Westpac 网上银行中文使用指南。

若您有其他疑问，
请前往您附近的双语分行。

2020年5月1日

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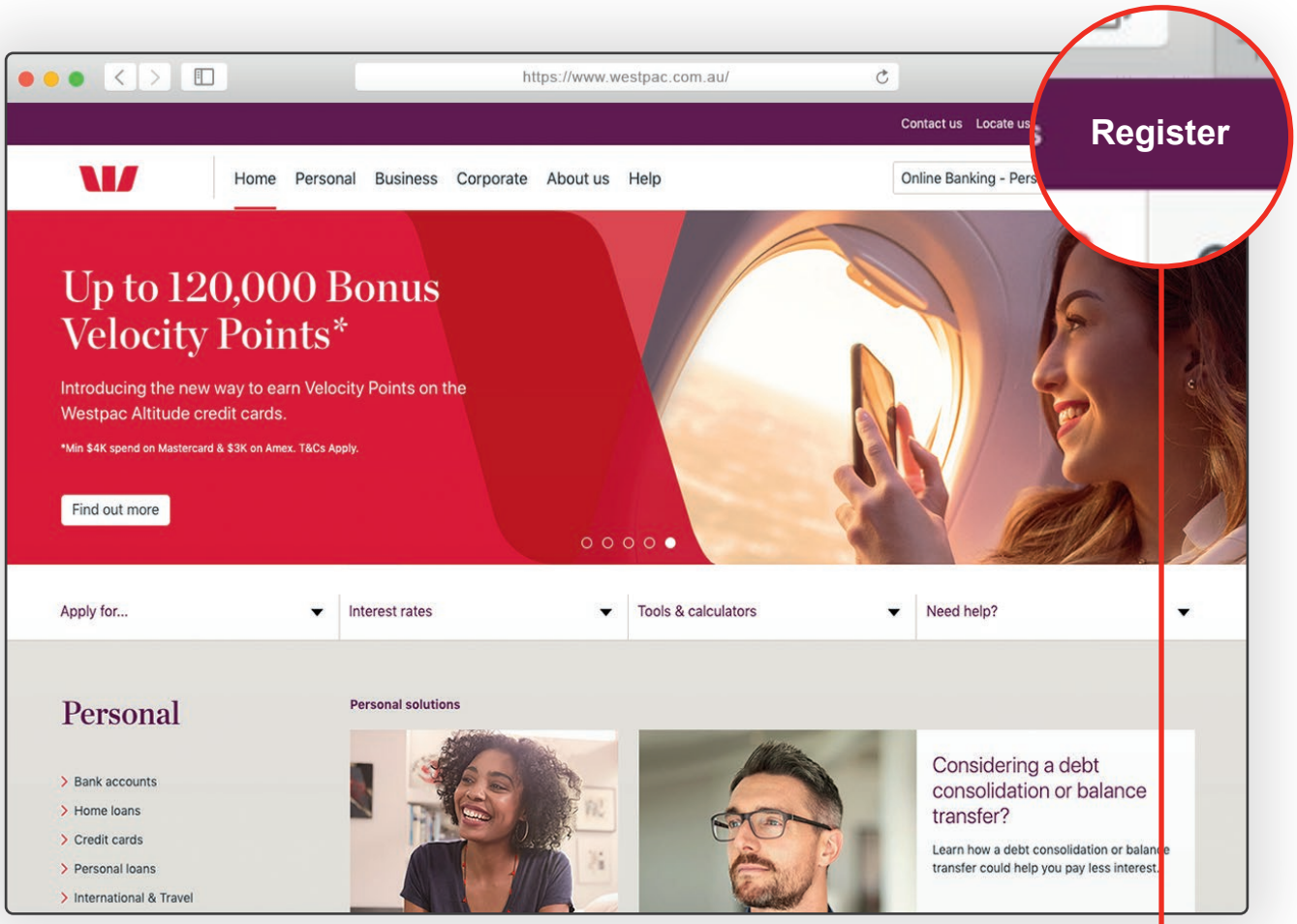
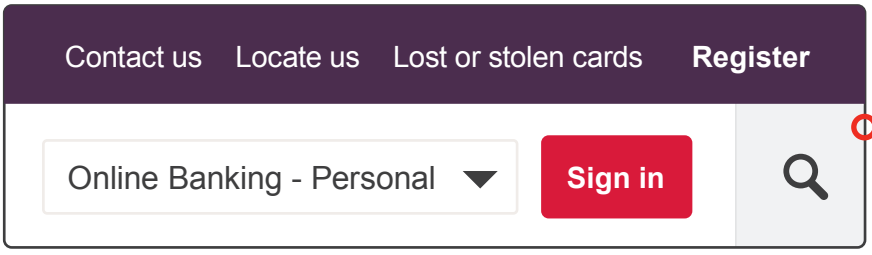
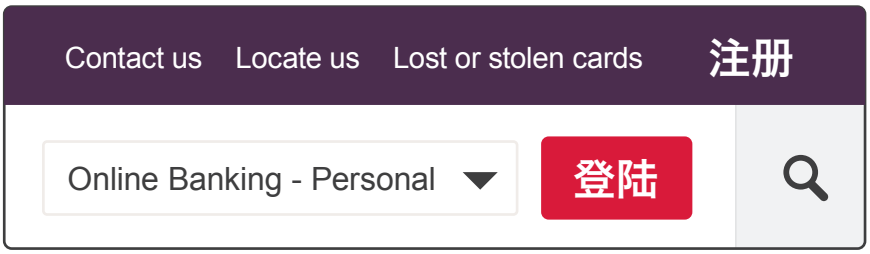
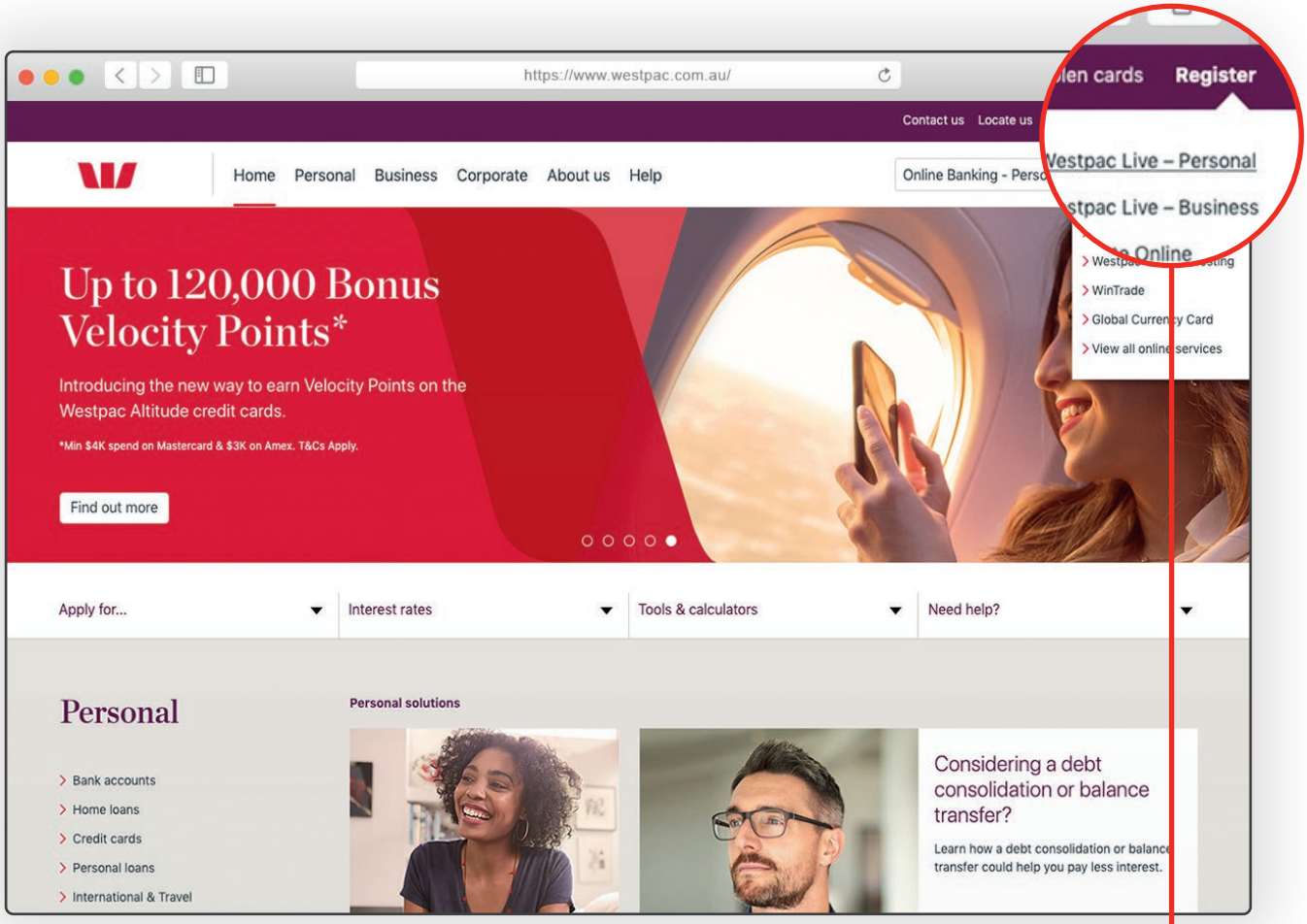
Registration.
注册网上银行。

