

IDENTIFYING YOURSELF



To help keep your money safe, we'll identify you to make sure we're speaking with the right person.
This is what you will need to identify yourself.

ONE of these Primary Identification documents



OR



OR



OR



OR



A Remote Indigenous Communities Verification Form

Australian Driver's License with your photo and full name

Indigenous community card with your full name, date of birth, home address and photo

18+ Photo Card

Australian Passport

OR

ONE Primary (Non-photogenic Identification) AND ONE Secondary Identification document

At least one of these documents must contain your date of birth.



Birth Certificate



Medicare Card

OR



Australian Marriage Certificate issued by a State/Territory Registry of Births, Deaths & Marriages

OR



Utilities notice (e.g., electricity bill or land rates notice) issued by a local government or utilities provider within the last 3 months, which shows your name and home address

OR



Financial benefits notice (e.g., Centrelink payment notice) issued by the Commonwealth or State/Territory within the last 12 months, which shows your name and home address

OR



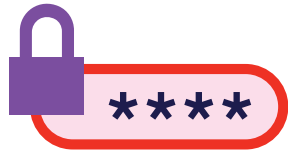
Australian Taxation Office notice issued within the last 12 months, which shows your name and home address



Centrelink Pension Card



A Tenancy or Lease Agreement



Personal Identification Number (PIN)

Once you've opened your account, you may be given a card and PIN (secret number). Keep your card and PIN safe to protect your money.

Keyword

We may also ask you to set up a secret KEYWORD – a word that you can remember, and others can't guess. It will help us to identify you in the future.

We're here to help.

For help, call the Westpac Indigenous Call Centre

 **1800 230 144**

