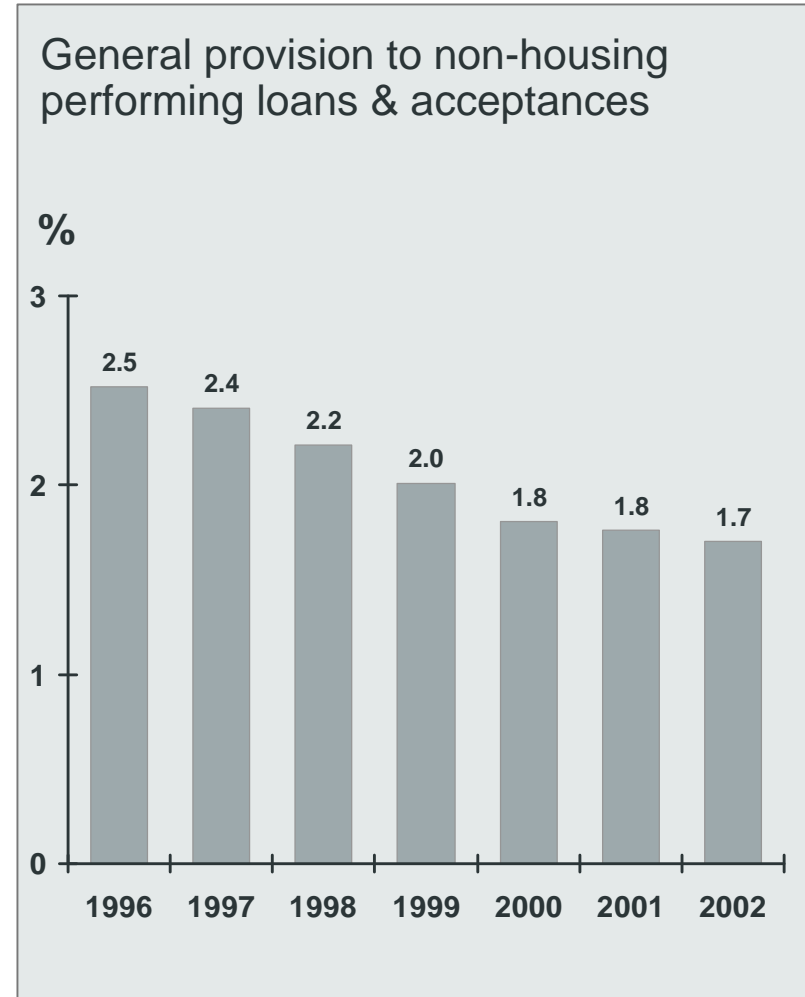
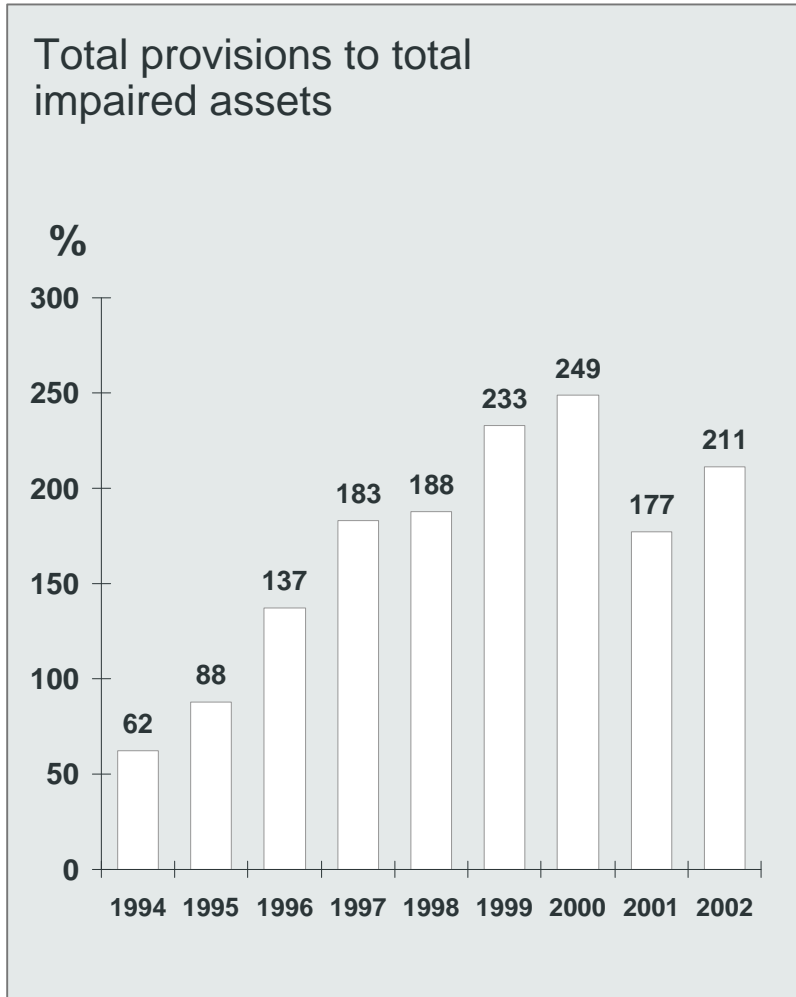
Impaired assets – reconciliation of balance