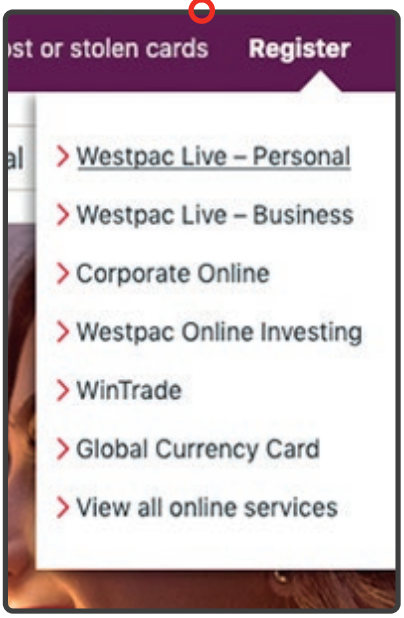
www.westpac.com.au



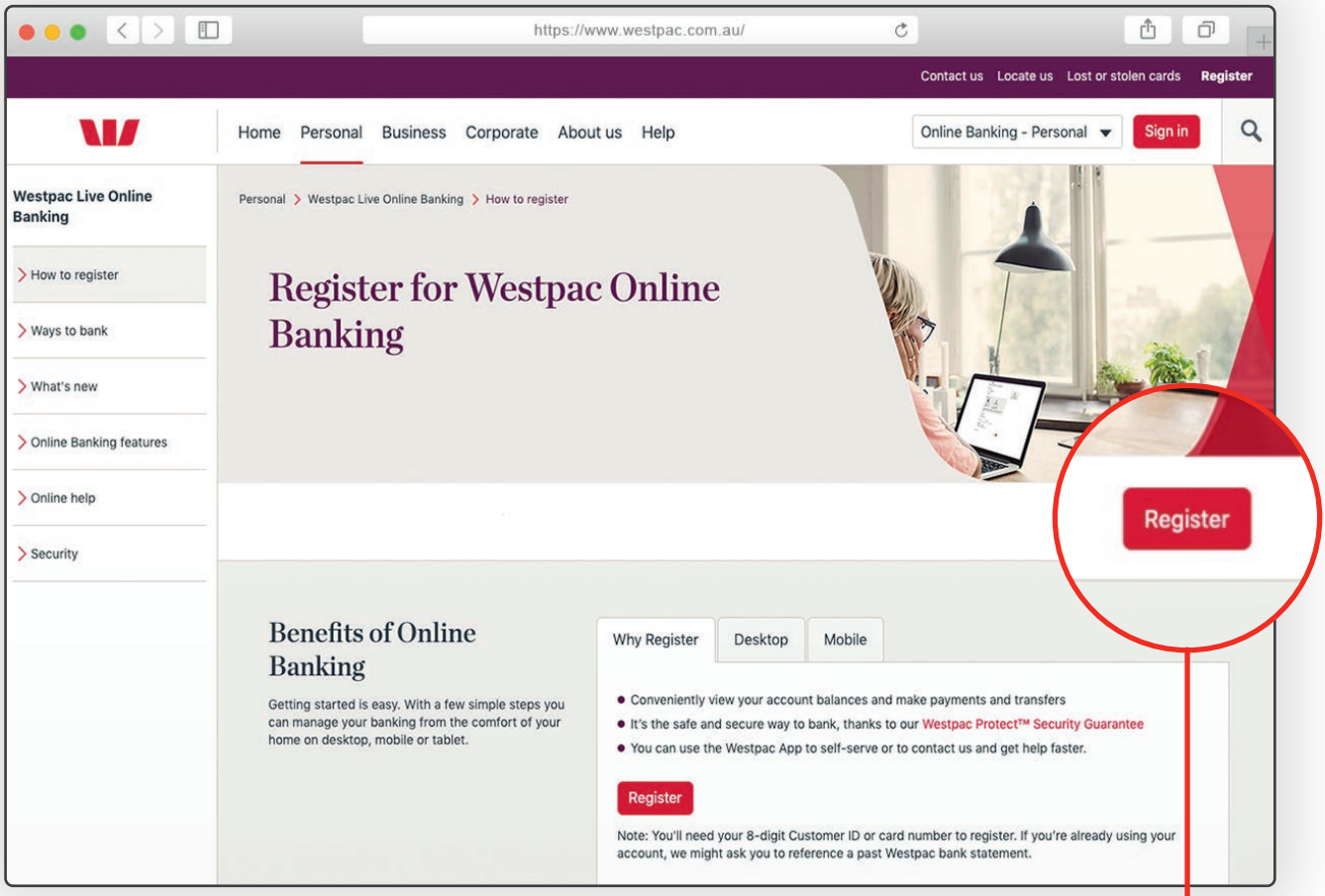





https://www.westpac.com.au/
Contact us
Locate us
Home
Personal
Business
Corporate
About us
Help
Online Banking - Perso
len cards
Register
Westpac Live – Personal
stpac Live – Business
Online
WinTrade
Global Currency Card
View all online services
Up to 120,000 Bonus Velocity Points*
Introducing the new way to earn Velocity Points on the Westpac Altitude credit cards.
*Min $4K spend on Mastercard & $3K on Amex. T&Cs Apply.
Find out more
Apply for...
Interest rates
Tools & calculators
Need help?
Personal
Bank accounts
Home loans
Credit cards
Personal loans
International & Travel
Personal solutions
Considering a debt consolidation or balance transfer?
Learn how a debt consolidation or balance transfer could help you pay less interest.

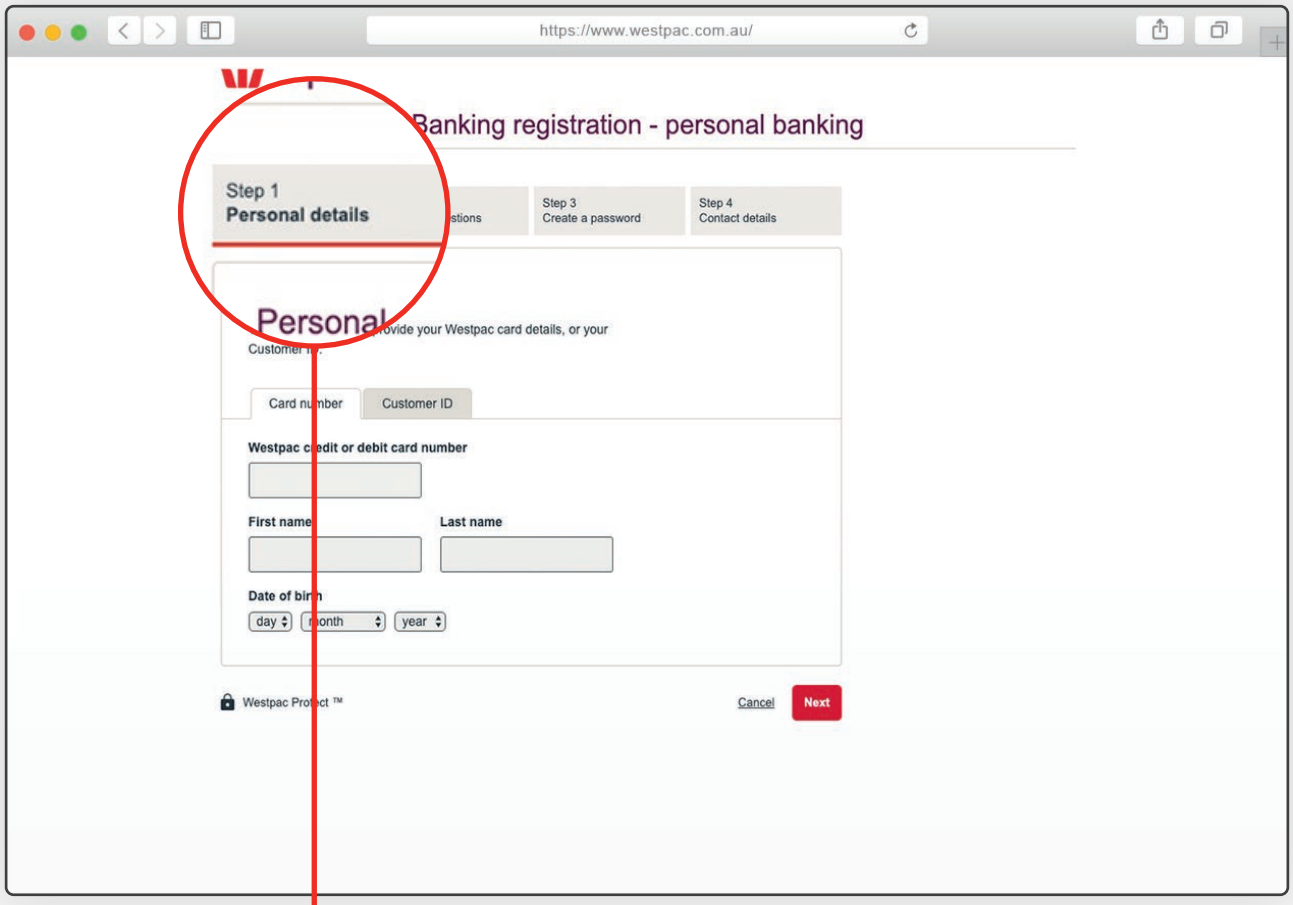

st or stolen cards
Register
Westpac Live – Personal
Westpac Live – Business
Corporate Online
Westpac Online Investing
WinTrade
Global Currency Card
View all online services

st or stolen cards
注册
Westpac Live - 个人业务
Westpac Live - 企业业务
企业在线
Westpac在线投资
WinTrade
全球货币卡
查看所有在线服务


https://www.westpac.com.au/
Contact us
Locate us
Lost or stolen cards
Register
Home
Personal
Business
Corporate
About us
Help
Online Banking - Personal
Sign in
Westpac Live Online Banking
How to register
Ways to bank
What's new
Online Banking features
Online help
Security
Personal > Westpac Live Online Banking > How to register
Register for Westpac Online Banking
Register
Benefits of Online Banking
Getting started is easy. With a few simple steps you can manage your banking from the comfort of your home on desktop, mobile or tablet.
Why Register
Desktop
Mobile
Conveniently view your account balances and make payments and transfers
It's the safe and secure way to bank, thanks to our Westpac Protect™ Security Guarantee
You can use the Westpac App to self-serve or to contact us and get help faster.
Register
Note: You'll need your 8-digit Customer ID or card number to register. If you're already using your account, we might ask you to reference a past Westpac bank statement.

Register

注册



Step 1
Personal details

Personal details

To get started, please provide your Westpac card details, or your Customer ID.

