2023 HIGHLIGHTS'

SHAREHOLDERS

CUSTOMERS

\$7,195_M
Net Profit, up 26%

Australian banking app²

14%

Full year dividend of 142 cents

▲\$23_{BN}

Home loans

12.38%

Common equity tier 1 capital ratio comfortably above regulatory minimum

▲ \$12_{bn}

Business Ioans

- Comparisons are for the 12 months ended
 September 2022, unless otherwise stated.
 The Forrester Digital Experience Review:
- 2 The Forrester Digital Experience Review: Australian Mobile Banking Apps, Q4 2023.
- 3 Senior Leadership includes Executive Team, General Managers and their direct reports (excluding administrative or support roles).
- Full time equivalent at September 2023.
 Refer to the 2023 Sustainability Index and Datasheet for more information on the
- definitions.
 6 Refer to the 2023 Sustainability Index and Datasheet for more information on the definitions. Figure includes commercial
- sponsorships and foregone fee revenue.

 Our fossil fuel energy value chain includes the following sectors: Oil and Gas (exploration; extraction and terminals, refining, distribution and retail); Fuel Retailing; Thermal coal mining; Coal Ports; and, electricity supply (generation from fossil fuels only: Gas; Black Coal; Brown Coal; Liquid fuel).

9.0%

Total shareholder return (-16% in FY22) ▲\$28_{BN}

Customer deposits

PERFORMANCE

REVIEW

OUR PEOPLE

COMMUNITY

ENVIRONMENT

75
Organisational Health Index

\$3.4BN

Taxes paid globally, including the bank levy and 6th largest taxpayer in Australia

66%Reduction in scope 1 and 2 emissions from our 2021 baseline⁵

49% Women in senior leadership³

50-YEARWestpac Lifesaver Rescue
Helicopter Service partnership

12 NZBA EMISSION REDUCTION TARGETS

36,146 Employees⁴ \$27.9_M
Spent with diverse suppliers⁵

Reduction in exposure to the fossil fuel energy value chain^{5,7}

\$6.1_{BN}

\$171_M
In community investment⁶

Sourcing equivalent of 100% of Australian direct electricity demand from renewable energy from April 2023