Bad debts within long-run averages



Provisioning coverage



Analysis of margin dynamics

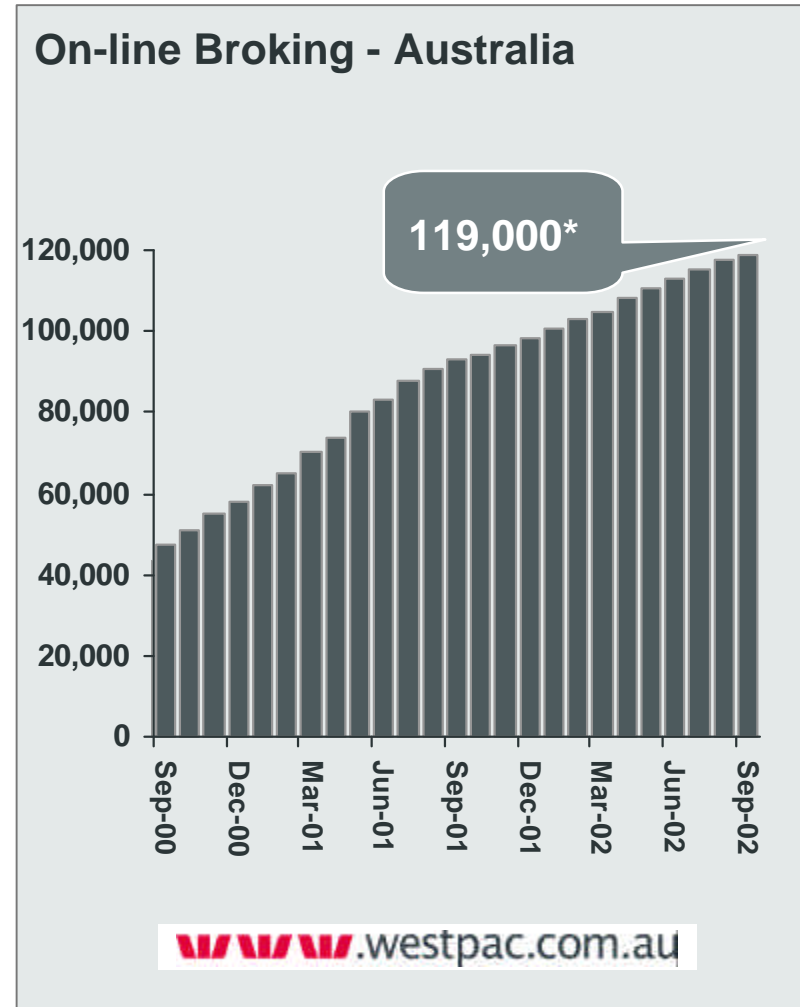
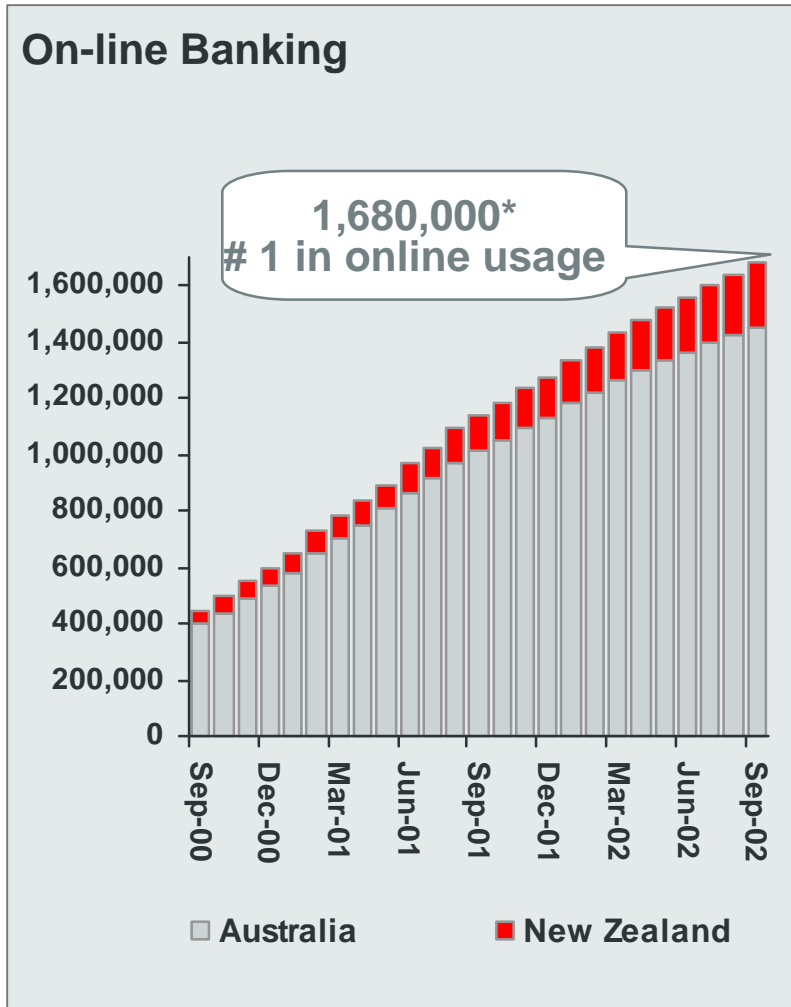
| | 2001 | H1 2002 | H2 2002 | 2002 | 2003* |
|-----------------------------------|------|---------|---------|------|-------|
| Reported margin | 3.11 | 2.90 | 2.70 | 2.80 | |
| Impact of bill acceptance funding | - | 0.15 | 0.20 | 0.18 | 0.20 |
| Impact of AGC sale | - | - | 0.09 | 0.05 | 0.16 |
| Normalised margin | 3.11 | 3.05 | 2.99 | 3.03 | |