Card number | Customer ID

Westpac credit or debit card number

First name **Last name**

Date of birth

day | month | year

Cancel **Next**

1. 个人信息

个人信息

首先，请提供您的Westpac银行卡详细信息或客户ID。

卡号 | 客户 ID

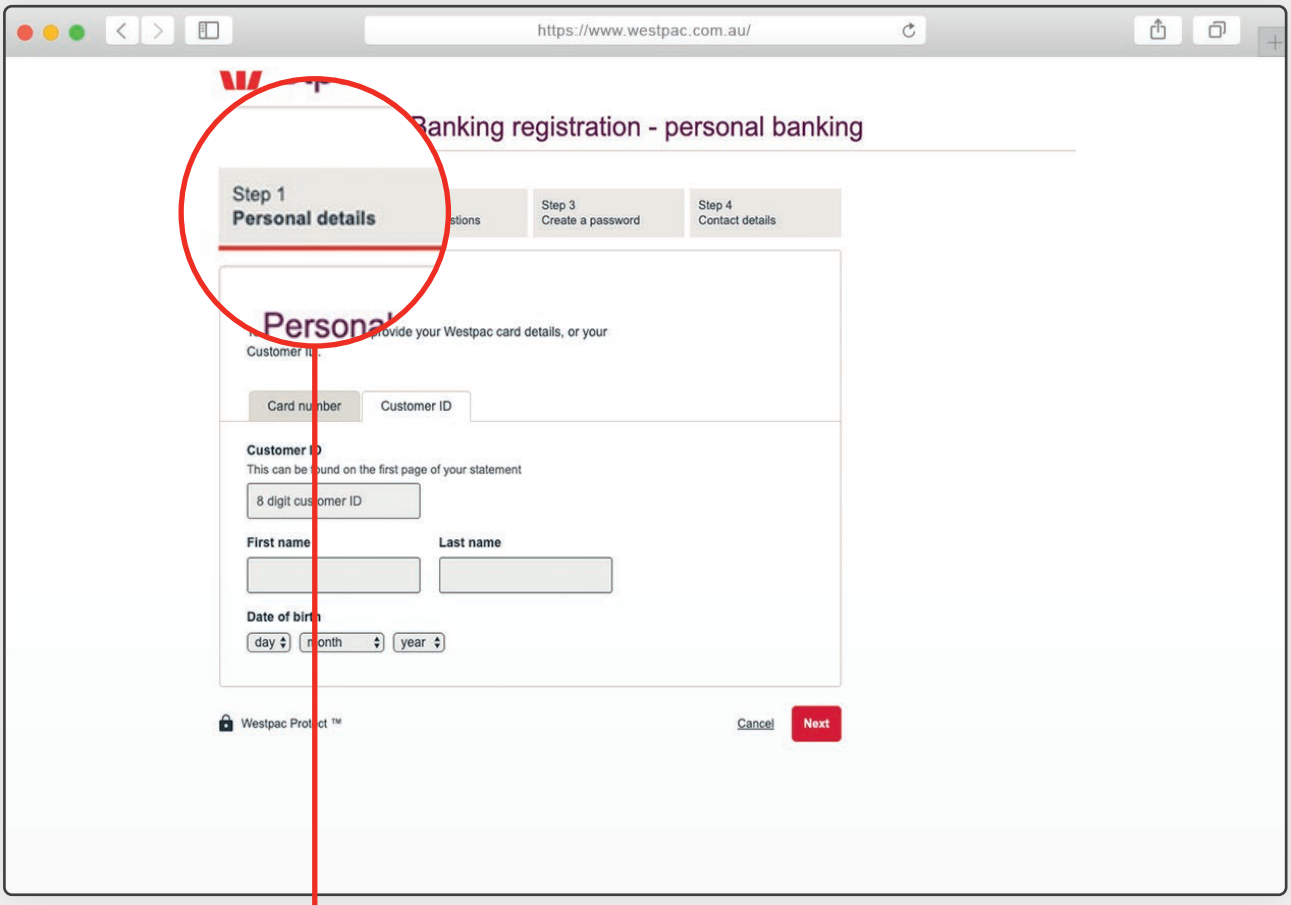
卡号

名 **姓**

生日

日 | 月 | 年

取消 **下一步**



Step 1
Personal details

Personal details

To get started, please provide your Westpac card details, or your Customer ID.

Card number | Customer ID

Customer ID
This can be found on the first page of your statement

8 digit customer ID

First name **Last name**

Date of birth

day | month | year

Cancel **Next**

1. 个人信息

个人信息

首先，请提供您的Westpac银行卡详细信息或客户ID。

卡号 | 客户 ID

客户 ID
可在账单首页寻找

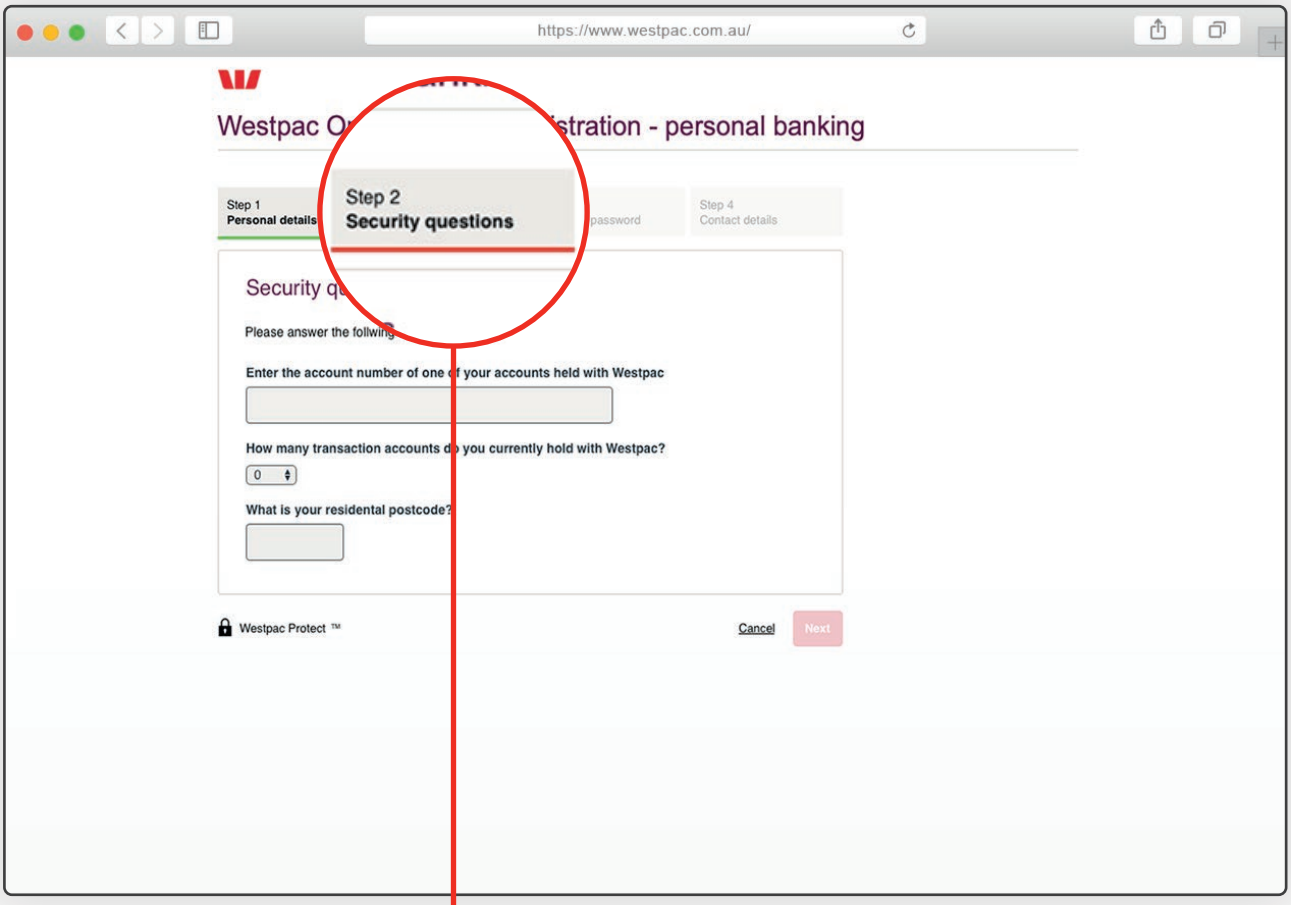
八位数客户 ID

名 **姓**

生日

日 | 月 | 年

取消 **下一步**



Step 1 **Personal details** | Step 2 **Security questions**

Security questions

Please answer the following questions

Enter the account number of one of your accounts held with Westpac

How many transaction accounts do you currently hold with Westpac?

0

What is your residential postcode?

Cancel | Next

*Example only. The security questions in the section change depending on the accounts you have.

1. **个人信息** | 2. **安全问题**

安全问题

请回答以下问题

请输入您任意一个 Westpac 账号的号码

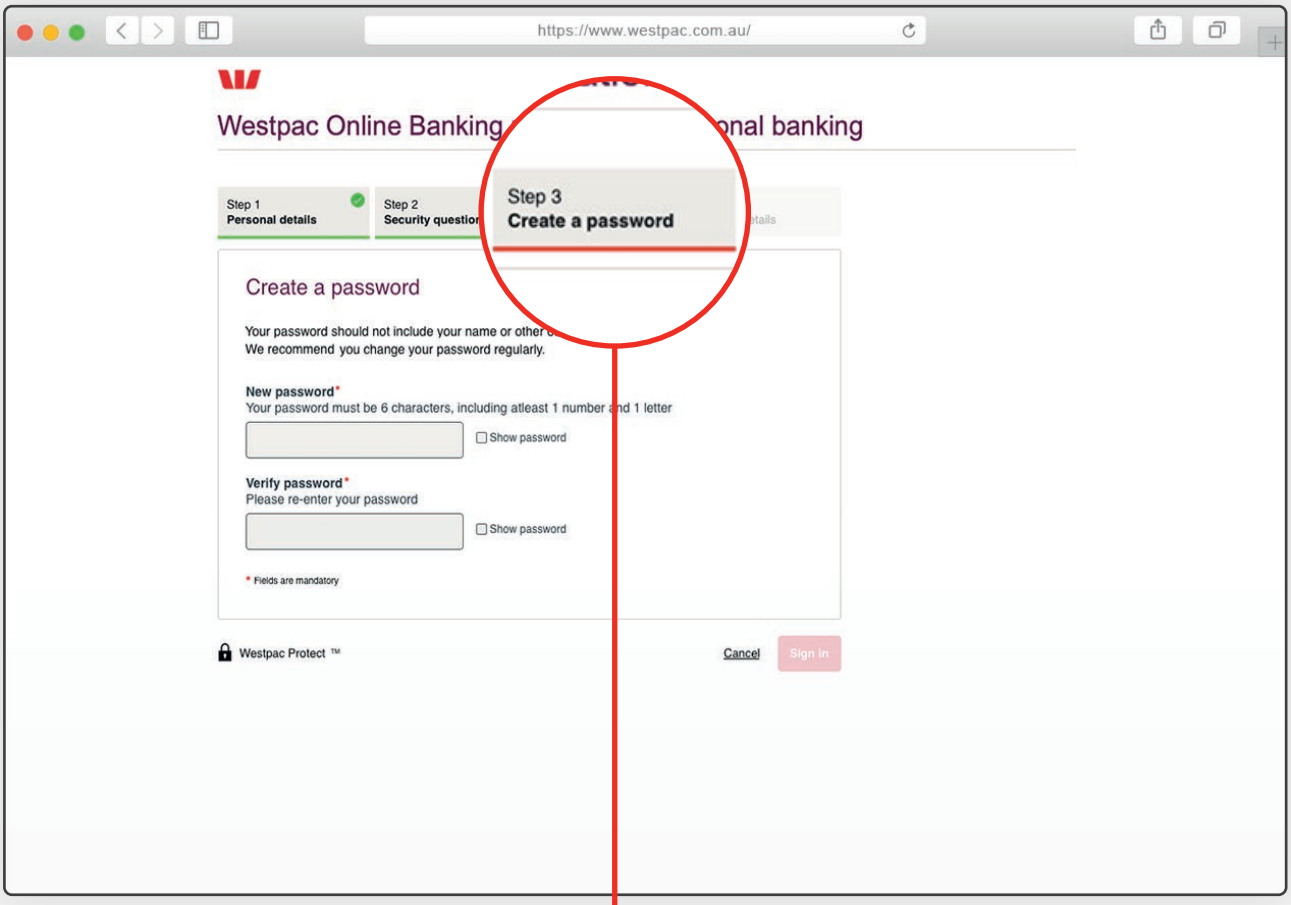
您目前拥有几个 Westpac 日常交易账号?

0

您的住址邮编?

取消 | **下一步**

*仅供参考。此处的安全问题会因您所持有的账户而改变。



Step 1 **Personal details** | Step 2 **Security questions** | Step 3 **Create a password**

Create a password

Your password should not include your name or other obvious details. We recommend you change your password regularly.

