

W ACCESSIBILITY

EFTPOS NOW TERMINALS

How to turn on the accessibility features.





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INTRODUCTION

Our EFTPOS Now terminals have built-in accessibility features, to pay with your card securely and confidently. And keep your PIN to yourself.

The quicker way to make purchases on EFTPOS terminals is with a digital version of your card on your smartphone or smartwatch.

If you prefer to use your physical card and insert your own PIN, this guide will outline how to turn on accessibility, assistance and training modes on our EFTPOS Now terminals.



MODES

Our EFTPOS Now terminal offers three different modes.

ACCESSIBILITY MODE

Accessibility Mode gives audio instructions and a blank screen for secure PIN entry for vision impaired cardholders.

ASSISTANCE MODE

Assistance Mode gives larger font size and colour contrast options for cardholders who are colour-vision impaired, have low vision, or may prefer large text to make a transaction.

TRAINING MODE

Training Mode provides an end-to-end simulated audio guide of our Accessibility Mode for merchants and carers.



HOW TO TURN ON ACCESSIBILITY MODE

Once the cashier has entered the payment amount into the terminal you or the cashier can activate the accessibility mode audio prompts in one of three ways.

OPTION 1

DOUBLE TAP

Double tap with one finger **anywhere** on the terminal screen.

OPTION 2

POWER BUTTON

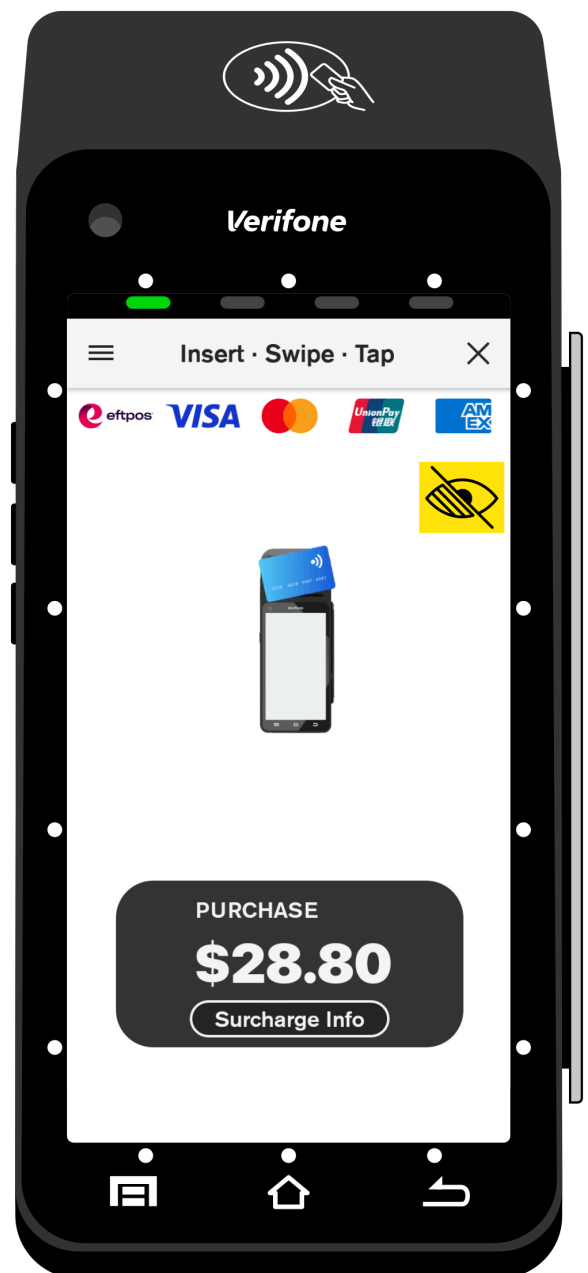
Press and hold down the **power button** on the upper left-hand side of the terminal just above the volume buttons. 

OPTION 3

YELLOW ICON

Tap the **Yellow eye icon** on the terminal screen to select Assistance Mode, Accessibility Mode or Training Mode.

Once activated our EFTPOS Now terminal will use audio prompts to guide you through the rest of your purchase.