* Full year impact of 2002 items

| | 2001 | 2002 | | |
|------------------------|-------------|-------------------------|---------------------|-------------|
| | Margin | Net Interest Income \$m | Average Balance \$m | Margin |
| Australia (excl bills) | 3.08 | 3,270 | 109,428 | 2.99 |
| Bill acceptances | - | - | 9,338 | - |
| Australia reported | 3.08 | 3,270 | 118,766 | 2.75 |
| New Zealand | 3.28 | 861 | 26,372 | 3.26 |
| Other overseas | 1.03 | 154 | 23,825 | 0.65 |
| Group | 3.11 | 4,285 | 153,124 | 2.80 |

Note: Bill acceptances equal average increase in interest bearing assets

Online growth



* 30 September 2002

Executive compensation

- Retained and reshaped long-term incentives
 - All long-term incentives hurdled and eligibility reduced
 - Hurdles tightened (no vesting at <50th percentile)
 - Moving from 100% options to - 50% performance options, 50% performance share rights
- Cost of equity based compensation in 2002 \$48m (pre tax)
- Will expense options when Australian accounting standard in place (expensed in US GAAP in 2002)

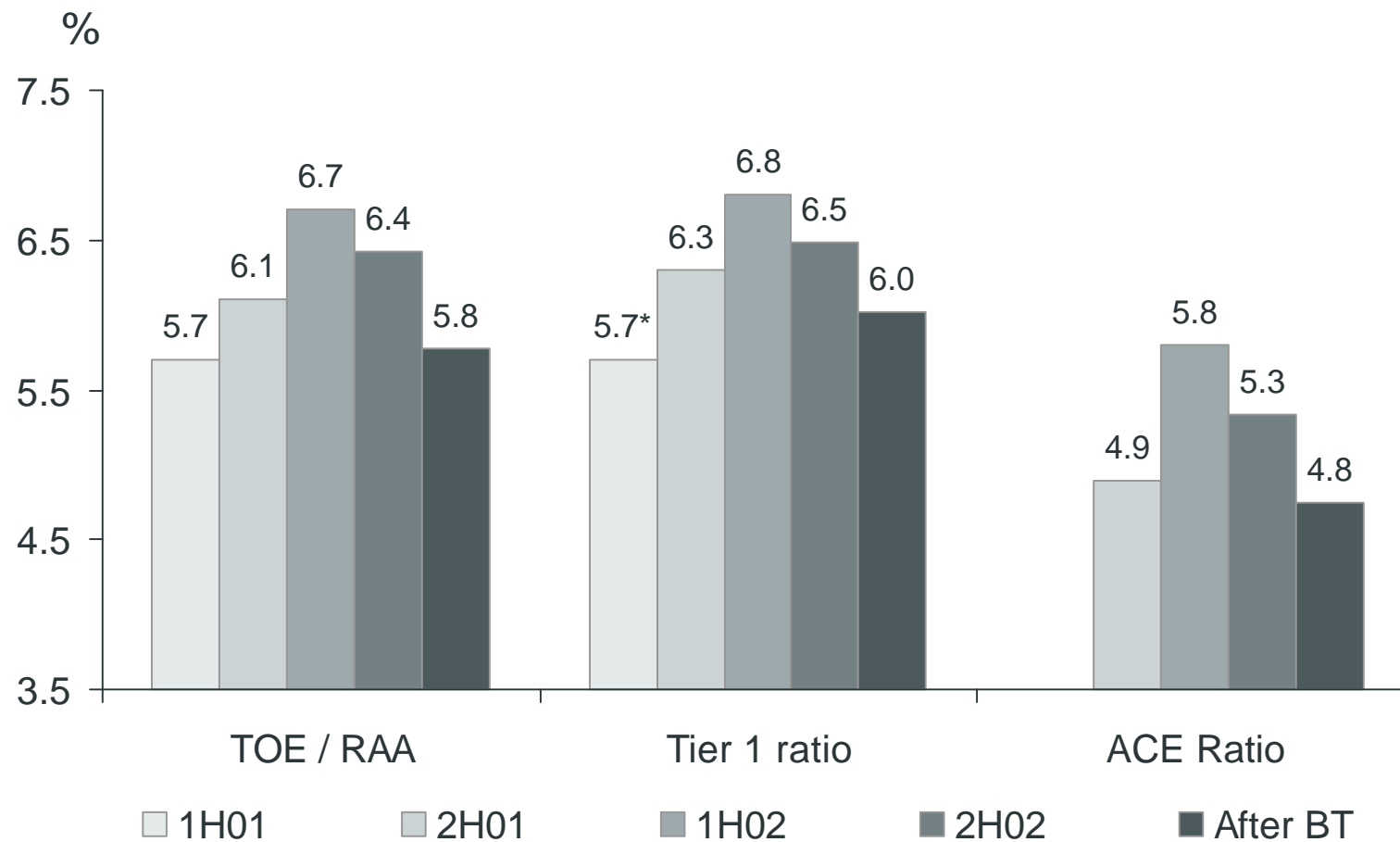
Wealth management business

| NPAT \$ million | 2002 | 2001 | % Change |
|---------------------------------------|-------------------|-----------------|--------------|
| Funds management (Australia) | 105 | 92 | 14% |
| Funds management (New Zealand) | 3 | 5 | (40%) |
| Total funds management | 108 | 97 | 11% |
| Life insurance and risk (Australia) | 36 | 24 | 50% |
| Life insurance and risk (New Zealand) | 17 | 9 | 89% |
| Total life insurance | 53 | 33 | 61% |
| Other – business as usual (Australia) | (23) | (12) | 91% |
| Total before one-off items | 138 | 118 | 17% |
| Other – one-off items (Australia) | (11) ¹ | 28 ² | Large |
| Total wealth management | 127 | 146 | (13%) |