New Password*
Your password must be 6 characters, including at least 1 number and 1 letter

Show password

Verify Password*
Please re-enter your password

Show password

*Fields are mandatory

Cancel | Next

1. **个人信息** | 2. **安全问题** | 3. **设置密码**

设置密码

您的密码不应包含您的姓名或其他容易获的信息。
我们建议您定期修改密码。

新密码
(必须是 6 个字符, 其中包括 1 个数字和 1 个字母)

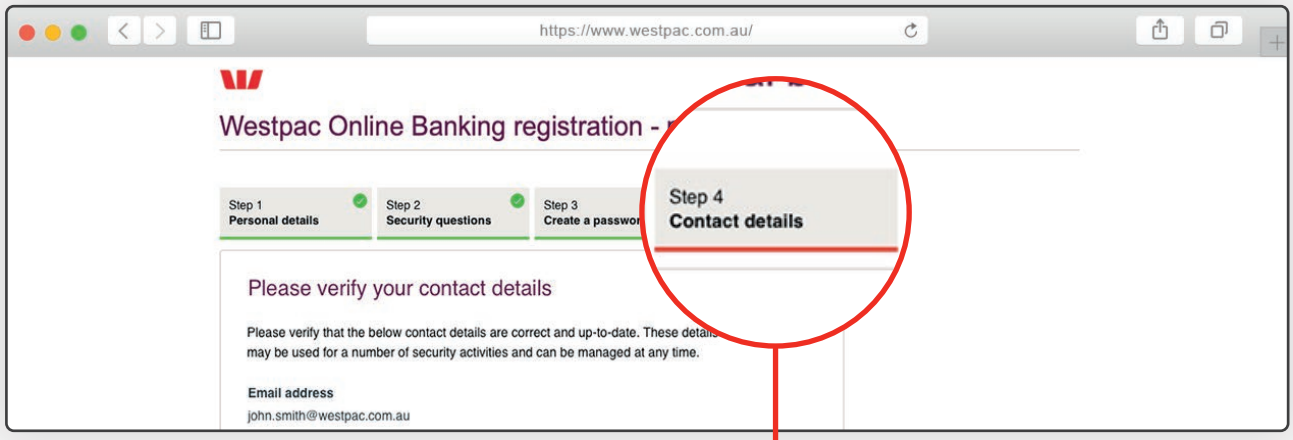
显示密码

验证密码
(重新输入您的密码)

显示密码

*必须提供的信息

取消 | **下一步**



Step 1 **Personal details** | Step 2 **Security questions** | Step 3 **Create a password** | Step 4 **Contact details**

Please verify your contact details

Please verify that the below details are correct and up-to-date. These details may be used for a number of security activities and can be managed at any time.

Email address
john.smith@westpac.com.au

You can view and manage your email address via **Personal details** once logged in

Mobile number

+XX XXX 739 5149 ▼

SMS Protect (using registered mobile number)

We can send SMS security codes to the registered mobile number to enable you to make certain payments and to complete administration tasks.

Would you like to opt into SMS Protect?

Yes | **No**

What you will need to sign in next time

We'll sign you into Westpac Live this time, but in future you will need your:

Customer ID
Password

We will email with this information.

Acknowledgements

Agree with, and have been, the Online Banking Terms and Conditions and understand that you should print and save a copy of the document for future reference, and

Agree to receive important information and notices relating to Online Banking via email, including changes to the Online Banking Terms and Conditions, and

Agree to the acknowledgements and consents of the Protection of your privacy, and consent to the delivery of disclosure documents via the website.

By clicking **Continue**, you agree to these acknowledgements

Sign out | Continue

1. 个人信息 | 2. 安全问题 | 3. 设置密码 | 4. 联系方式

请确认您的联系方式

请核对以下详细信息是否正确，且是否为最新信息。这些详细信息可能会用于核对身份，并且您随时可以更改。

电子邮箱
john.smith@westpac.com.au

登录后，您可以通过个人资料查看和管理您的电子邮件地址。

移动电话

+XX XXX 739 5149 ▼

SMS 短信保障功能（使用已注册的移动电话号码）

我们可以发送 SMS 验证码至您已注册的移动电话号码，来让您实现某些支付和完成管理事务。

您希望开通SMS短信保障吗?

是 | **否**

您下次登陆网上银行时需要

We'll sign you into Westpac Live this time, but in future you will need your:

客户 ID
及 密码

We will email with this information.

客户须知

同意，且已经同意，网上银行的条款与条件，且知晓您应该打印并保存一份此文件以备未来之需，且

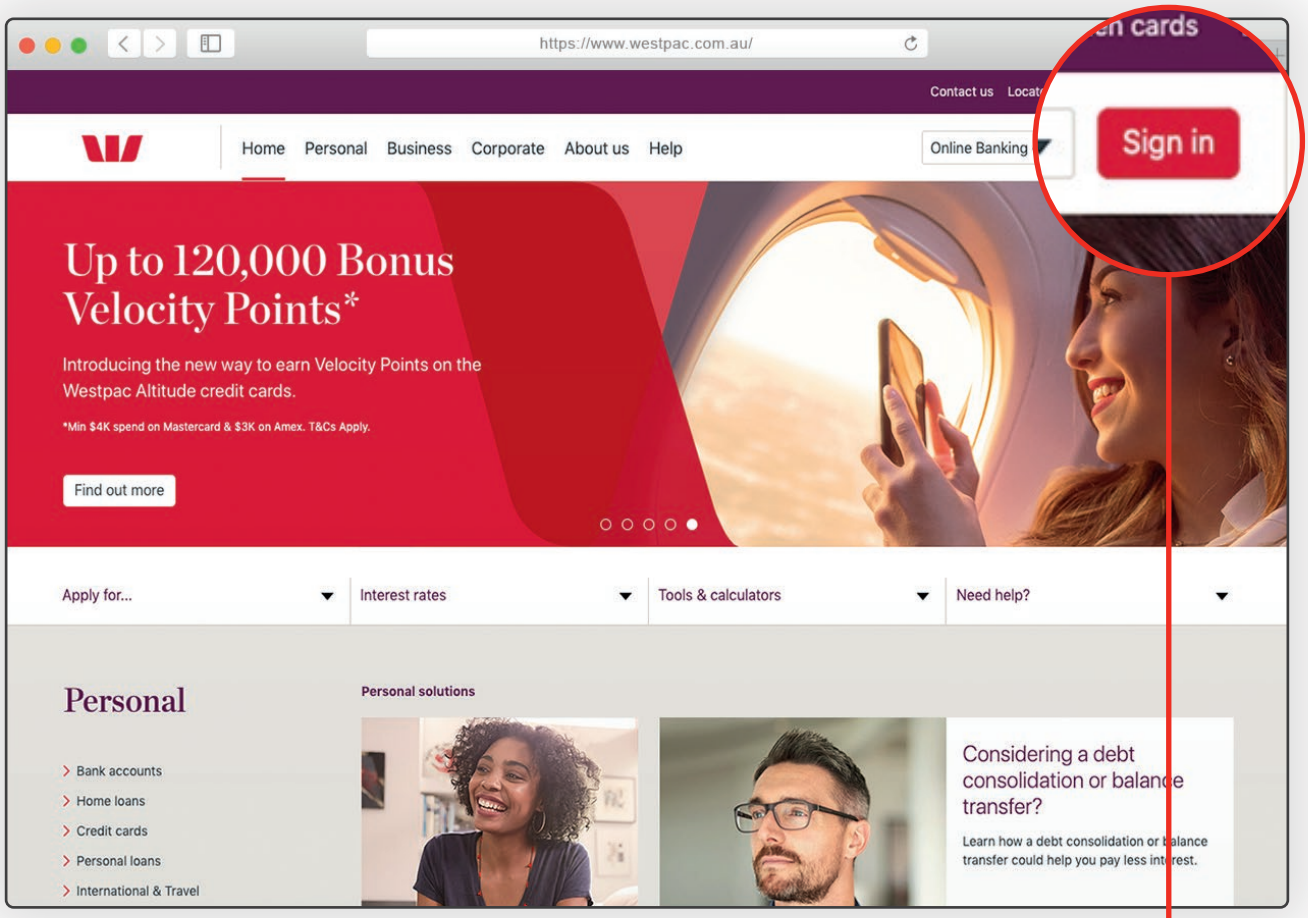
同意通过电子邮件接收与网上银行相关的重要信息和通知，包括网上银行条款与条件的变动，且

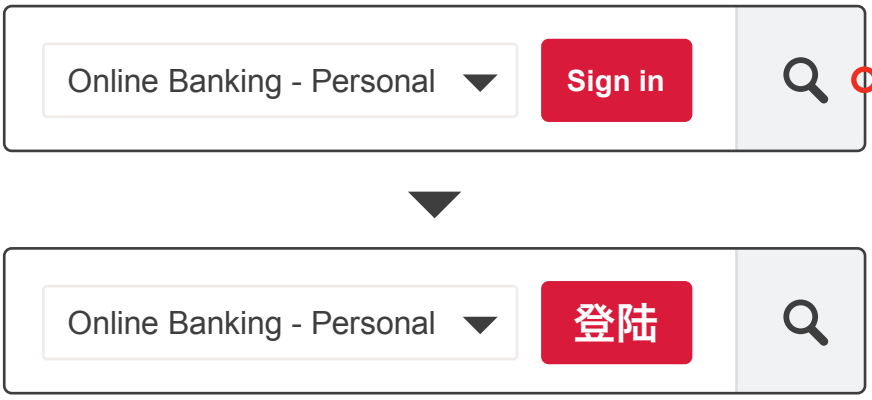
同意此须知，且同意对您的隐私进行保护，且同意通过此网站披露文件。

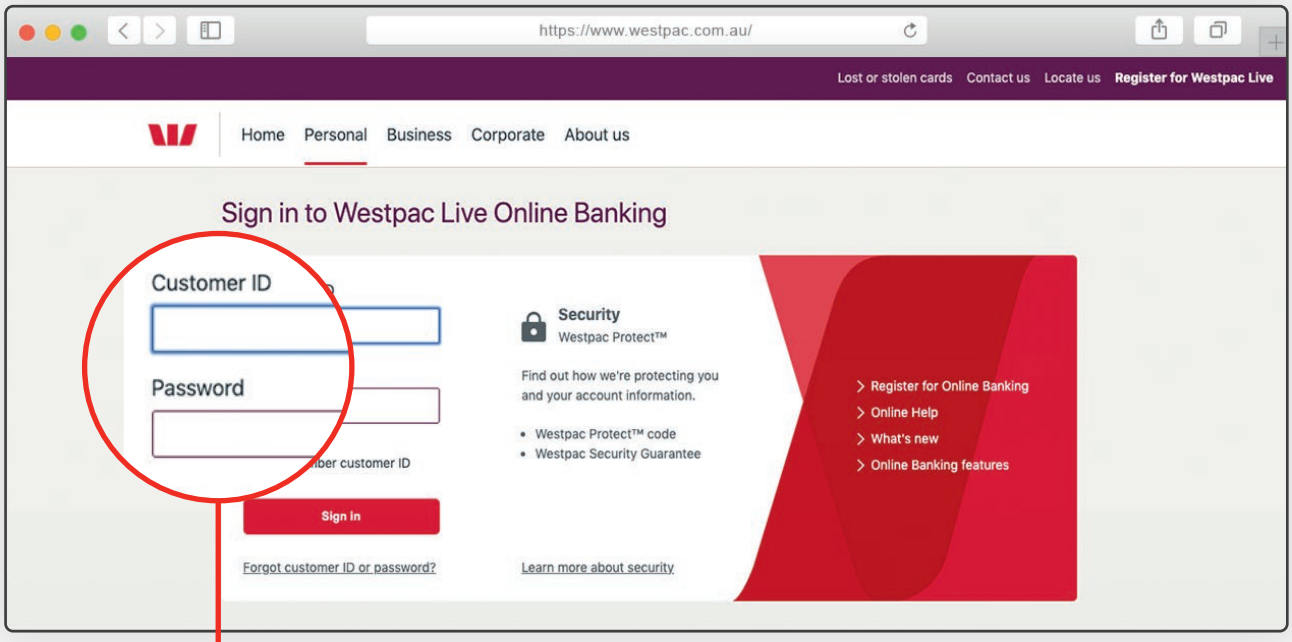
点击“**下一步**”，表示您同意以上的客户须知

取消 | 下一步

Login.
登陆网上银行。







Customer ID

Password

Remember customer ID

Sign in

Forgot customer ID or password?