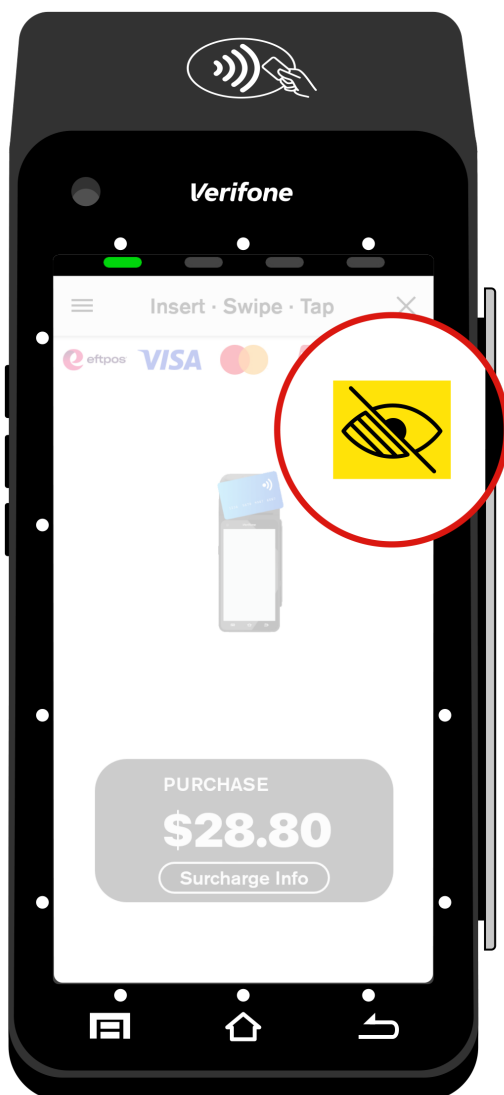


HOW TO TURN ON ASSISTANCE MODE

Once the merchant has entered the payment amount into the terminal you can activate the larger font and colour contrast options of assistance mode.

STEP 1

Tap the **Yellow eye icon** on the top right of the terminal screen.



STEP 2

Tap the **Colour / Large Text** option at the top, this will then present a screen with colour and contrast combinations.



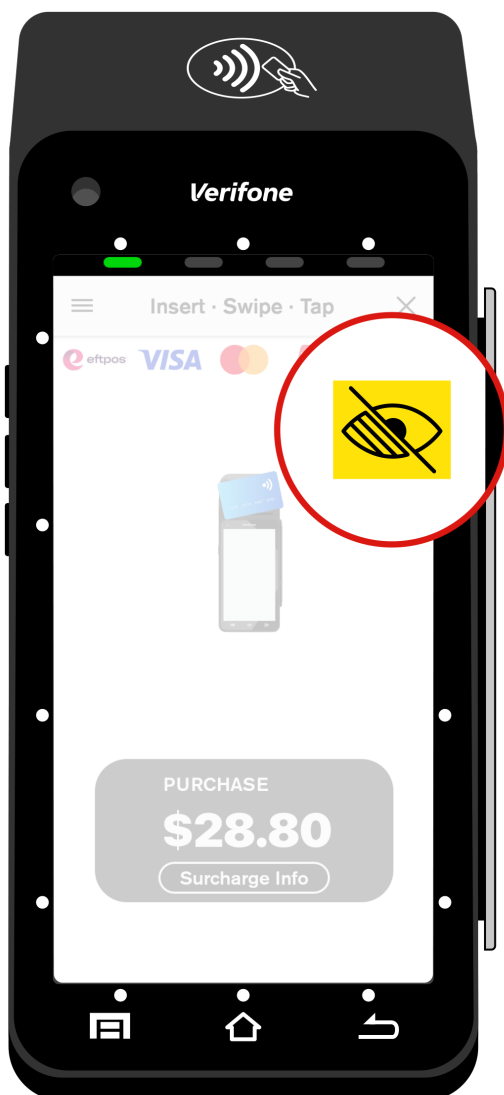


HOW TO TURN ON TRAINING MODE

Training Mode gives you a simulated audio guide of a transaction in Accessibility mode to help you get familiar with making a transaction.

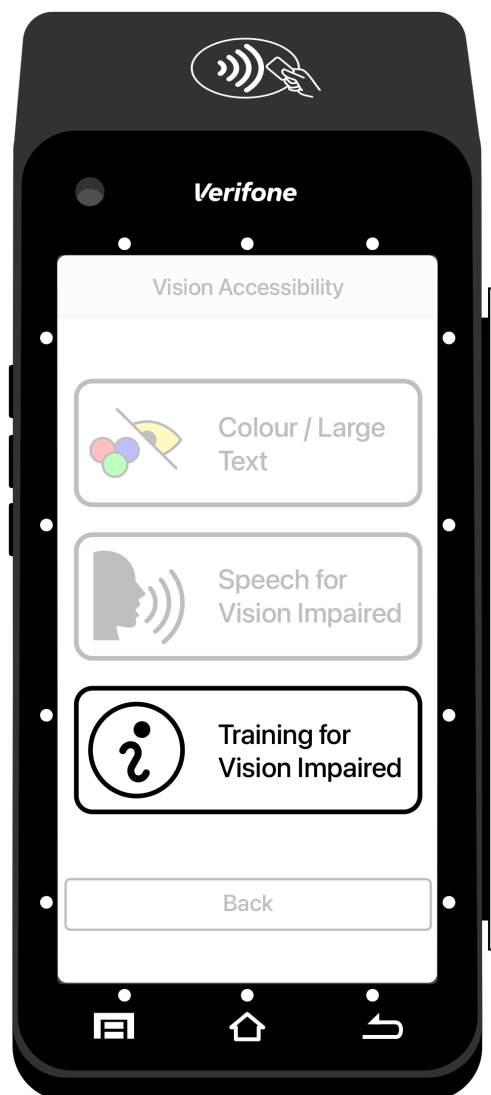
STEP 1

Tap the **Yellow eye icon** on the top right of the terminal screen.



STEP 2

Select **Training for Vision Impaired** mode option.





To find out more about our accessible features please visit:
westpac.com.au/web-accessibility

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