¹ 2002 write-down of Hartleys (\$16m) and sale of properties Investa \$5m

² 2001 sale property trust \$28m

Capital levels comfortable



* Prior to change in APRA deductions

Reconciliation of provisioning

Provisioning Balance Movements from 31 March 2002

| | |
|--|--------------|
| Reconciliation of provisioning | |
| Opening balance | 1,657 |
| Sold with AGC | (165) |
| Write-off of two major impaired assets | (95) |
| Sub total | 1,397 |
| Net new provisions | 37 |
| Closing balance | 1,434 |

Full year earnings reconciliation

| \$m | twelve months to: 30 Sept. 2002 | | | | | twelve months to: 30 Sept. 2001 | | | | |
|--|------------------------------------|--------------------------------|---------------------|------------------|------------------|------------------------------------|-------------------|---------------------|------------|------------------|
| | Reported results | Individually significant items | Underlying Business | AGC ¹ | Ongoing business | Reported results | Accounting change | Underlying Business | AGC | Ongoing business |
| Interest income(incl.gross up) | 9,359 | - | 9,359 | 713 | 8,646 | 10,407 | - | 10,407 | 1,105 | 9,302 |
| Interest expense | (5,074) | - | (5,074) | (397) | (4,677) | (6,207) | - | (6,207) | (615) | (5,592) |
| Net interest income (incl. gross up) | 4,285 | - | 4,285 | 316 | 3,969 | 4,200 | - | 4,200 | 490 | 3,710 |
| Total non-interest income | 2,978 | 460 | 2,518 | 49 | 2,469 | 2,537 | 63 | 2,474 | 59 | 2,415 |
| Net operating income(incl. gross up) | 7,263 | 460 | 6,803 | 365 | 6,438 | 6,737 | 63 | 6,674 | 549 | 6,125 |
| Operating expenses | | | | | | | | | | |
| Salaries and other staff expenses | (1,829) | (221) | (1,608) | (39) | (1,569) | (1,744) | - | (1,744) | (59) | (1,685) |
| Equipment and occupancy | (589) | - | (589) | (18) | (571) | (648) | - | (648) | (33) | (615) |
| Other expenses | (1,477) | (222) | (1,255) | (37) | (1,218) | (1,080) | - | (1,080) | (51) | (1,029) |
| Total operating expenses (excl amortisation of goodwill) | (3,895) | (443) | (3,452) | (94) | (3,358) | (3,472) | - | (3,472) | (143) | (3,329) |
| Core earnings | | | 0 | 271 | -271 | 3,265 | | 3,265 | 406 | 2,859 |
| Amortisation of goodwill | (100) | - | (100) | - | (100) | (98) | - | (98) | - | (98) |
| Operating profit before bad & doubtful debts (incl gross up) | 3,268 | 17 | 3,251 | 271 | 2,980 | 3,167 | 63 | 3,104 | 406 | 2,698 |
| Bad and doubtful debts | (461) | - | (461) | (101) | (360) | (433) | - | (433) | (158) | (275) |
| Profit from ordinary activities before income tax (incl. gross up) | 2,807 | 17 | 2,790 | 170 | 2,620 | 2,734 | 63 | 2,671 | 248 | 2,423 |
| Fully tax equivalent gross up | (139) | | (139) | - | (139) | (149) | - | (149) | - | (149) |
| Profit before income tax | 2,668 | 17 | 2,651 | 170 | 2,481 | 2,585 | 63 | 2,522 | 248 | 2,274 |
| Income tax expense | (471) | 164 | (635) | (64) | (571) | (677) | (14) | (663) | (96) | (567) |
| Net profit attributable to outside equity interests | (5) | - | (5) | - | (5) | (5) | - | (5) | - | (5) |
| Net profit attributable to equity holders | 2,192 | 181 | 2,011 | 106 | 1,905 | 1,903 | 49 | 1,854 | 152 | 1,702 |
| Net profit attributable to equity | 2,192 | 181 | 2,011 | 106 | 1,905 | 1,903 | 49 | 1,854 | 152 | 1,702 |
| Goodwill | 100 | - | 100 | - | 100 | 98 | - | 98 | - | 98 |
| Distributions on other equity instruments | (48) | - | (48) | - | (48) | (51) | - | (51) | - | (51) |
| Cash earnings | 2,244 | 181 | 2,063 | 106 | 1,957 | 1,950 | 49 | 1,901 | 152 | 1,749 |
| Cash earnings (cents) per ordinary share | 123.8 | | 113.9 | | 108.0 | 108.3 | | 105.6 | | 97.1 |