Security
Westpac Protect™

Find out how we're protecting you and your account information.

- Westpac Protect™ code
- Westpac Security Guarantee

Learn more about security

- **Register for Online Banking**
- **Online Help**
- **What's new**
- **Online Banking features**

客户 ID

密码

记住客户 ID

登陆

忘记客户 ID 或密码

Security
Westpac Protect™

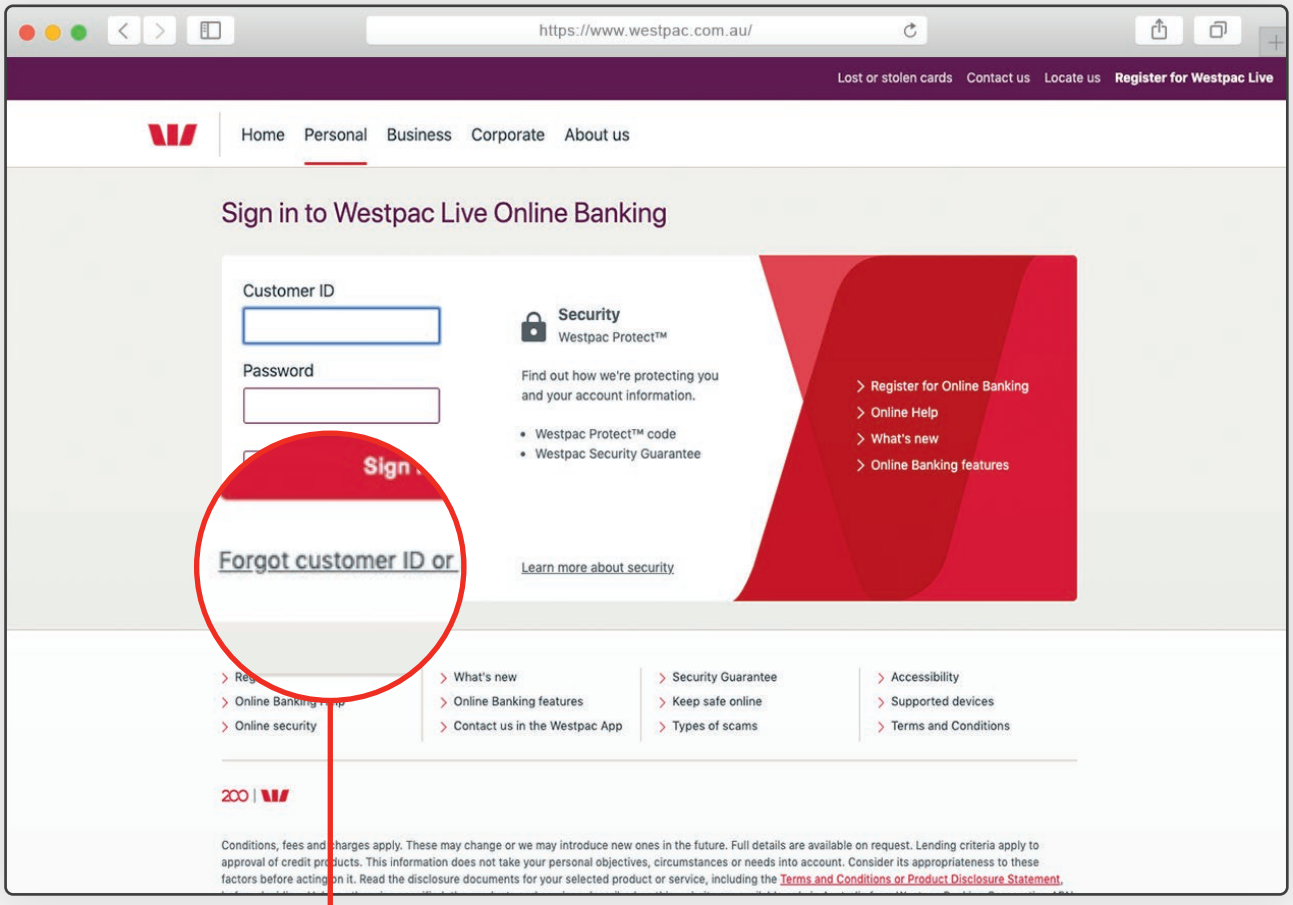
Find out how we're protecting you and your account information.

- Westpac Protect™ code
- Westpac Security Guarantee

Learn more about security

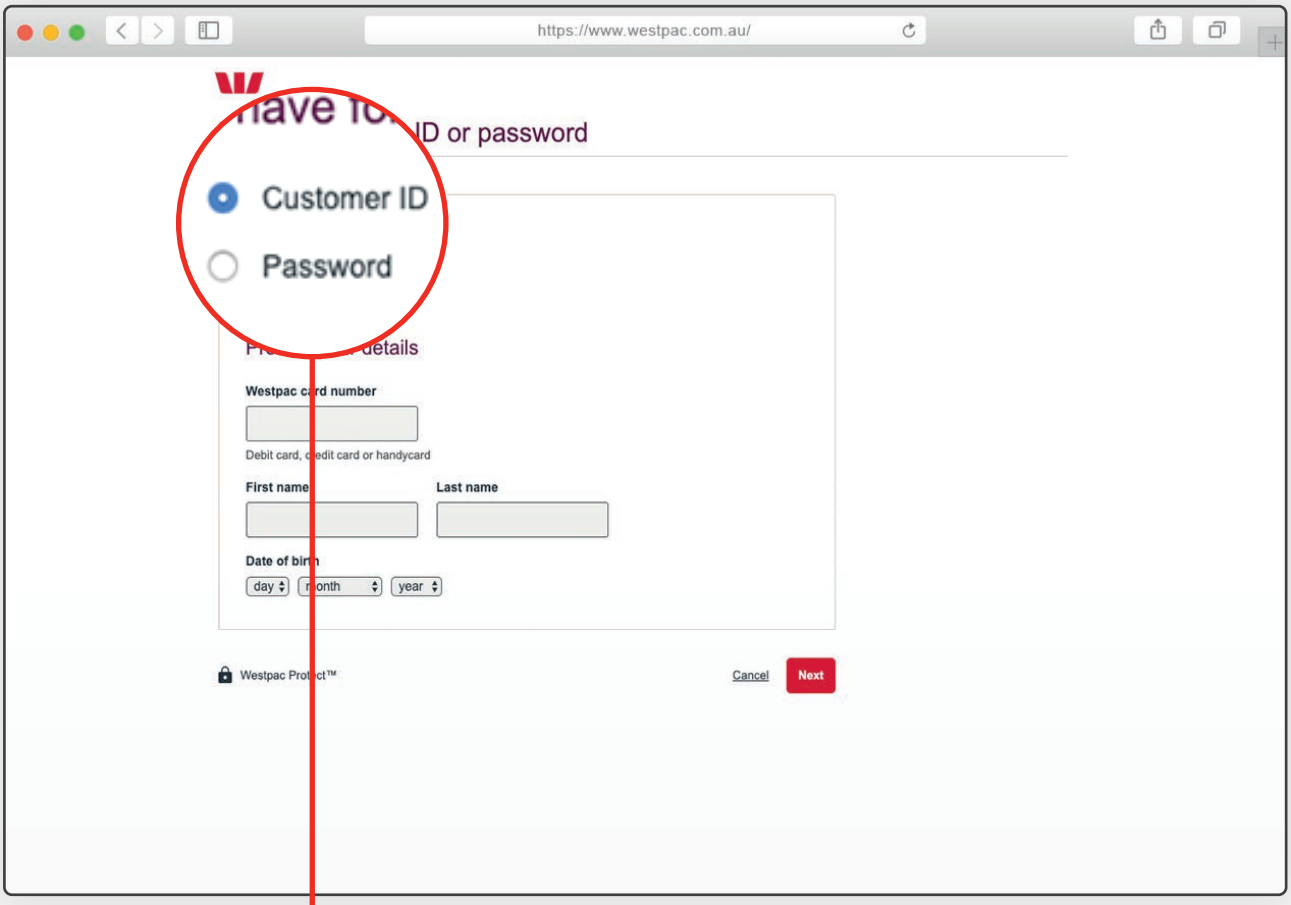
- **注册网上银行**
- **Online Help**
- **What's new**
- **Online Banking features**

Forgot customer ID or password
忘记客户 ID 或密码?



Forgot customer ID or password?

忘记客户 ID 或密码



I have forgotten my

- Customer ID
- Password

Provide your details

Westpac card number

Debit card, credit card or handycard

First name **Last name**

Date of birth

day month year

我忘了我的

- 客户 ID
- 密码

提供您的信息

Westpac 卡号

借记卡、信用卡或便利卡

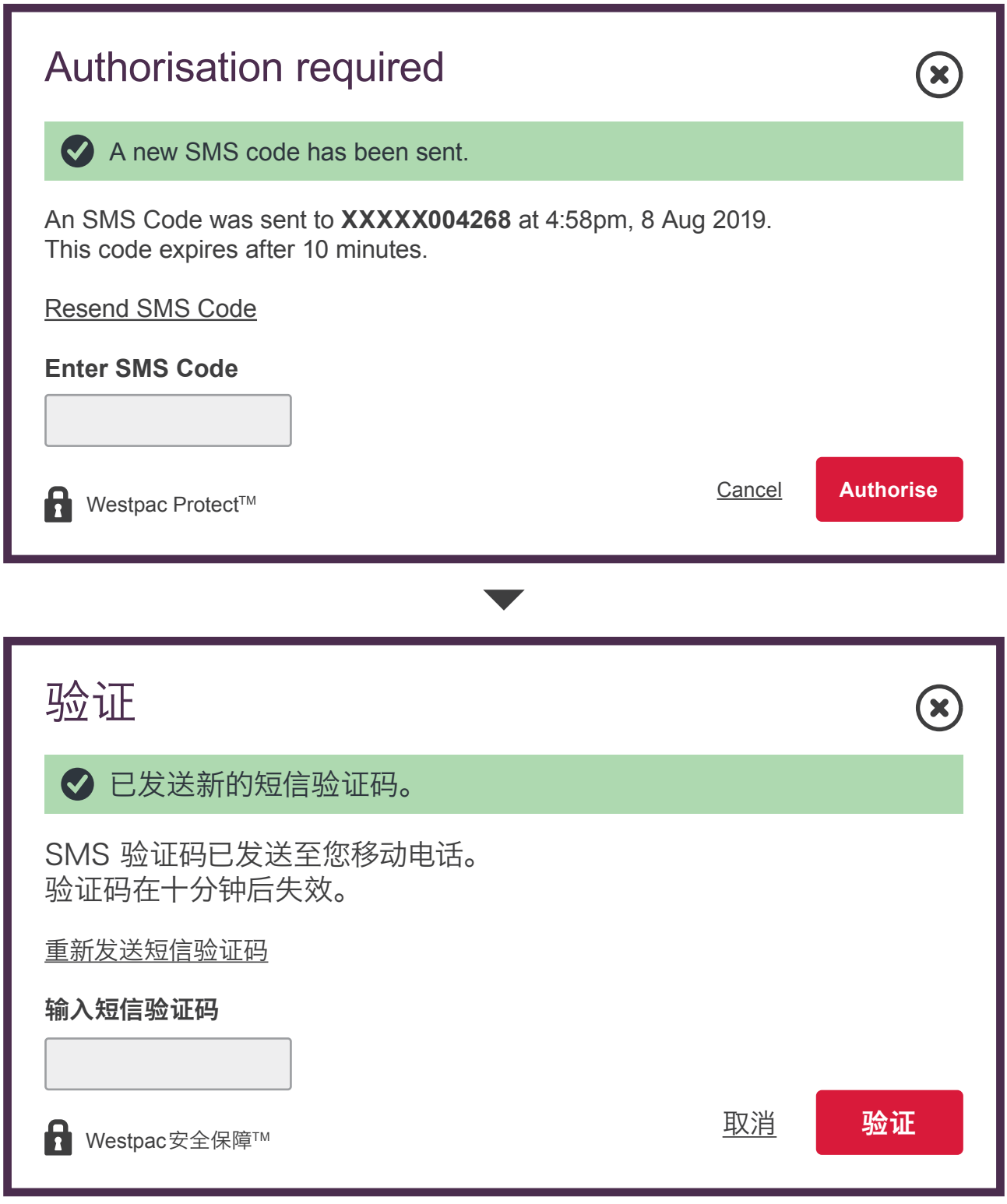
名 **姓**

生日

日 月 年

Cancel Next

取消 下一步


Authorisation required
A new SMS code has been sent.
An SMS Code was sent to XXXXX004268 at 4:58pm, 8 Aug 2019.
This code expires after 10 minutes.
Resend SMS Code
Enter SMS Code
Westpac Protect™
Cancel
Authorise
验证
已发送新的短信验证码。
SMS 验证码已发送至您移动电话。
验证码在十分钟后失效。
重新发送短信验证码
输入短信验证码
Westpac安全保障™
取消
验证

Forgot customer ID or password

Your customer ID is: xxxxxxx

Would you like to send our customer ID via SMS to XXXXX004268? Send SMS

Westpac Protect™

Sign in

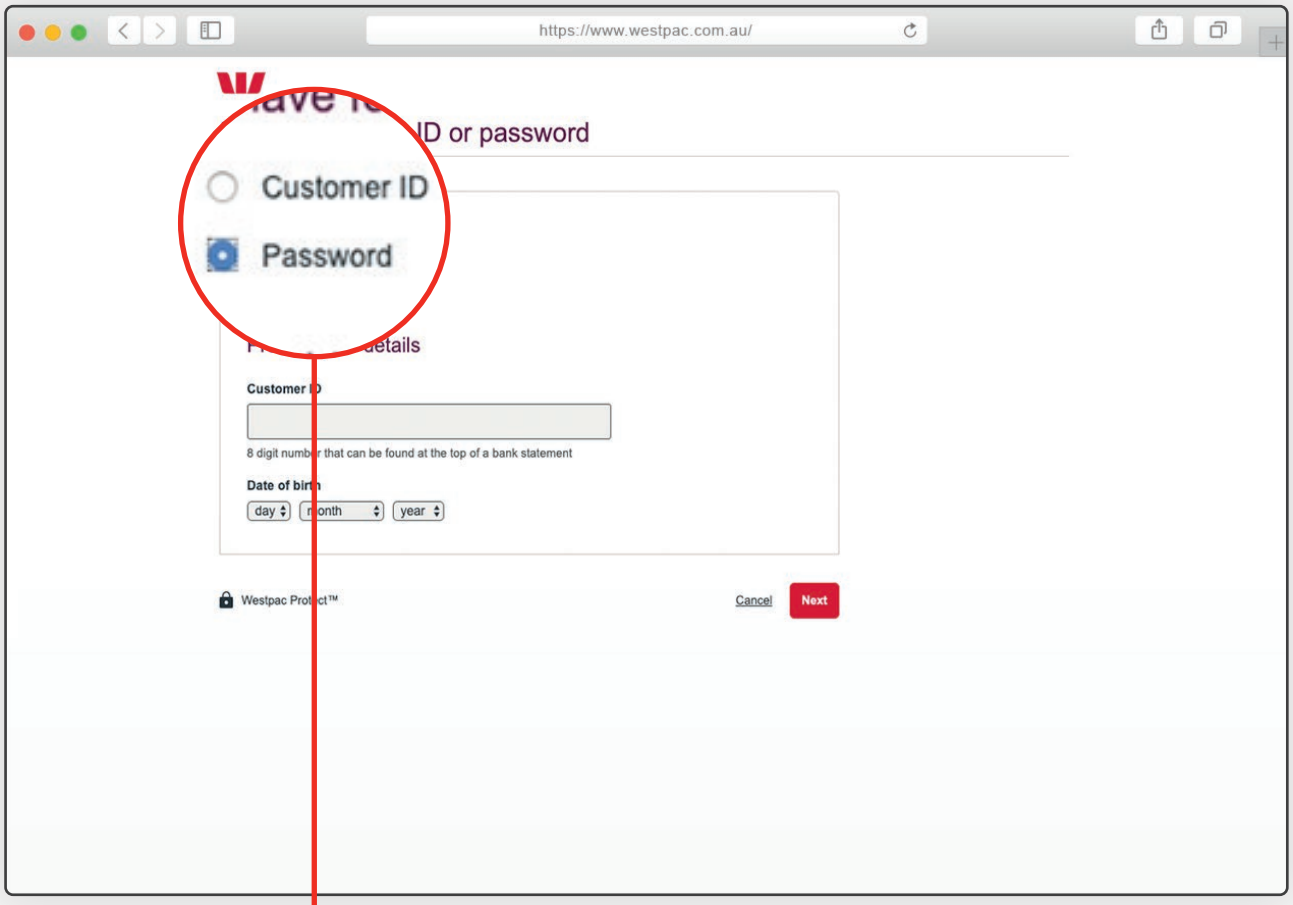
忘记客户 ID 或密码

您的客户 ID 是: xxxxxxx

可通过短信发送客户ID至XXXXX00436, 发送短信

Westpac安全保障™

登陆



I have forgotten my

- Customer ID
- Password

Provide your details

Customer ID

8 digit number that can be found at the top of a bank statement

Date of birth

day | month | year

我忘了我的

- 客户 ID
- 密码

提供您的信息

客户 ID

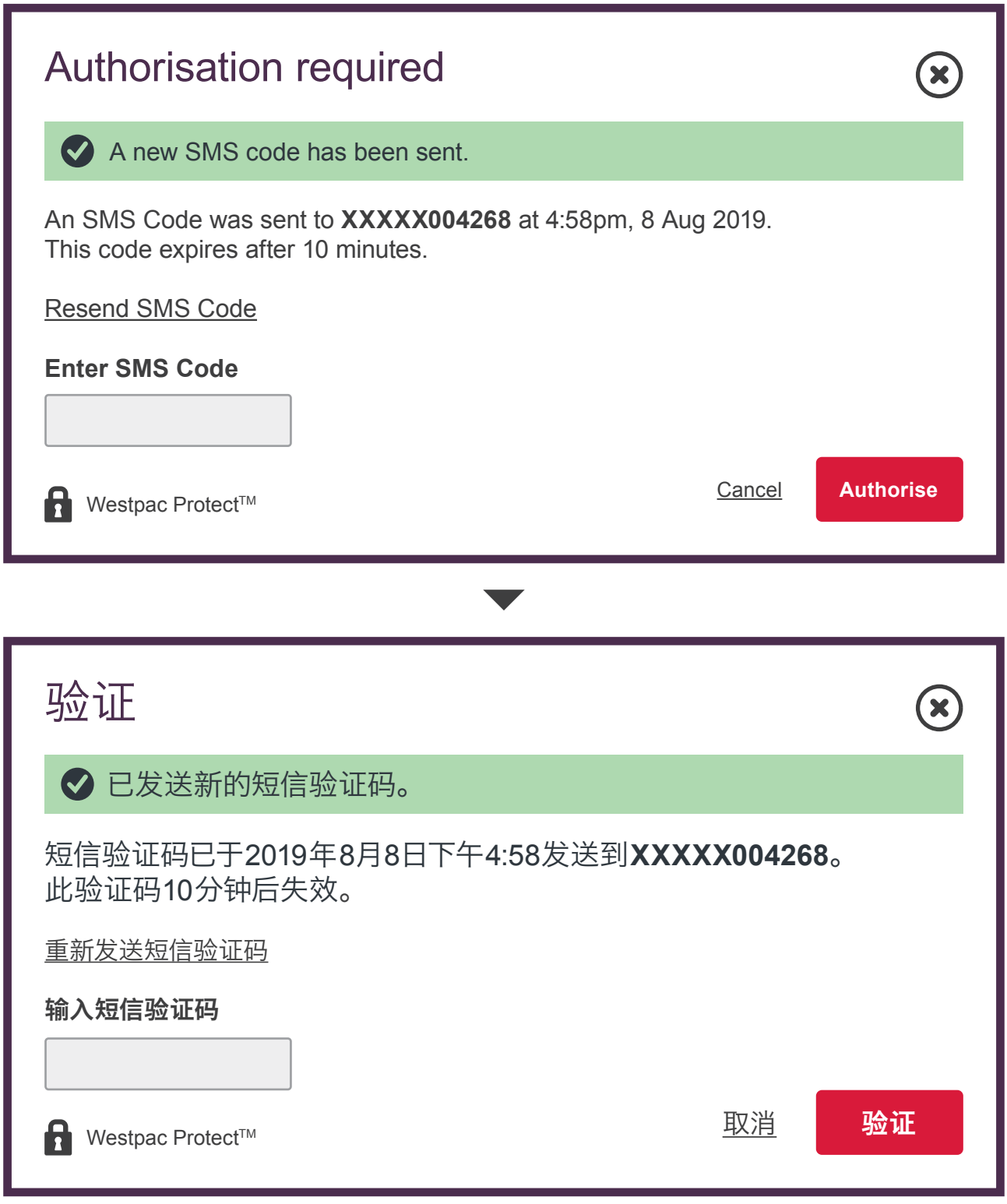
银行对账单顶部的8位数字

生日

日 | 月 | 年

Cancel Next

取消 下一步


Authorisation required
A new SMS code has been sent.
An SMS Code was sent to XXXXX004268 at 4:58pm, 8 Aug 2019.
This code expires after 10 minutes.
Resend SMS Code
Enter SMS Code
Westpac Protect™
Cancel
Authorise
验证
已发送新的短信验证码。
短信验证码已于2019年8月8日下午4:58发送到XXXXX004268。
此验证码10分钟后失效。
重新发送短信验证码
输入短信验证码
Westpac Protect™
取消
验证

Forgot customer ID or password

New password

Re-enter new password

Submit

Cancel

A password requires:

- 6 characters, including at least 1 number and 1 letter
- no more than 2 repeating or consecutive characters
- no blanks, spaces or special characters

We recommend your password does not include your birth date, name or other obvious information

It must be different to your last 3 passwords

忘记客户 ID 或密码

新密码

重新输入新密码

提交

取消

密码要求

- 6位数, 包含至少1个数字和一个字母;
- 不超过2个重复的或连续的数字或字母;
- 无空白或特殊字符

我们建议您的密码不要包含您的生日, 姓名或其他容易获得的信息。

不可重复使用之前3个旧密码

Forgotten password

Your password has been successfully updated

Please use your new password next time you sign in.