¹ Includes 8 months of AGC profit

Half-on-half earnings reconciliation

| \$m | 30 Sept. 2002 | | | | | 31 March 2002 | | | | |
|--|------------------|--------------------------------|---------------------|-----------|------------------|------------------|-------------------|---------------------|-----------|------------------|
| | Reported results | Individually significant items | Underlying business | AGC | Ongoing business | Reported results | Accounting change | Underlying business | AGC | Ongoing business |
| Interest income (incl. gross up) | 4,688 | - | 4,688 | 178 | 4,510 | 4,671 | - | 4,671 | 535 | 4,136 |
| Interest expense | (2,563) | - | (2,563) | (105) | (2,458) | (2,511) | - | (2,511) | (292) | (2,219) |
| Net interest income (incl. gross up) | 2,125 | - | 2,125 | 73 | 2,052 | 2,160 | - | 2,160 | 243 | 1,917 |
| Total non-interest income | 1,616 | 400 | 1,216 | 12 | 1,204 | 1,362 | 60 | 1,302 | 37 | 1,265 |
| Net operating income (incl. gross up) | 3,741 | 400 | 3,341 | 85 | 3,256 | 3,522 | 60 | 3,462 | 280 | 3,182 |
| Operating expenses | | | | | | | | | | |
| Salaries and other staff expenses | (1,006) | (221) | (785) | (10) | (775) | (823) | - | (823) | (29) | (794) |
| Equipment and occupancy expenses | (298) | - | (298) | (5) | (293) | (291) | - | (291) | (13) | (278) |
| Other expenses | (852) | (222) | (630) | (10) | (620) | (625) | - | (625) | (27) | (598) |
| Operating expenses (excl goodwill) | (2,156) | (443) | (1,713) | (25) | (1,688) | (1,739) | - | (1,739) | (69) | (1,670) |
| Amortisation of goodwill | (51) | - | (51) | - | (51) | (49) | - | (49) | 0 | (49) |
| Operating profit before bad debts | 1,534 | (43) | 1,577 | 60 | 1,517 | 1,734 | 60 | 1,674 | 211 | 1,463 |
| Bad and doubtful debts | (190) | - | (190) | (31) | (159) | (271) | - | (271) | (70) | (201) |
| Profit from ordinary activities before income tax (incl. gross up) | 1,344 | (43) | 1,387 | 29 | 1,358 | 1,463 | 60 | 1,403 | 141 | 1,262 |
| Fully tax equivalent gross up | (72) | - | (72) | - | (72) | (67) | 0 | (67) | - | (67) |
| Profit before income tax | 1,272 | (43) | 1,315 | 29 | 1,286 | 1,396 | 60 | 1,336 | 141 | 1,195 |
| Income tax expense | (95) | 178 | (273) | (16) | (257) | (376) | (14) | (362) | (48) | (314) |
| Net profit attributable to outside equity | (3) | - | (3) | - | (3) | (2) | - | (2) | - | (2) |
| Net profit | 1,174 | 135 | 1,039 | 13 | 1,026 | 1,018 | 46 | 972 | 93 | 879 |
| Net profit attributable to equity holders | 1,174 | 135 | 1,039 | 13 | 1,026 | 1,018 | 46 | 972 | 93 | 879 |
| Goodwill | 51 | - | 51 | - | 51 | 49 | - | 49 | - | 49 |
| Distributions on other equity | (23) | - | (23) | - | (23) | (25) | - | (25) | - | (25) |
| Cash earnings | 1,202 | | 1,067 | 13 | 1,054 | 1,042 | | 996 | 93 | 903 |
| Cash earnings (cents) per share | 66 | | 59 | | 58 | 58 | | 55 | | 50 |

Disclaimer

The material contained in this presentation is intended to be general background information on Westpac Banking Corporation and its activities as at 12 November 2002.

The information is supplied in summary form and is therefore not necessarily complete. Also, it is not intended that it be relied upon as advice to investors or potential investors, who should consider seeking independent professional advice depending upon their specific investment objectives, financial situation or particular needs.