Westpac Protect™

Sign out **Continue**

忘记密码

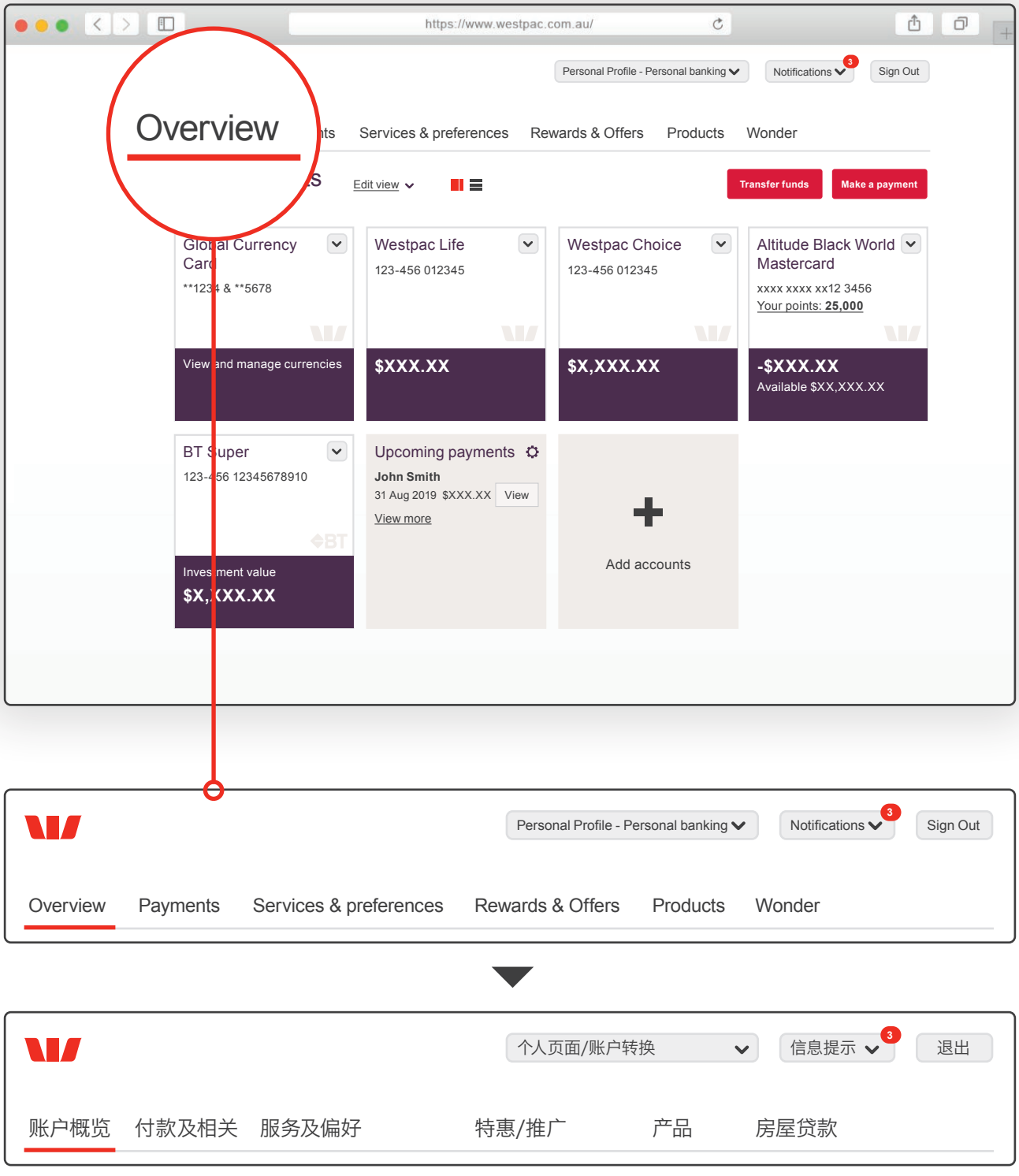
您已成功修改密码

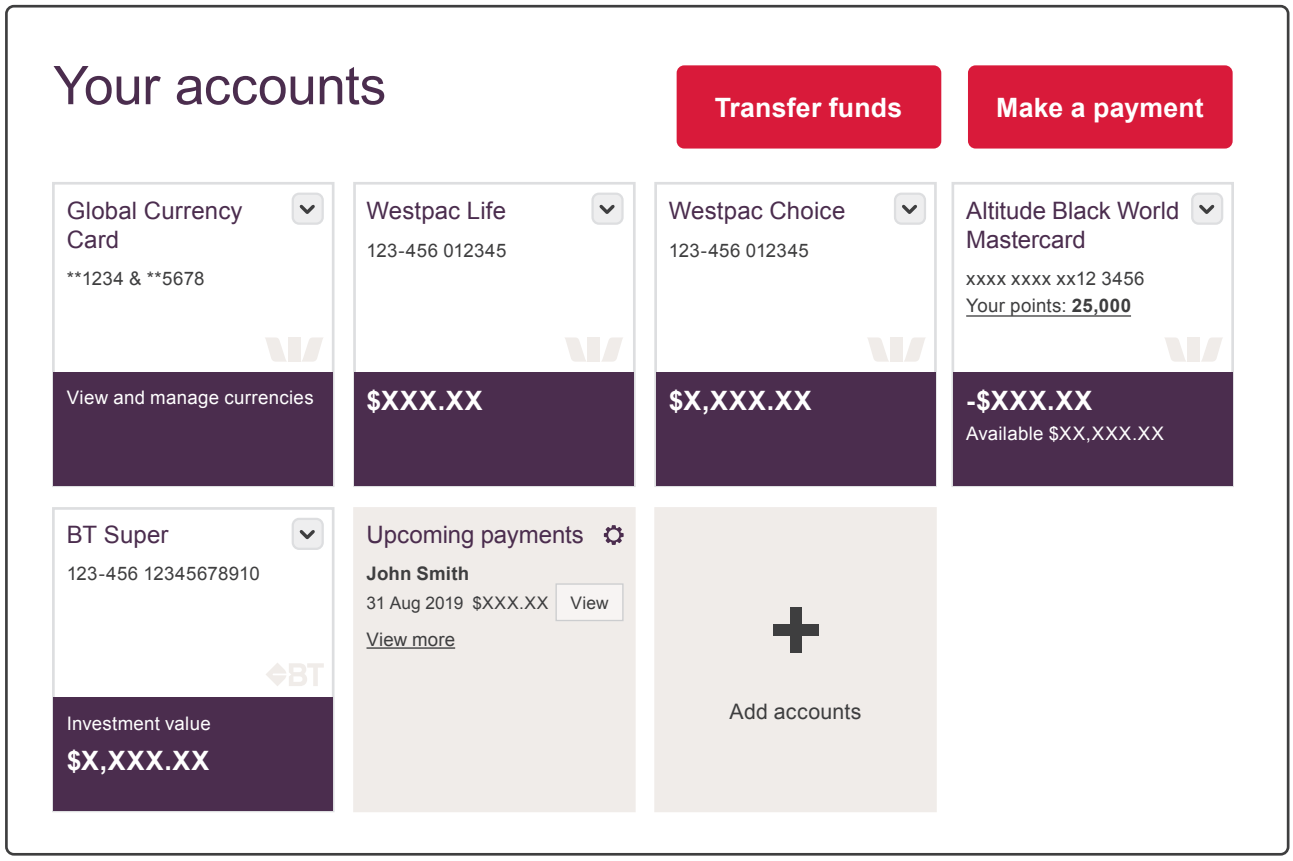
下次登陆时, 请使用新密码

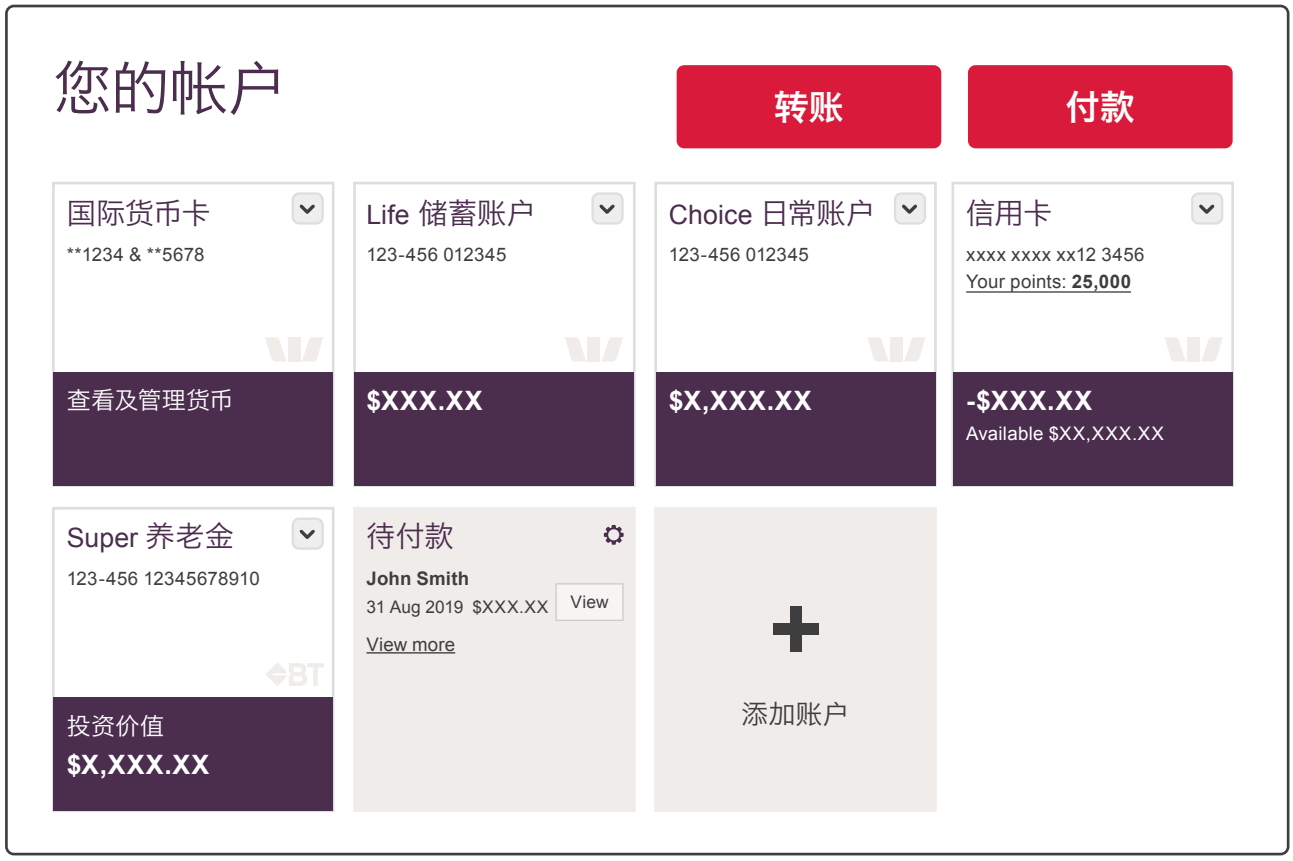
Westpac Protect™

退出 **下一步**

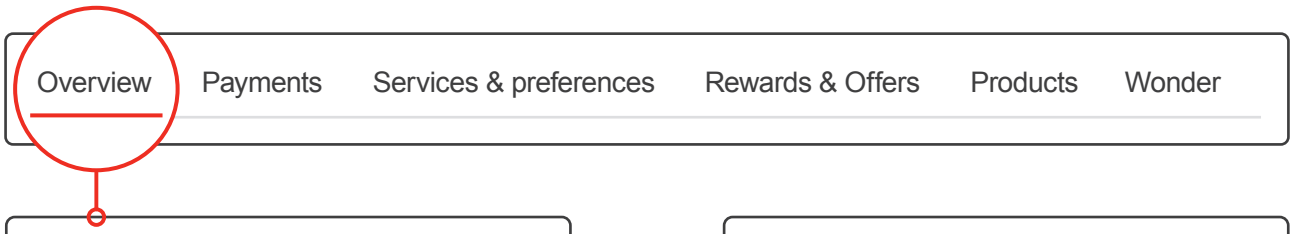
Overview.
账户主页。




Your accounts
Transfer funds
Make a payment
Global Currency Card
**1234 & **5678
View and manage currencies
Westpac Life
123-456 012345
$XXX.XX
Westpac Choice
123-456 012345
$X,XXX.XX
Altitude Black World Mastercard
xxxx xxxx xx12 3456
Your points: 25,000
-$XXX.XX
Available $XX,XXX.XX
BT Super
123-456 12345678910
Investment value
$X,XXX.XX
Upcoming payments
John Smith
31 Aug 2019 $XXX.XX
View
View more
Add accounts


您的帐户
转账
付款
国际货币卡
**1234 & **5678
查看及管理货币
Life 储蓄账户
123-456 012345
$XXX.XX
Choice 日常账户
123-456 012345
$X,XXX.XX
信用卡
xxxx xxxx xx12 3456
Your points: 25,000
-$XXX.XX
Available $XX,XXX.XX
Super 养老金
123-456 12345678910
投资价值
$X,XXX.XX
待付款
John Smith
31 Aug 2019 $XXX.XX
View
View more
添加账户

Translation of sub tabs.
菜单翻译。

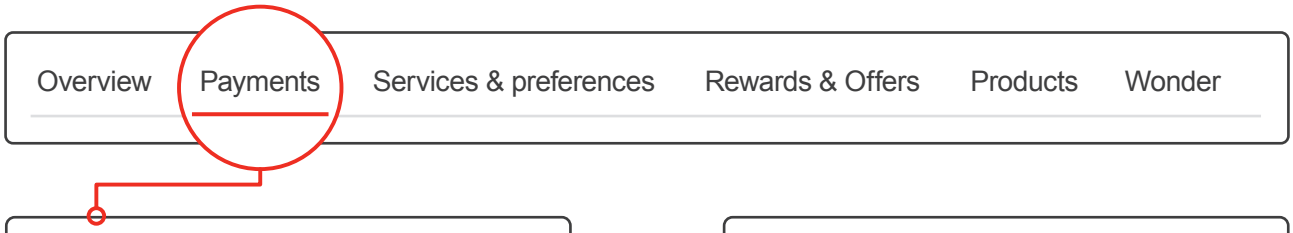


Overview

Your accounts
Exports and reports
Financial position
Statements
Proof of balance and transactions
Interest and tax
Transaction search

账户概览

我的账户
下载报告
资产总汇
账单流水
账户余额及交易明细证明
利息和税务
搜索交易



Payments

Make a payment
Transfer funds
Payees and BPAY® billers
BPAY View®
Recurring payments
Payments list

付款及相关

汇款
转账
收款人管理
BPAY 服务
自动定期转账
汇款纪录

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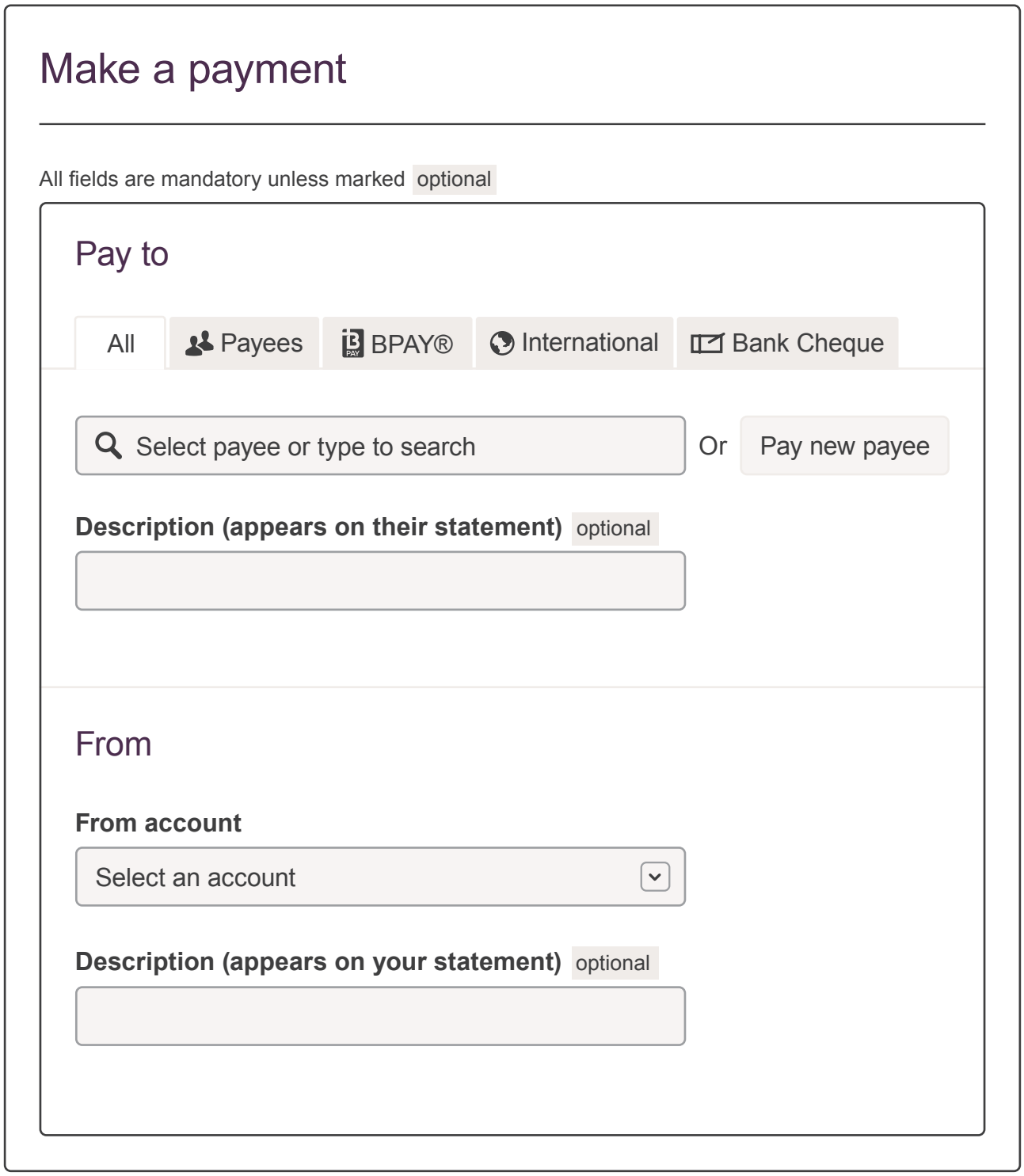
保险
产品汇总
企业产品

Make a payment.
付款。



付款

All fields are mandatory unless marked optional

收款人

所有人 | 收款人 | BPAY® | 国际 | 银行支票

选择收款人 Or 设置新收款人

备注 （出现在对方账单中）（选填）

付款账号

From account

选择账号

备注 （出现在您的账单中）（选填）

Payment details

Amount ?

$

Date ?

01/08/2019

dd/mm/yyyy

$X,XXX.XX remaining today. ?
Payment limit: $X,XXX.XX Edit

Payment frequency ?

- (●) **Pay once**
- ( ) **Recurring payment**

Cancel **Continue**

付款细节

金额 ?

$

日期 ?

01/08/2019

dd/mm/yyyy

今日可用余额 $X,XXX.XX。 ?
付款额度为 $X,XXX.XX 编辑

付款频率 ?

- (●) **单次**
- ( ) **自动定期转账**

取消 **下一步**

Please confirm

To:	**John Smith** **John Smith 123-456 012345678**
Description:	**No description provided**
From:	**Westpac Choice 123-123 123456 $X,XXX.XX**
Description:	**No description provided**
Amount:	**$XXX.XX**
Payment method:	**Osko**
Date:	**1 Aug 2019**

Check BSB and account number. Account names aren't used for payments so a wrong BSB or account number may mean the wrong account is paid and the funds can't be recovered.

If sufficient cleared funds aren't available, the payment may not be processed.

请确认

收款人:	**John Smith** **John Smith 123-456 012345678**
备注:	**No description provided**
付款人:	**Westpac Choice 123-123 123456 $X,XXX.XX**
备注:	**No description provided**
金额:	**$XXX.XX**
支付方式:	**Osko**
日期:	**1 Aug 2019**

请确认 BSB 和账号。 错误的 BSB 和账号可能导致错误的付款，并无法追回。

若余额不足，将无法完成支付。

Go back and edit **Confirm**

返回 **确认**

Confirmation **Sent**

已确认 **已支付**

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索引。

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Day	日
Description	备注
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Submit	提交
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To	至
Transfer Funds	转账
Year	年
Yes	是
Your Accounts	您的账户

我们在此竭诚为您服务。

前往您就近的分行

westpac.com.au

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